

Animal Control Adoption

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	#10	#11	#12	Adopt Dog	Explain	Adopt Cat	Explain	Adoption Comment
7/19/2010													<input type="checkbox"/>		<input type="checkbox"/>		
7/27/2010	5	5	5	5	5	5	5	5	5	5	5	5	<input type="checkbox"/>		<input checked="" type="checkbox"/>	Two kittens	Very helpful and taking time to let us look, hold and choose. No pressure. Thank you.

Total Surveys 2

Average Question 1 5
 Average Question 2 5
 Average Question 3 5
 Average Question 4 5
 Average Question 5 5
 Average Question 6 5
 Average Question 7 5
 Average Question 8 5
 Average Question 9 5
 Average Question 10 5
 Average Question 11 5
 Average Question 12 5

Rating

5=Outstanding
 4=Good
 3=Satisfactory
 2=Improvement Needed
 1=Unsatisfactory

Questions

1. Animal Control (AC) staff treated me with respect and courtesy.
2. AC staff thoroughly explained the adoption process.
3. The adoption process was easy and affordable.
4. I was asked appropriate questions to aid in securing an adoption.
5. I did not wait long to adopt a pet from the shelter.
6. I received the known history of the animal I adopted.
7. AC staff responded promptly to my questions, phone calls and other contacts.
8. Oral instructions from AC staff were clear and easily understood.
9. Written materials provided by AC staff were clear and easily understood.
10. I will likely return to adopt another animal.
11. I will likely recommend the AC shelter to friends/relatives as a good place to adopt a pet.
12. Rate your overall satisfaction with AC Services.

Did you adopt a dog? (Check indicates Yes)

Total Adopt a Dog 0
 % Total Dog Adoptions 0%

Did you adopt a cat? (Check indicates Yes)

Total Adopt a Cat 1
 % Total Cat Adoptions 50%

Animal Control Officer

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	Visit Notice	Explain	Citation	Explain	Comments
7/12/2010	5	5	5	5	5	5	5	5					
7/13/2010	5	5	5	5	5	5	5	5					We called ACO to remove a large unkept dog. Officer was gentle with dog and respectful of all involved protecting the safety and health of children playing outside. Thank you! Lois Matthews Site Manager The refuge at Jumper Creek.
7/16/2010	4	3	4	4	3	5	4	4					Thank you for prompt service for the little balck dog - Lenora W. Mixson 8303 CR229, Wildwood
7/13/2010	5	5	5	5	5	5	5	5					
7/19/2010	5	5	5	5	5	5	5	5					
7/27/2010													
7/29/2010	4	4	4	4	4	4	4	4					

Total Surveys 7

Rating

5=Outstanding
 4=Good
 3=Satisfactory
 2=Improvement Needed
 1=Unsatisfactory

Average Question 1 4.7

Average Question 2 4.5

Average Question 3 4.7

Average Question 4 4.7

Average Question 5 4.5

Average Question 6 4.8

Average Question 7 4.7

Average Question 8 4.7

Questions

1. The Animal Control Officer (ACO) treated me with respect and courtesy.
2. The ACO made clear to me how I can comply with animal control laws.
3. My interaction with the ACO was informative.
4. The ACO provided individual attention to my issues.
5. The ACO answered my questions both clearly and professionally.
6. The ACO (and office staff if applicable) responded promptly to my questions, phone calls and other contacts.
7. The ACO promptly responded to my request for assistance with an animal at my home or in the community.
8. Rate your overall satisfaction with your experience with Animal Control Services.

Did you receive a completed Notice of Visit at your residence? (Check indicates yes)

Total Notice of Visit 5
 % Total Notice of Visit 71%

Did you receive a citation? (Check indicates Yes)

Total Receive Citation 0
 % Total Receive Citation 0%

Building Services General

Date Rcvd	Permit Number	Counter Service	Bldg Plan Review	Permitting Process	Building Services General Comments:
7/28/2010		5			The service is outstanding!!!
7/28/2010	BD2010-4466	5	5	5	
7/28/2010	BD20076225	5	5	5	Thanks to Counter Service and Bill Dixon for your hospitality, it will never be forgotten. Once again, thanks a lot!!!
7/28/2010	BD20104297	5	5	5	Martha and Steve were very friendly and efficient - great service.
7/28/2010	BD2010-4290	5	5	5	Thank you, great job!
7/20/2010	ME2010	5	5	5	
7/29/2010		5		5	Fire fees to high! Bob @ Eagle Fire Protection
7/29/2010	EL2010-0851	5	5	5	
7/29/2010		1	1	1	Lady in the back desk to the left is rude.
7/23/2010	EL2010-0839	5		1	Why is the permit application form no longer fillable online?

Total Permits 7

Average Counter Service 4.6
 Average Bldg Plan Review 4.4
 Average Permitting Process 4.1

**5=Excellent
 4=Good
 3=Expected
 2=Fair
 1=Poor**

Bushnell Public Library 1-5

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	Music CDs	DVDs	Newspapers	Magazines	UseCompuite	ChildProgra	TeenProgra	AdultProgra	Study/Work	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not 100	# 4 No	# 4 Comment	# 5	# 5 Comment
7/6/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		2	Bushnell needs a daily newspaper.	<input type="checkbox"/>	<input checked="" type="checkbox"/>			3												
7/6/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		2	Bushnell needs a daily newspaper.	<input type="checkbox"/>	<input checked="" type="checkbox"/>			3												
7/6/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>			3						
7/6/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>			3						
7/31/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		1	There is not a good selection of non-fiction novels	<input type="checkbox"/>	<input checked="" type="checkbox"/>		I had 2 books ordered for me from another library out of the county	3	
7/31/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>			3	

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Audio Books	Music CDs	DVDs	Newspapers	Magazines	Use Computer	Child Progra	Teen Progra	Adult Progra	Study/Work	Socialize	None of These	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Too	# 4 Comment	# 5	# 5 Comment
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Total Surveys 6

1. How often do you visit the library?

Total One to three times	5	<i>Percent Total Surveys</i>	83%
Total At least once	0	<i>Percent Total Surveys</i>	0%
Total Less than once	1	<i>Percent Total Surveys</i>	17%
Total Not on regular basis	0	<i>Percent Total Surveys</i>	0%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	5	<i>Percent Total Surveys</i>	83%
Total Audio Books	0	<i>Percent Total Surveys</i>	0%
Total Music CDs	2	<i>Percent Total Surveys</i>	33%
Total DVDs	5	<i>Percent Total Surveys</i>	83%
Total Newspapers	2	<i>Percent Total Surveys</i>	33%
Total Magazines	2	<i>Percent Total Surveys</i>	33%
Total Use Computer	4	<i>Percent Total Surveys</i>	67%
Total Attend Child Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Teen Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Adult Programs	0	<i>Percent Total Surveys</i>	0%
Total Study or Work Space	0	<i>Percent Total Surveys</i>	0%
Total Socialize	0	<i>Percent Total Surveys</i>	0%
Total None of these	0	<i>Percent Total Surveys</i>	0%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 2.17 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	3	<i>Percent Total Surveys</i>	50%
Total Question 4 No	1	<i>Percent Total Surveys</i>	17%
Total Question 4 Not Look Today	2	<i>Percent Total Surveys</i>	33%

5. The library staff was responsive to my needs.

Average # 5 3 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Bushnell Public Library 6-10

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment	
7/6/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>								<input type="checkbox"/>							
7/6/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		2	2	2	2			<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The library needs a way to allow printing & word processing when the internet/network is down.
7/6/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3			<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7/6/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	1			<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Would like more DVD's on the shelf.
7/31/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Painting Classes	2	2	2	2			<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Most of the non-fiction books I read have to be ordered from other libraries.	
7/31/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3	2	I love to read Christian fiction - average reading 4-5 books a week. Was very disappointed when all books were mixed together. Makes it harder to find the Christian books. Would like to find more Christian books on the shelves. Please order more! My Favorites: Terri Blackstock, Beverly Lewis, Kori Wick, Wandra Brursette I make 2 trips to the library in one day because the first book I checked out was not good reading. The first chapter had too much fowl language so I brought it back.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	I bring my grandchildren sometimes to pick out books for them also.	

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
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Total Surveys 6

**6. Please indicate which programs you have participated in during the past 12 months.
(Please check all that apply.)**

Total #6 Children Programs Events	1	<i>Percent Total Surveys</i>	17%
Total #6 Summer Reading Program	1	<i>Percent Total Surveys</i>	17%
Total #6 Teen Programs Events	0	<i>Percent Total Surveys</i>	0%
Total #6 Computer Classes/Workshops	1	<i>Percent Total Surveys</i>	17%
Total #6 Adult Programs Events	0	<i>Percent Total Surveys</i>	0%
Total #6 None of These Programs	2	<i>Percent Total Surveys</i>	33%

**7. Please check any areas below where you would like to see more programs offered at the library.
(Please check all that apply.)**

Total #7 Children Programs Events	1	<i>Percent Total Surveys</i>	17%
Total #7 Teen Programs Events	0	<i>Percent Total Surveys</i>	0%
Total #7 Adult Programs Events	1	<i>Percent Total Surveys</i>	17%
Total #7 Computer Classes/Workshops	1	<i>Percent Total Surveys</i>	17%
Total #7 Other	1	<i>Percent Total Surveys</i>	17%

8. Please rate your satisfaction with the physical facility of this library:

<i>Average Size</i>	2.4	<i>3 Very Satisfied 2 Satisfied 1 Not Very Satisfied</i>
<i>Average Cleanliness</i>	2.6	<i>3 Very Satisfied 2 Satisfied 1 Not Very Satisfied</i>
<i>Average Furniture/Furnishings</i>	2.6	<i>3 Very Satisfied 2 Satisfied 1 Not Very Satisfied</i>
<i>Average Number of Computers</i>	2	<i>3 Very Satisfied 2 Satisfied 1 Not Very Satisfied</i>

Please tell us about yourself.

Are you: Total Male	1	<i>Percent Total Surveys</i>	17%
Total Female	4	<i>Percent Total Surveys</i>	67%

How old are you?

Total Under 18	0	<i>Percent Total Surveys</i>	0%
Total 18-24	1	<i>Percent Total Surveys</i>	17%
Total 25-39	1	<i>Percent Total Surveys</i>	17%
Total 40-55	1	<i>Percent Total Surveys</i>	17%
Total 56+	2	<i>Percent Total Surveys</i>	33%

E C Rowell Library 1-5

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	Music/CDs	DVDs	Newspapers	Magazines	UseComputer	ChildProgra	TeenProgra	AdultProgra	S Study/Work	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Look	# 4 No	# 4 Comment	# 5	# 5 Comment
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		0	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3													
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		0		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		0	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	anything.	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Renting movies and books for the kids an we also rent games.	3	Everyone was nice	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Everyone was so respectful	3	I love everyone there.
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3													
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3													
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/26/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I use the library for wifi	2	The library is valuablee to me as a source of recreational materials (e.g. books, audio books, movies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I did not look for materials today	2	Too nice to loud kids video taping their lou selves												

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Audio Books	Music CDs	DVDs	Newspapers	Magazines	Use Computer	Child Progra	Teen Progra	Adult Progra	Study/Work	Socialize	None of These	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Too	# 4 No	# 4 Comment	# 5	# 5 Comment
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Total Surveys 17

1. How often do you visit the library?

Total One to three times	11	<i>Percent Total Surveys</i>	65%
Total At least once	4	<i>Percent Total Surveys</i>	24%
Total Less than once	0	<i>Percent Total Surveys</i>	0%
Total Not on regular basis	0	<i>Percent Total Surveys</i>	0%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	10	<i>Percent Total Surveys</i>	59%
Total Audio Books	2	<i>Percent Total Surveys</i>	12%
Total Music CDs	2	<i>Percent Total Surveys</i>	12%
Total DVDs	7	<i>Percent Total Surveys</i>	41%
Total Newspapers	3	<i>Percent Total Surveys</i>	18%
Total Magazines	3	<i>Percent Total Surveys</i>	18%
Total Use Computer	11	<i>Percent Total Surveys</i>	65%
Total Attend Child Programs	5	<i>Percent Total Surveys</i>	29%
Total Attend Teen Programs	1	<i>Percent Total Surveys</i>	6%
Total Attend Adult Programs	1	<i>Percent Total Surveys</i>	6%
Total Study or Work Space	3	<i>Percent Total Surveys</i>	18%
Total Socialize	2	<i>Percent Total Surveys</i>	12%
Total None of these	1	<i>Percent Total Surveys</i>	6%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 2.71 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	15	<i>Percent Total Surveys</i>	88%
Total Question 4 No	0	<i>Percent Total Surveys</i>	0%
Total Question 4 Not Look Today	0	<i>Percent Total Surveys</i>	0%

5. The library staff was responsive to my needs.

Average # 5 2.59 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

E C Rowell Library 6-10

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Movie night was wonderful for the kids, they loved it. They need to do every Wednesday.
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3			<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I would like to see more DVD's for infants.
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The children's story hour they have on Thursday afternoon is excellent. My sons enjoy it very much & look forward to it each week.
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Everything yall got goin on is good	3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	My kids love the library. If I can't find them, I know where to look. They are very safe at the Library and I trust all of the workers there. My cousin Jamie works there also.
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2	1		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7/30/2010	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	More books in Spanish - more magazines in Spanish
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
-----------	--------	---------	-------	----------	--------	-------	--------	-------	--------	----------	--------	----------------	----------	------	--------	----------	-------	-------	-------	-----	--------------------

7/26/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		1 3 2 2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		There are always loud people there. Group of 4-5 teenagers or young dark adults came in with a video camera goofing off. Using profanity and laughing at the others in the library raising havoc. Librarian told them to please not start it up. But they walk all over the librarians here. They think they own this place. I come here every day and enjoy being here. Except for when those people come in raising havoc. OR there is always some one talking too loudly. Slowly getting irritated with the way people come into a library and have no sense of what a library is! A quiet place! Not a ghetto hang out or social gathering to party!								
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Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
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Total Surveys 17

**6. Please indicate which programs you have participated in during the past 12 months.
(Please check all that apply.)**

Total #6 Children Programs Events	4	<i>Percent Total Surveys</i>	24%
Total #6 Summer Reading Program	1	<i>Percent Total Surveys</i>	6%
Total #6 Teen Programs Events	0	<i>Percent Total Surveys</i>	0%
Total #6 Computer Classes/Workshops	2	<i>Percent Total Surveys</i>	12%
Total #6 Adult Programs Events	0	<i>Percent Total Surveys</i>	0%
Total #6 None of These Programs	8	<i>Percent Total Surveys</i>	47%

**7. Please check any areas below where you would like to see more programs offered at the library.
(Please check all that apply.)**

Total #7 Children Programs Events	5	<i>Percent Total Surveys</i>	29%
Total #7 Teen Programs Events	0	<i>Percent Total Surveys</i>	0%
Total #7 Adult Programs Events	2	<i>Percent Total Surveys</i>	12%
Total #7 Computer Classes/Workshops	1	<i>Percent Total Surveys</i>	6%
Total #7 Other	1	<i>Percent Total Surveys</i>	6%

8. Please rate your satisfaction with the physical facility of this library:

<i>Average Size</i>	2.6	<i>3 Very Satisfied</i>	<i>2 Satisfied</i>	<i>1 Not Very Satisfied</i>
<i>Average Cleanliness</i>	2.87	<i>3 Very Satisfied</i>	<i>2 Satisfied</i>	<i>1 Not Very Satisfied</i>
<i>Average Furniture/Furnishings</i>	2.8	<i>3 Very Satisfied</i>	<i>2 Satisfied</i>	<i>1 Not Very Satisfied</i>
<i>Average Number of Computers</i>	2.43	<i>3 Very Satisfied</i>	<i>2 Satisfied</i>	<i>1 Not Very Satisfied</i>

Please tell us about yourself.

Are you:	Total Male	4	<i>Percent Total Surveys</i>	24%
	Total Female	11	<i>Percent Total Surveys</i>	65%

How old are you?

Total Under 18	4	<i>Percent Total Surveys</i>	24%
Total 18-24	4	<i>Percent Total Surveys</i>	24%
Total 25-39	6	<i>Percent Total Surveys</i>	35%
Total 40-55	0	<i>Percent Total Surveys</i>	0%
Total 56+	1	<i>Percent Total Surveys</i>	6%

Panasoffkee Library 1-5

Date Recd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newsletters	Magazines	UseCompute	ChildProgra	TeenProgra	AdultProgra	StudyWork	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 No	# 4 Not Too	# 4 Comment	# 5	# 5 Comment
7/30/2010	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>			3	Excellent - Maryann, Kim & Sylvia are the best!
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Video Games WIFI	3	My only source for books and games	<input checked="" type="checkbox"/>	<input type="checkbox"/>			3	They do better than their best to help me get materials.
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>			3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>			3							
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input type="checkbox"/>	<input type="checkbox"/>			3	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		0		<input type="checkbox"/>	<input type="checkbox"/>			0					

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseComputer	ChildProgra	TeenProgra	AdultProgra	Study/Work	Socialize	NoneOfThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Look	# 4 No	# 4 Comment	# 5	# 5 Comment
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Total Surveys 6

1. How often do you visit the library?

Total One to three times	2	<i>Percent Total Surveys</i>	33%
Total At least once	2	<i>Percent Total Surveys</i>	33%
Total Less than once	0	<i>Percent Total Surveys</i>	0%
Total Not on regular basis	1	<i>Percent Total Surveys</i>	17%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	5	<i>Percent Total Surveys</i>	83%
Total Audio Books	0	<i>Percent Total Surveys</i>	0%
Total Music CDs	0	<i>Percent Total Surveys</i>	0%
Total DVDs	2	<i>Percent Total Surveys</i>	33%
Total Newspapers	0	<i>Percent Total Surveys</i>	0%
Total Magazines	1	<i>Percent Total Surveys</i>	17%
Total Use Computer	3	<i>Percent Total Surveys</i>	50%
Total Attend Child Programs	1	<i>Percent Total Surveys</i>	17%
Total Attend Teen Programs	1	<i>Percent Total Surveys</i>	17%
Total Attend Adult Programs	1	<i>Percent Total Surveys</i>	17%
Total Study or Work Space	1	<i>Percent Total Surveys</i>	17%
Total Socialize	2	<i>Percent Total Surveys</i>	33%
Total None of these	0	<i>Percent Total Surveys</i>	0%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 2.5 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	4	<i>Percent Total Surveys</i>	67%
Total Question 4 No	0	<i>Percent Total Surveys</i>	0%
Total Question 4 Not Look Today	0	<i>Percent Total Surveys</i>	0%

5. The library staff was responsive to my needs.

Average # 5 2.5 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Panasoffkee Library 6-10

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Buy new books! Thank you.				
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Book Club/Reading Club	3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The Library System should make an effort to have all of the books in the series that they carry; It can get annoying to find out that your are reading the third book in a series, subsequent books are at other libraries but no one has the beginning.
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Dance for teens - 1/2 hr of dance instructions - along with maybe some square dancing.				
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Staff are all great, very nice, helpful, greet me and my grandchildren with a smile and call me by name				
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							<input type="checkbox"/>	<input type="checkbox"/>														

Date Rec'd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
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Total Surveys 6

**6. Please indicate which programs you have participated in during the past 12 months.
(Please check all that apply.)**

Total #6 Children Programs Events	1	<i>Percent Total Surveys</i>	17%
Total #6 Summer Reading Program	1	<i>Percent Total Surveys</i>	17%
Total #6 Teen Programs Events	2	<i>Percent Total Surveys</i>	33%
Total #6 Computer Classes/Workshops	0	<i>Percent Total Surveys</i>	0%
Total #6 Adult Programs Events	1	<i>Percent Total Surveys</i>	17%
Total #6 None of These Programs	3	<i>Percent Total Surveys</i>	50%

**7. Please check any areas below where you would like to see more programs offered at the library.
(Please check all that apply.)**

Total #7 Children Programs Events	1	<i>Percent Total Surveys</i>	17%
Total #7 Teen Programs Events	1	<i>Percent Total Surveys</i>	17%
Total #7 Adult Programs Events	2	<i>Percent Total Surveys</i>	33%
Total #7 Computer Classes/Workshops	0	<i>Percent Total Surveys</i>	0%
Total #7 Other	1	<i>Percent Total Surveys</i>	17%

8. Please rate your satisfaction with the physical facility of this library:

<i>Average Size</i>	2.8	<i>3 Very Satisfied 2 Satisfied 1 Not Very Satisfied</i>
<i>Average Cleanliness</i>	3	<i>3 Very Satisfied 2 Satisfied 1 Not Very Satisfied</i>
<i>Average Furniture/Furnishings</i>	3	<i>3 Very Satisfied 2 Satisfied 1 Not Very Satisfied</i>
<i>Average Number of Computers</i>	3	<i>3 Very Satisfied 2 Satisfied 1 Not Very Satisfied</i>

Please tell us about yourself.

Are you: Total Male	1	<i>Percent Total Surveys</i>	17%
Total Female	4	<i>Percent Total Surveys</i>	67%

How old are you?

Total Under 18	0	<i>Percent Total Surveys</i>	0%
Total 18-24	1	<i>Percent Total Surveys</i>	17%
Total 25-39	1	<i>Percent Total Surveys</i>	17%
Total 40-55	0	<i>Percent Total Surveys</i>	0%
Total 56+	3	<i>Percent Total Surveys</i>	50%

Villages Library 1-5

Date Rcvd	1-3/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseCompute	ChildProgra	TeenProgra	AdultProgra	Study/Work	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 No	# 4 Not Too	# 4 Comment	# 5	# 5 Comment
7/6/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/6/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	Above and beyond what I expected.
7/3/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3					
7/3/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/8/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/22/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	& inter library loan is wonderful	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	Most helpful group I am around - Ace hardward comes in a close second.				
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Books/DVD's	3		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		0	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		0		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	Need more best seller's	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	We also buy used books	3	Everyone is helpful in our finding books too.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseComputer	ChildProgra	TeenProgra	AdultProgra	Study/Work	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 No	# 4 Not Look	# 4 Comment	# 5	# 5 Comment
7/22/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2					
7/23/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3											
7/23/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Could not use the web to find the book I wanted	1	Web links do not work				

Total Surveys 23

1. How often do you visit the library?

Total One to three times	2	<i>Percent Total Surveys</i>	9%
Total At least once	10	<i>Percent Total Surveys</i>	43%
Total Less than once	7	<i>Percent Total Surveys</i>	30%
Total Not on regular basis	3	<i>Percent Total Surveys</i>	13%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	22	<i>Percent Total Surveys</i>	96%
Total Audio Books	3	<i>Percent Total Surveys</i>	13%
Total Music CDs	1	<i>Percent Total Surveys</i>	4%
Total DVDs	1	<i>Percent Total Surveys</i>	4%
Total Newspapers	0	<i>Percent Total Surveys</i>	0%
Total Magazines	3	<i>Percent Total Surveys</i>	13%
Total Use Computer	2	<i>Percent Total Surveys</i>	9%
Total Attend Child Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Teen Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Adult Programs	1	<i>Percent Total Surveys</i>	4%
Total Study or Work Space	0	<i>Percent Total Surveys</i>	0%
Total Socialize	0	<i>Percent Total Surveys</i>	0%
Total None of these	1	<i>Percent Total Surveys</i>	4%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 2.65 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	21	<i>Percent Total Surveys</i>	91%
Total Question 4 No	1	<i>Percent Total Surveys</i>	4%
Total Question 4 Not Look Today	0	<i>Percent Total Surveys</i>	0%

5. The library staff was responsive to my needs.

Average # 5 2.7 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Villages Library 6-10

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
7/6/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I think everyone does a super job! I even moved myself to bring many books to the Friends of the Library.				
7/6/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I appreciate having a library close to my neighborhood and being able to get online to reserve books.				
7/3/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
7/3/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	0	Do not use computers	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
7/8/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>					
7/22/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		2	2	1	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	3	3	0		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	88 years old				
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3	Number of books is not problem because we can request anything in the county	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	0	0		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		1	3	1	3	Need more books, etc. Too small. More sitting space for study.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I very much enjoy the newspaper, Book Page. Please keep this available				
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	0		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2	0		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	You have a very good staff and library				
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Making a website	2	3	2	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	All the staff are great. Alicia helped us to get a book from a different library the next day.				
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	0		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2	0		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3	0	Do not use computer	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	More Ann Rule books	3	3	3	0		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Staff at this library are most helpful, resourceful and pleasant whether you speak to one in person or over the phone. They do everything in their power to satisfy and accommodate all who use the library.				
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	0		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Love the Library - Staff is great!				
7/22/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Need more current books in Myster/crime sections. Shouldn't hae to wait almost a year to read a book					
7/23/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	e-books	2	2	2	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Many libraries now offer e-books for check out. Have you considered offering this service?				
7/23/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		2	3	2	0		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Could not use the web to find the book I wanted. The links on the web site do not work.				

Date Recd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
-----------	--------	---------	-------	----------	--------	-------	--------	-------	--------	----------	--------	----------------	------	------------	-----------	-----------	----------	------	--------	----------	-------	-------	-------	-----	--------------------

Total Surveys 23

**6. Please indicate which programs you have participated in during the past 12 months.
(Please check all that apply.)**

Total #6 Children Programs Events	0	Percent Total Surveys	0%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #6 Adult Programs Events	1	Percent Total Surveys	4%
Total #6 None of These Programs	20	Percent Total Surveys	87%

**7. Please check any areas below where you would like to see more programs offered at the library.
(Please check all that apply.)**

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	2	Percent Total Surveys	9%
Total #7 Computer Classes/Workshops	3	Percent Total Surveys	13%
Total #7 Other	2	Percent Total Surveys	9%

8. Please rate your satisfaction with the physical facility of this library:

Average Size	2.43	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	2.7	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	2.35	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	1.26	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you:	Total Male	10	Percent Total Surveys	43%
	Total Female	11	Percent Total Surveys	48%

How old are you?

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	0	Percent Total Surveys	0%
Total 40-55	1	Percent Total Surveys	4%
Total 56+	21	Percent Total Surveys	91%

Wildwood Public Library 1-5

Date Rcvd	1-3/week	< 1/month	Not Regular	Books	Audiobooks	Music CDs	DVDs	Newspapers	Magazines	Use Computer	Child Progra	Teen Progra	Adult Progra	Study/Work	Socialize	None of These	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Too	# 4 Comment	# 5	# 5 Comment
7/12/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	The staff at Wildwood are terrific!!!	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	I worked for the library system and Wildwood staff is friendly and nice
7/12/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3						
7/12/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
7/12/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
7/12/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
7/12/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3						
7/21/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	Associates are very helpful in getting books for me.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	3	
7/19/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	Excellent	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Excellent	3	Excellent						
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Books	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	Very friendly & assisting.	<input type="checkbox"/>	<input checked="" type="checkbox"/>		3	Very friendly & assisting.
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	3	Staff is a positive asset to the library. Very friendly service, nice atmosphere.

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseComputer	ChildProgra	TeenProgra	AdultProgra	Study/Work	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Look	# 4 No	# 4 Comment	# 5	# 5 Comment
-----------	----------	--------	-----------	-------------	-------	------------	----------	------	------------	-----------	-------------	-------------	------------	-------------	------------	-----------	------------	---------	-----	-------------	---------	--------------	--------	-------------	-----	-------------

Total Surveys 17

1. How often do you visit the library?

Total One to three times	9	<i>Percent Total Surveys</i>	53%
Total At least once	5	<i>Percent Total Surveys</i>	29%
Total Less than once	1	<i>Percent Total Surveys</i>	6%
Total Not on regular basis	2	<i>Percent Total Surveys</i>	12%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	15	<i>Percent Total Surveys</i>	88%
Total Audio Books	5	<i>Percent Total Surveys</i>	29%
Total Music CDs	6	<i>Percent Total Surveys</i>	35%
Total DVDs	4	<i>Percent Total Surveys</i>	24%
Total Newspapers	2	<i>Percent Total Surveys</i>	12%
Total Magazines	6	<i>Percent Total Surveys</i>	35%
Total Use Computer	9	<i>Percent Total Surveys</i>	53%
Total Attend Child Programs	2	<i>Percent Total Surveys</i>	12%
Total Attend Teen Programs	1	<i>Percent Total Surveys</i>	6%
Total Attend Adult Programs	3	<i>Percent Total Surveys</i>	18%
Total Study or Work Space	2	<i>Percent Total Surveys</i>	12%
Total Socialize	1	<i>Percent Total Surveys</i>	6%
Total None of these	2	<i>Percent Total Surveys</i>	12%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 2.76 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	14	<i>Percent Total Surveys</i>	82%
Total Question 4 No	1	<i>Percent Total Surveys</i>	6%
Total Question 4 Not Look Today	2	<i>Percent Total Surveys</i>	12%

5. The library staff was responsive to my needs.

Average # 5 3 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Wildwood Public Library 6-10

Date Recd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment	
7/12/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	The staff and both new managers and new staff are just great. They always acknowledge you when you come in and are so helpful finding my request!!					
7/12/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Very satisfied - very satisfied with everyone!
7/12/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	2	1	Library needs more computers, at about 3:00pm kids start getting out of school and it gets really busy.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Music CDs - need more variety. Rap, r&b, hip hop. Suggestions: Lil Wayne, Young Money, Birdman, New Boys, Ludzcris, Drake Also needs a baby changing station in restroom		
7/12/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3				<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Great place!
7/12/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Love everyone
7/12/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Very wonderful
7/21/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I am presently reading a series (or saga) that I have to have the Library find for me. Ver nice - Very satisfied. I use the Wildwood Public Library	
7/19/2010	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	3	3	3				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Thank you.
7/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2				<input type="checkbox"/>							
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	The staff is always friendly and very helpful. Always enjoy my time. Thank you!
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3				<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	2	2				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3	3				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
7/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3	3				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
7/30/2010	<input type="checkbox"/>		3	3	3	3		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>																

Total Surveys 17

**6. Please indicate which programs you have participated in during the past 12 months.
(Please check all that apply.)**

Total #6 Children Programs Events	1	Percent Total Surveys	6%
Total #6 Summer Reading Program	2	Percent Total Surveys	12%
Total #6 Teen Programs Events	1	Percent Total Surveys	6%
Total #6 Computer Classes/Workshops	2	Percent Total Surveys	12%
Total #6 Adult Programs Events	5	Percent Total Surveys	29%
Total #6 None of These Programs	8	Percent Total Surveys	47%

**7. Please check any areas below where you would like to see more programs offered at the library.
(Please check all that apply.)**

Total #7 Children Programs Events	2	Percent Total Surveys	12%
Total #7 Teen Programs Events	3	Percent Total Surveys	18%
Total #7 Adult Programs Events	8	Percent Total Surveys	47%
Total #7 Computer Classes/Workshops	4	Percent Total Surveys	24%
Total #7 Other	0	Percent Total Surveys	0%

8. Please rate your satisfaction with the physical facility of this library:

Average Size	2.62	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	2.88	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	2.75	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	2.77	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you: Total Male	3	Percent Total Surveys	18%
Total Female	12	Percent Total Surveys	71%

How old are you?

Total Under 18	1	Percent Total Surveys	6%
Total 18-24	3	Percent Total Surveys	18%
Total 25-39	3	Percent Total Surveys	18%
Total 40-55	0	Percent Total Surveys	0%
Total 56+	8	Percent Total Surveys	47%

Mosquito Control by Date Range

<i>Date Rcvd</i>	<i>Location</i>	<i>Initial Contact</i>	<i>Customer Service</i>	<i>Response Time</i>	<i>Effectiveness of Service</i>	<i>MC Comments:</i>
7/28/2010	541 Ainsworth Circle, The Villages, FL 32162	2	1	1	1	We live on a pond off of hole #1 of Kilimanjaro and we have every morning millions of small bugs on our screens and front entrance to our house. In 2008 they put pellets in the pond to kill the mosquito and other small bug. In 2009 and including today NO ONE HAS PUT PELLETS IN THE POND TO CONTROL THESE BUGS. We went to the golf course manager and he said it was not his problem and the problem was Sumter County. I would love to have this problem resolved. Tom Eckes 352 561 4749

Total Surveys 1

Average Initial Contact	2	5=Excellent
Average Customer Service	1	4=Good
Average Response Time	1	3=Expected
Average Effectiveness of Service	1	2=Fair
		1=Poor

Parks and Recreation by Date Range

<i>Date Rcvd</i>	<i>Facility</i>	<i>Initial Contact</i>	<i>Customer Service</i>	<i>Scheduling</i>	<i>Setup/Cleanliness</i>	<i>P & R Comments:</i>
7/12/2010	Lake Pan Recreation	5	5	5	5	
7/12/2010	Lake Pan Recreation	5	5	5	5	Playing ball 8 years by far one of the nicest parks, fields are super. Mr. Wilson done more than a great job on fields, was able to fulfill all or our needs. Great Job! "hope to play here again"
7/12/2010	Marsh Bend "Outlet"	4			5	The handicap area with the park to the bridge is wonderfu;. Thank you guys!
7/12/2010	Lake Pan Recreation	5	5	5	5	
7/12/2010	Lake Pan Recreation	5	5	5	5	Josh Wilson is doing a great job keeping the park and restrooms clean. Very nice. Bushnell Dixie workers are doing a great job to keeping everything up. Very nice park!
7/12/2010	Royal	5	5	4	4	Summer Meal kid's program enjoyed their kindness, friendliest with the supervisor. They are "great" including Bruce and others.
7/12/2010	Lake Pan Recreation	5	5	5	5	Joe Budd
7/12/2010	Royal	5	5	4	4	Bruce and the guys have been very friendly and courteous at the park in Royal. We thank them very much.
7/12/2010	Lake Pan Recreation	4	4	3	4	my children love to play onGnounels. Your employees shoe a lot of pride in what they do. Good job guys.
7/22/2010	Marsh Bend "Outlet"	5	5	5	5	Great job - great people, thank you Will Polk

Total Surveys 10

Average Initial Contact	4.8	5=Excellent 4=Good 3=Expected 2=Fair 1=Poor
Average Customer Service	4.9	
Average Scheduling	4.6	
Average Setup/Cleanliness	4.7	

Planning/Zoning/Development Review

Date Rcvd	Project Number	Customer Service	Zoning/Planning Review	Development Review	P/Z/D Comments:
7/2/2010	R2010-0005	5	4	4	
7/14/2010	R2008-0010	5	5	5	
7/28/2010		5			Good answers to questions and very helpful staff.

Total Permits 3

Average Customer Service 5
Average Zoning/Planning Review 4.5
Average Development Review 4.5

5=Excellent
4=Good
3=Expected
2=Fair
1=Poor

Probation

<i>Date Rcvd</i>	<i>#1</i>	<i>#2</i>	<i>#3</i>	<i>#4</i>	<i>#5</i>	<i>#6</i>	<i>#7</i>	<i>#8</i>	<i>#9</i>	<i>#10</i>	<i>#11</i>	<i>#12</i>	<i>Probation Comment</i>
7/30/2010	5	5	5	5	5	5	5	5	5	5	5	5	
7/30/2010	5	4	5	4	5	5	5	5	4	4	4	4	
7/30/2010	5	5	5	5	5	5	5	5	5	5	5	5	Everything was just fine!!
7/30/2010	5	5	5	5	5	5	5	5	5	5	5	5	Joe Pogioli
7/30/2010	5	5	5	5	5	5	5	5	5	5	5	5	
7/30/2010	5	5	5	5	5	5	5	5	5	5	5	5	
7/30/2010	5	4	5	4	4	4	5	4	4	4	5	4	
7/30/2010	5	5	5	5	5	5	5	5	5	5	5	5	
7/30/2010	5	5	5	5	4	5	5	5	5	5	4	5	Bernard Strickland, Jr.
7/30/2010	5	5	5	5	5	5	5	5	5	5	5	5	
7/30/2010	5		5	5	5	5	5	5	5	5	5	5	My probation officer was very helpful - Thank you very much
7/30/2010	5	5	5	5	5	5	5	5	5	5	5	5	
7/3/2010													

Total Surveys 13

Average Question 1	5
Average Question 2	4.8
Average Question 3	5
Average Question 4	4.8
Average Question 5	4.8
Average Question 6	4.9
Average Question 7	5
Average Question 8	4.9
Average Question 9	4.8
Average Question 10	4.8
Average Question 11	4.8
Average Question 12	4.8

Rating

5=Outstanding
 4=Good
 3=Satisfactory
 2=Improvement Needed
 1=Unsatisfactory

Questions

1. Probation staff treated me with respect and courtesy.
2. The orientation session helped me to better understand what to expect of probation.
3. My Probation Officer provided individual attention to my issues.
4. Staff had a detailed understanding of the probation system.
5. My first appointment was scheduled in a timely manner.
6. Probation staff responded promptly to my questions, phone calls and other contacts.
7. My Probation Officer answered my questions both clearly and professionally.
8. Clear documentation was provided to me regarding the conditions of my probation.
9. The life skills I learned were helpful to me to avoid future offenses.
10. My Probation Officer spent sufficient time with me.
11. The probation office is conveniently located.
12. Rate your overall satisfaction with your experience regarding your probation.

Transit

Date	Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	Freq	Pass	Times/mo	Trav	Dr	How often	On time?	Why not?	Transit Comments
7/6/2010	1	1	2	2	5	5	1	1	1				0					Not my trip.	Hire better personnel Answer your phones Do not allow your passengers to ride around for 2.5 hours!
7/6/2010	2	3	3	3	3	3	1	3	1				0						We need better dispatch
7/7/2010	5	5	5	5	5	5	5	5	5				0						
7/7/2010	5	5	5	5	5	5	5	5	5				2						None that I can think of; very grateful you exist.
7/7/2010	5	5	5	5	5	5	4	4	5				0						Ted Marson
7/7/2010	5	5	5	5	5	5	5	5	5				0						
7/7/2010	5	5	4	5	5	5	5	5	5				0						
7/7/2010	5	5	4	5	5	5	5	5	5				20						Extended hours. Melanee Brown
7/7/2010	3	3	4	4	4	4	2	4	4				0						I am thankful and grateful
7/7/2010	5	5	5	5	5	5	5	5	5				0						no everything is good already.
7/7/2010	5	5	5	5	5	5	5	5	5				0						Extended hours of service (later hours)
7/7/2010	4	4	3	5	5	5	4	4	4				16						
7/7/2010	4	4	4	5	4	4	4	4	5				16						no but it's good for right now, it help me out a lots thank you
7/7/2010	4	4	4	4	4	4	4	4	4				12						
7/7/2010	5	5	4	5	5	5	5	5	5				0						Keep with the good work? Thank you, sigh. Anna Barnes
7/7/2010	4	3	4	4	5	5	4	4	4				5						I ride the Villages Shuttle and would appreciate having the Colony Plaza Shopping Center included as well as a shorter (in time) stop between Spanish Springs and Duval post boxes. (Scott and Nancy are excellent, patient and attentive to the
7/7/2010	5	5	5	5	5	5	5	5	5				0						
7/7/2010	4	4	4	4	5	5	3	5	3				0						I think your no show policy is not to be deserved if you have a good neaton.
7/7/2010	4	4	4	4	4	4	4	4	4				0						
7/7/2010	4	5	4	5	5	4	5	5	4				0						
7/7/2010	4	5	4	5	5	4	5	5	4				5						everything is good keep up the good work. Your passenger
7/7/2010	5	5	5	5	5	5	5	5	5				12						excellent service for the community. Thank you
7/7/2010	4	4	4	5	5	5	5		5				8			twice a week (sometimes more)			
7/7/2010	4	5	4	4	5	5	4	4	4				0						

<i>Date Rcvd</i>	<i>#1</i>	<i>#2</i>	<i>#3</i>	<i>#4</i>	<i>#5</i>	<i>#6</i>	<i>#7</i>	<i>#8</i>	<i>#9</i>	<i>Freq Pass</i>	<i>Times/mo</i>	<i>Tray Dr</i>	<i>How often</i>	<i>On time?</i>	<i>Why not?</i>	<i>Transit Comments</i>
7/7/2010	1	1	3	3	3	3	1	1	1		0					<p>From: Anna Knapp. I have been riding the transit for a very long time and have not had much to complain about. Everyone has been very professional and kind. I am sorry to say my luck ran out yesterday! I don't know what has transpired in the last few weeks, but lately I have not been picked up after work in a timely manner. I believe you have a new dispatcher? It's scary when I am here alone. We do have security cameras if something were to happen to me, but I have no cell phone to call for help (employees leave at 4:30). As instructed by Diane and Christian we are no longer to call your office and talk to a live person. I don't know about you folks but I don't lie talking to a machine. I call and leave a message every day, and then call back later and speak to a live person to make sure someone has received my message. Every time I do this I am told I need to use your voicemail! I work for one a few government agencies where we are required to answer phones and speak to our customers. I understand your office is so busy they can't answer the phone. So is the rest of the world, deal with it properly. I call your office everyday. Twice to make sure I am getting a ride. I called yesterday at 2:30 and then again at 3:35 and left a message for pick up. It was around 4:40, after all employees had left for the day, before the bus arrived. My adventure had only just begun! We went to Nobleton and picked up Mr. Marcu (he is a Latino and the dispatcher is always telling the driver to take him home first! Why I ask myself?) Then we arrived at Wendy's were I transferred to another bus. The bus then proceeded to Sonny's and picks up Ms. Cynthia. (During this time I hear another driver on the radio calling to tell the dispatcher that his .2 was nowhere to be found. Then the driver ascertained that they had already been picked up by the Sumter Transit! Such confusion!) Anyway then we take I-75 to go to Sumterville! We drop off Ms. Cynthia and proceeded to Langley Medical center for another pick up. They are then delivered to their destination the Lake Panasoffkee apartments. I finally get home at 6:00. I tell myself this is what I get for my \$1.50. Since this unpleasant experience I will try and find another way to get home. I hope</p>

Monday, August 09, 2010

someone can look into this
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<i>Date Rcvd</i>	<i>#1</i>	<i>#2</i>	<i>#3</i>	<i>#4</i>	<i>#5</i>	<i>#6</i>	<i>#7</i>	<i>#8</i>	<i>#9</i>	<i>Freq</i>	<i>Pass Times/mo</i>	<i>Trav Dr</i>	<i>How often</i>	<i>On time?</i>	<i>Why not?</i>	<i>Transit Comments</i>
7/30/2010	4	5	5	5	5	5	4	5	5		0					matter and reply back to me. I know of some other horror stories your customers haven't told you about. Thanks, Ana.
7/30/2010	5	5	5	5	5	5	5	5	5		0					
7/30/2010	5	5	5	5	5	5	5	5	5		0					
7/30/2010	5	5	5	5	5	5	5	5	5		24					Yall are excellent. I appreciate everthing - Yall are the reason I'm able to provide for my children. God bless yall. Thank you! Nicole Amidri, Oxford, FL
7/30/2010	5	5	5	5	5	5	5	5	5		0					This is my first time on SCT - I am very pleased with th eoverall service and will be calling back again. My name is Jennifer Grimes.
7/30/2010	4	4	4	3	3	4	3	4	3		0					Every other day.
7/30/2010	5	5	5	5	5	5	5	5	5		0					thank you! Felecia Kondor
7/30/2010	5	5	5	5	5	5	5	5	5		0					
7/30/2010	5	5	5	5	5	5	5	5	5		0			Need on eto Gainesville VA next month		Keep up the excellent work - Staff Sgt. Sherry Masy
7/30/2010	3	5	5	4	5	5	3	3	3		5		5 days a week			
7/30/2010	5	5	5	5	5	5	5	5	5		0					Not at this time.

Total Surveys	36
Average Question 1	4.2
Average Question 2	4.4
Average Question 3	4.4
Average Question 4	4.6
Average Question 5	4.7
Average Question 6	4.7
Average Question 7	4.2
Average Question 8	4.4
Average Question 9	4.3

I am a frequent passenger with SCT (Check mark indicates Yes)

Frequent Passenger	34
% of passengers frequent	94%
Total Times Per Month	125
Average Times per Month	3.7

I travel on SCT vehicles to doctors' appointments outside of Sumter County (Check mark indicates Yes)

Total who travel to Dr. outside county	7
% of passengers to Dr. outside county	19%

Rating

- 5=Outstanding
- 4=Good
- 3=Satisfactory
- 2=Improvement Needed
- 1=Unsatisfactory

When I travel to doctors' appointments outside of the County, I get there on time (Check mark indicates Yes)

Total who travel to Dr. outside County, on time	10
% of passengers to Dr., on time	143%
% of passengers to Dr., on time	

Questions

1. Recent scheduling of trips has been smooth and easy.
2. My reservationist was polite and helpful.
3. SCT vehicles are comfortable.
4. SCT vehicles are clean.
5. My driver was helpful and courteous.
6. My driver was careful and safe.
7. I get picked up for my appointment on time.
8. I am delivered at my appointment on time.
9. Rate your overall satisfaction with the SCT services you receive.

Veterans Benefits by Date Range

<i>Date Rcvd</i>	<i>#1</i>	<i>#2</i>	<i>#3</i>	<i>#4</i>	<i>#5</i>	<i>#6</i>	<i>#7</i>	<i>#8</i>	<i>#9</i>	<i>VSO Comments:</i>
7/12/2010	5	5	5	5	5	5	5	5	5	
7/12/2010	5	5	5	5	5	5	5	5	5	
7/8/2010	5	5	5	5	5	5	5	5	5	
7/8/2010	4	5	5	5	5	5	5	5	5	Everyone was knowledgeable in all areas required to obtain the benefits.
7/8/2010	5	5	5	5	5	5	5	5	5	What would I have done without Fred's help! I am so grateful for all the help that has been provided for me.
7/8/2010	5	5	5	5	5	5	5	5	5	Mr. Fred Harrop succeeded where others failed. Thanks to his experience, compassion and tenacity.
7/8/2010	5	5	5	5	5	5	5	5	5	
7/8/2010	5	5	5	5	5	5	5	5	5	The office of the Sumter County Vetern Benefits unit provided a level of service that I have ever received from any government office. It was my pleasure working with them. R.N. Murray
7/8/2010	5	5	5	5	5	5	5	5	5	I have worked with Carolyn Alfrey for about 3 years. She has gone above and beyond the call of duty to assist me with my benefits. I appreciate all her hard work as I am sure mayn other Veterans do also.
7/8/2010	5	5	5	5	5	5	5	5	5	I was completely satisfied with good service. I couldn't of asked for any thing else. Within 2 months my father received his ISI check. I couldn't believe it. Thank you emmensley. Elaine Sleenker
7/8/2010	5	5	5	5	5	5	5	5	5	
7/8/2010	5	5	5	5	5	5	5	5	5	
7/8/2010	5	5	5	5	5	5	5	5	5	Mr. Dobson has been great. Both my wife and myself are veterans he has always gone out of his way to explain everything to us. He deserves a promotion. Gerald and Sandra Shye
7/8/2010	5	5	5	5	5	5	5	5	5	
7/6/2010	5	5	5	5	5	5	5	5	5	
7/6/2010	5	5	5	5	4	5	5	5	5	I am more than satisfied with the way that the staff at the Veterans Service Officer has assisted me in regard to various elements that I needed help with. Thanks, Charles McCook
7/9/2010	4	4	4	4	4	4	4	4	5	I would like to thank Carolyn Allfrey for her diligint and professional effort. She was very caring also. Should be more people like her. Thanks again, Weldon E. Collins Jr.
7/9/2010	5	5	5	5	5	5	3	3	5	
7/9/2010	5	5	5	5	5	5	5	5	5	Russell Worthinger 1206 Gronada ct. Villages, FL 32159
7/15/2010	5	5	5	5	5	5	5	5	5	
7/23/2010	4	5	4	4	4	4	4	4	4	
7/19/2010	5	5	5	5	5	5	5	5	5	Mr. Harrop and staff wer most helpful with obtaining benefits for my mother. I appreciate all that ws done and it came just in tome (after 7 months) because my mother's finances were getting very low!

<i>Date Rcvd</i>	<i>#1</i>	<i>#2</i>	<i>#3</i>	<i>#4</i>	<i>#5</i>	<i>#6</i>	<i>#7</i>	<i>#8</i>	<i>#9</i>	<i>VSO Comments:</i>
7/19/2010	5	5	5	5	5	5	5	5	5	Carolyn Alfry is absolutely wonderful! She is efficient, caring and warm. I've been under a lot of stress the last few years, and "nice" goes a long way with me. I can't say enough good things about Carolyn. She's terrific! - Mrs. Cameron Carson
7/20/2010	4	4	4	4	4	4	4	4	4	
7/23/2010	5	5	5	5	5	5	5	5	5	The 2 representatives I worked with were very knowledgeable and efficient. I could not have received better service! - Reps: Deborah Smith, Villages Office and Daryl Neely, St. Petersburg - Sandra Weddleton - The Villages, FL
7/27/2010	5	5	5	5	5	5	5	5	5	Dear Mr. Harrop, I wrote a letter late last year to Mr. Bradley Arnold (I am currently in Colorado for a few months and do not have a copy of the letter to forward) commending Ms. Deborah Smith for her outstanding help in filing my claim to the VA. The service your organization provides to Veterans is truly commendable. I think there should be more publicity concerning your service. I just happened to have "stumbled upon it" via a friend. Sincere, Jame Hardin

Total Surveys 26

Rating

Average Question 1 4.8

5=Outstanding

Average Question 2 4.9

4=Good

Average Question 3 4.9

3=Satisfactory

Average Question 4 4.9

2=Improvement Needed

Average Question 5 4.8

1=Unsatisfactory

Average Question 6 4.9

Questions

Average Question 7 4.8

1. Veterans Service Office (VSO) was responsive to my needs.

Average Question 8 4.8

2. VSO staff treated me with respect and courtesy.

Average Question 9 4.9

3. The VS Officer provided individual attention to my issues.

4. I was asked appropriate questions to aid in obtaining my earned benefits.

5. VSO staff has a good understanding of the details involved in obtaining veterans benefits.

6. VSO staff responded promptly to my question, phone inquiries, and other contacts.

7. My VS Officer answered my questions both clearly and professionally.

8. The VS Office spent sufficient time with me to fully understand my needs.

9. Rate your overall satisfaction with your experience.

Facilities Maintenance Helpdesk Survey Report

July 2010

Requestor	Work Order #	Additional Comments	Response Time	Quality of Work	Proper Cleanup after completion of work	Professionalism	Courtesy	Date	Technician (if known)
Nelson, Debbie	wrq03159		Excellent	Excellent	Excellent	Excellent	Excellent	7/28/2010	Freddie Fudge
Thorpe, Debra	WRQ-03127		Excellent	Excellent	Excellent	Excellent	Excellent	7/21/2010	Richard Cobb
Smith, Louise	WRQ-02930		Good	Excellent	Excellent	Excellent	Excellent	7/20/2010	Robert Tharney
Torchia, Dan	WRQ-03059		Excellent	Excellent	Excellent	Excellent	Excellent	7/19/2010	Robert Tharney
Brannen, Jerry	wrq03054		Excellent	Excellent	Excellent	Excellent	Excellent	7/6/2010	Richard Cobb
Slocomb, Kim	WRQ-03057		Excellent	Excellent	Excellent	Excellent	Excellent	7/2/2010	Richard Cobb