

# Building Services General

Date Rcvd	Permit Number	Counter Service	Bldg Plan Review	Permitting Process	Building Services General Comments:
9/30/2010	FR2010-0034	5			Very friendly knowledgeable fast service. Thank you very much!
9/30/2010	BD2010-9234	5	5	5	A-OK
9/30/2010	ME2010 1260	5		5	Martha is very pleasant and ehlpful. She needs a pay raise.
9/30/2010		5	5	5	Very professional job.
9/30/2010	ME2010-1135	5		5	We can't wait for the online permitting!! Yippee!! I'll be happy to be a BETA tester for yall! Marilee - Istachatta Htg and AC Inc.
9/30/2010		5	5	5	As always, best service of all the Building Departments we deal with - JoAnn - Randa Services
9/30/2010	2010-5254	5	5	5	As always service is supreme! JoAnn Randa Services
9/30/2010	BD2010-5029	5	5	5	Aaron Johnson - Johnson Brothers Plumbing

**Total Permits 6**

Average Counter Service 5  
 Average Bldg Plan Review 5  
 Average Permitting Process 5

5=Excellent  
 4=Good  
 3=Expected  
 2=Fair  
 1=Poor

# Planning/Zoning/Development Review

Date Rcvd	Project Number	Customer Service	Zoning/Planning Review	Development Review	P/Z/D Comments:
9/13/2010	DP2010-0061	5	5	5	
9/13/2010	DP2010-0053	5	5	5	
9/13/2010	DP2010-0052	5	5	5	
9/30/2010	Kira Shores	5	5		Great Service and friendly employees
9/30/2010	Seman	5	5	5	Sandy is very helpful and a pleasure to work with!

**Total Permits 5**

**Average Customer Service 5**  
**Average Zoning/Planning Review 5**  
**Average Development Review 5**

**5=Excellent**  
**4=Good**  
**3=Expected**  
**2=Fair**  
**1=Poor**

# Mosquito Control by Date Range

<i>Date Rcvd</i>	<i>Location</i>	<i>Initial Contact</i>	<i>Customer Service</i>	<i>Response Time</i>	<i>Effectiveness of Service</i>	<i>MC Comments:</i>
9/20/2010	1765 E CR462, WILDWOOD	5	5	5	5	Love the service from the (SCETO) man as my dughter calls him - KEEP UP THE GOOD WORK!
9/13/2010	150 W CR466, Oxford	5	5	5	5	Keep up the great work!
9/15/2010	Lake Pan	5	5	5	5	Thanks
9/21/2010	8687 CR 631A, Bushnell	5	5	5	5	We appreciate the work that the Mosquito Control Service performs. Thank you, the Hodges Family
9/8/2010	2040 WE476	5	5	5	5	This is a great service to our county - our driver does his job with customer safety in mind - thank you for better health.
9/10/2010	3433 CR 679, Webster, FL 33597	5	5	5	5	Your employees who work in our area are great, friendly and diligent in working to limit to population of the mosquitos. Thank you so very much for all the hard work. It is Greatly appreciated!
9/20/2010	1765 E CR 462, Wildwood	5	5	5	5	Love the service from the (SCETO) man as my daughter calls him. Keep up the good
9/27/2010	Lake Pan Comm Building	5	5	5	5	Carla was very helpful and courteous in all our communications and was very helpful in providing needed information. Thank
9/27/2010	Bushnell	5	5	5	5	
9/16/2010	10190 CR 707 Webster	5	5	5	5	
9/16/2010	8707 CR 674 St Catherine	5	5	2	4	Please consider spraying this year till at least 10/30. I understand you have farms to get to with animals first. I guess I should have mentioned I have 18 goats and other live stock. Mosquito season lasts till November

<i>Date Rcvd</i>	<i>Location</i>	<i>Initial Contact</i>	<i>Customer Service</i>	<i>Response Time</i>	<i>Effectiveness of Service</i>	<i>MC Comments:</i>
9/16/2010	1898 WC 476	5	5	5	4	We truly appreciate your efforts to control the mosquitos.
9/16/2010	6189 SW 18th Way	5	5	5	5	Thanks for quick response.

**Total Surveys** 13

<b>Average Initial Contact</b>	5	<b>5=Excellent</b> <b>4=Good</b> <b>3=Expected</b> <b>2=Fair</b> <b>1=Poor</b>
<b>Average Customer Service</b>	5	
<b>Average Response Time</b>	4.8	
<b>Average Effectiveness of Service</b>	4.8	

# *Parks and Recreation by Date Range*

<i>Date Rcvd</i>	<i>Facility</i>	<i>Initial Contact</i>	<i>Customer Service</i>	<i>Scheduling</i>	<i>Setup/Cleanliness</i>	<i>P &amp; R Comments:</i>
9/20/2010	Marsh Bend "Outlet"	5	5	5	5	Really a nice facility and well maintained. Park Ranger was really nice and helpful! Thanks for this facility - Ralph Hackett
9/15/2010	Lake Pan Community Bldg	5	5	5	5	Was kept very clean - very nice janitor.
9/15/2010	Lake Pan Recreation	5	5	5	5	Well manered and helpful
9/15/2010	Lake Pan Recreation	5	5	5	5	The maintenance was par excelent! Than you also very much.
9/15/2010	Royal	5	5	5	5	Thanks very much - everything was good.
9/20/2010	Marsh Bend "Outlet"	5	5	5	5	Really a nice facility and well maintained. Park Ranger was really nice and helpful! Thanks for this facility - Ralph Hackett
9/27/2010	Coleman Landing	1	5	5	5	Realy nice boat dock. I like it.
9/27/2010	Lake Miona	5	5		5	park always looks good
9/27/2010	Lake Miona	5	5	5	5	They keep park excellent.
9/27/2010	Lake Miona	5	5		5	Perfect/Very Clean - New Dock well done.
9/27/2010	Lake Miona	5	5	5	5	It's always clean and neat and maintained.
9/27/2010	Lake Okahumpka	5	5	5	5	Nice Job.
9/27/2010	Croom-A-Coochee	5	5		5	Good playground

**Total Surveys 13**

<b>Average Initial Contact</b>	<b>4.7</b>	<b>5=Excellent 4=Good 3=Expected 2=Fair 1=Poor</b>
<b>Average Customer Service</b>	<b>5</b>	
<b>Average Scheduling</b>	<b>5</b>	
<b>Average Setup/Cleanliness</b>	<b>5</b>	

# Road and Bridge by Date Range

<i>Date Rcvd</i>	<i>Request Date</i>	<i>Location</i>	<i>Initial Contact</i>	<i>Service</i>	<i>Response</i>	<i>QualityWork</i>	<i>R/B Comments:</i>
9/15/2010		CR109	5	5	5	5	Very good response - Nice job!

Total Surveys 1

Average Initial Contact 5

Average Customer Service 5

Average Response Times 5

Average Quality of Work 5

5=Excellent  
4=Good  
3=Expected  
2=Fair  
1=Poor

# Probation

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	#10	#11	#12	Probation
9/30/2010	5	4	5	5	5	4	5	5	4	4	5	5	Jay Ru
9/30/2010	5	5	5	5	5	5	5	5	5	5	5	5	Ms. Thorpe was very professional.
9/30/2010	4	4	5	5	4	5	4	4	5	4	4	4	
9/30/2010	5	5	5	5	5	5	5	5	5	5	5	5	
9/30/2010	5	5	5	5	5	5	5	5	5	5	5	5	
9/30/2010	5	4	4	4	5	4	4	4	5	4	4	5	
9/30/2010	5	5	5	5	5	5	5	5	4	5	5	5	Mr. Story treated me like a human while also doing his job. He helped me with everything I needed and went out of his way to answer my questions and help me throughout my probation period. I thank him for treating me like a person instead of just a criminal. I have great respect for him and he is an outstanding officer.
9/30/2010	5	5	5	5	5	5	5	5	5	5	5	5	
9/30/2010	5	5	5	4	5	5	5	5	5	5	5	5	

Total Surveys	9
Average Question 1	4.9
Average Question 2	4.7
Average Question 3	4.9
Average Question 4	4.8
Average Question 5	4.9
Average Question 6	4.8
Average Question 7	4.8
Average Question 8	4.8
Average Question 9	4.8
Average Question 10	4.7
Average Question 11	4.8
Average Question 12	4.9

## Rating

- 5=Outstanding
- 4=Good
- 3=Satisfactory
- 2=Improvement Needed
- 1=Unsatisfactory

## Questions

1. Probation staff treated me with respect and courtesy.
2. The orientation session helped me to better understand what to expect of probation.
3. My Probation Officer provided individual attention to my issues.
4. Staff had a detailed understanding of the probation system.
5. My first appointment was scheduled in a timely manner.
6. Probation staff responded promptly to my questions, phone calls and other contacts.
7. My Probation Officer answered my questions both clearly and professionally.
8. Clear documentation was provided to me regarding the conditions of my probation.
9. The life skills I learned were helpful to me to avoid future offenses.
10. My Probation Officer spent sufficient time with me.
11. The probation office is conveniently located.
12. Rate your overall satisfaction with your experience regarding your probation.

# Veterans Benefits by Date Range

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	VSO
9/2/2010	4	4	4	4	3	4	3	3	4	I'm not sure on the questions I answered as satisfied. My claim is being appealed. I guess if I would have known to include a few more things into the original claim, things might have been taken care of the first time. It took 10 months to get the first claim answered, now the appeal is taking place and I have not heard anything for the last 9 months on how the appeal process is going. I wish there was a system in place where your office could receive information on the progress of our claims and channel that information to the Vet.
9/20/2010	5	5	5	5	5	5	5	5	5	We are highly satisfied with all the help we have received from The Villages Annex Office. The receptionist, Linda is always friendly, cordial and helpful. Ms. Deborah Smith was excellent with all of her help for completing forms for my mother who is handicapped and legally blind. I have sent many people to this office because they are so outstanding! Sorry for the delay in returning the survey. My mother's mail is sent to my address and I was in Vermont for July and August and until after Labor Day.
9/20/2010	5	5	5	5	5	5	5	5	5	We are highly satisfied with all the help we have received from the Villages Annex office. The receptionist, Linda, is always friendly, cordial and helpful. Ms. Deborah Smith was excellent with all of her help for completeing forms for my mother who is handicapped and legally blind. I have sent many people to this office because they are so outstanding! Sorry for the delay in returning the survey. My mother's mail is sent to my address and I was in Vermont for July and August and until after Labor Day

Total Surveys 3

Average Question 1 4.7

Average Question 2 4.7

Average Question 3 4.7

Average Question 4 4.7

Average Question 5 4.3

Average Question 6 4.7

Average Question 7 4.3

Average Question 8 4.3

Average Question 9 4.7

## Rating

- 5=Outstanding
- 4=Good
- 3=Satisfactory
- 2=Improvement Needed
- 1=Unsatisfactory

## Questions

1. Veterans Service Office (VSO) was responsive to my needs.
2. VSO staff treated me with respect and courtesy.
3. The VS Officer provided individual attention to my issues.
4. I was asked appropriate questions to aid in obtaining my earned benefits.
5. VSO staff has a good understanding of the details involved in obtaining veterans benefits.
6. VSO staff responded promptly to my question, phone inquiries, and other contacts.
7. My VS Officer answered my questions both clearly and professionally.
8. The VS Office spent sufficient time with me to fully understand my needs.
9. Rate your overall satisfaction with your experience.

# Housing Applicant

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	Staff Help You*	Explain:	If Not**	If Not Explain:	Comments
9/27/2010	5	5	5	5	5	5	5	5	5	5				Kathy and Sandy were most helpful and kind whenever I called or came to their office they had plenty of time for me and treated me special.
9/27/2010	5	5	5	5	5	5	5	5	5	5				

Total Surveys 2

**Rating**  
 5=Outstanding  
 4=Good  
 3=Satisfactory  
 2=Improvement Needed  
 1=Unsatisfactory

Average Question 1	5
Average Question 2	5
Average Question 3	5
Average Question 4	5
Average Question 5	5
Average Question 6	5
Average Question 7	5
Average Question 8	5
Average Question 9	5

- Questions**
1. Housing staff treated me with respect and courtesy.
  2. The application process was easy and understandable.
  3. Housing staff provided individual attention to my issues.
  4. Housing staff responded promptly to my questions, phone calls and other contacts.
  5. Housing staff answered my questions both clearly and professionally.
  6. Housing staff thoroughly explained the paperwork I signed (if applicable).
  7. Clear documentation was provided to me regarding the conditions of the agreement (if applicable).
  8. The Housing office is conveniently located.
  9. Rate your overall satisfaction with your experience with Housing Department.

*Was Housing staff able to help you?  
 (Check indicates Yes)*

Total Yes	2
% Yes Staff Help You	100%

*If Housing staff could not help you, did staff provide information on other types of assistance that might be available in the area? (Check indicates Yes)*

Yes, provided other assistance 2

# Bushnell Public Library 1-5

Date Rcvd	1-3week	1week	< 1month	Not Renewal	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UsedCommuter	ChildProgra	TeenProgra	AdultProgra	StudyWork	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 No	# 4 Not Loo	# 4 Comment	# 5	# 5 Comment
9/25/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Borrow Video Games	2		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		1	Can't renew item (s) more than once, even if there isn't any hold on them.												

Date Rcvd	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Look	# 4 No	# 4 Comment	# 5	# 5 Comment
1-3/week	None of These								
1-3/week	Socialize								
1-3/week	Study/Work								
1-3/week	Adult Programs								
1-3/week	Teen Programs								
1-3/week	Child Programs								
1-3/week	Use Computer								
1-3/week	Magazines								
1-3/week	Newspapers								
1-3/week	DVDs								
1-3/week	Music CDs								
1-3/week	Audio Books								
1-3/week	Books								
1-3/week	Not Regular								
1-3/week	< 1/month								
1-3/week	1-3/week								

**Total Surveys 1**

**1. How often do you visit the library?**

Total One to three times	0	<i>Percent Total Surveys</i>	0%
Total At least once	1	<i>Percent Total Surveys</i>	100%
Total Less than once	0	<i>Percent Total Surveys</i>	0%
Total Not on regular basis	0	<i>Percent Total Surveys</i>	0%

**2. Which services do you frequently use at the library? (Check all that apply)**

Total Books	1	<i>Percent Total Surveys</i>	100%
Total Audio Books	0	<i>Percent Total Surveys</i>	0%
Total Music CDs	0	<i>Percent Total Surveys</i>	0%
Total DVDs	1	<i>Percent Total Surveys</i>	100%
Total Newspapers	0	<i>Percent Total Surveys</i>	0%
Total Magazines	0	<i>Percent Total Surveys</i>	0%
Total Use Computer	1	<i>Percent Total Surveys</i>	100%
Total Attend Child Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Teen Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Adult Programs	0	<i>Percent Total Surveys</i>	0%
Total Study or Work Space	0	<i>Percent Total Surveys</i>	0%
Total Socialize	0	<i>Percent Total Surveys</i>	0%
Total None of these	1	<i>Percent Total Surveys</i>	100%

**3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)**

Average # 3 2      3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

**4. I found something to read, watch or listen to for myself or someone else on this library visit.**

Total Question 4 Yes	0	<i>Percent Total Surveys</i>	0%
Total Question 4 No	0	<i>Percent Total Surveys</i>	0%
Total Question 4 Not Look Today	1	<i>Percent Total Surveys</i>	100%

**5. The library staff was responsive to my needs.**

Average # 5 1      3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

# Bushnell Public Library 6-10

Date Recd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Size	8Cleanlines	8Furniture	8Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment	
9/25/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Video Gam nights held at BPL. (Once every two months)	3	3	1	2	Couch and lounge seats are no longer available!!!	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Families should be able to check out other family member's items without card and with member's permissions (s). The whole atmosphere of the inside of building is rather dull (bright wall colors or fake plants could be added).														

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
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Total Surveys 1

**6. Please indicate which programs you have participated in during the past 12 months.  
(Please check all that apply.)**

Total #6 Children Programs Events	0	Percent Total Surveys	0%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #6 Adult Programs Events	0	Percent Total Surveys	0%
Total #6 None of These Programs	1	Percent Total Surveys	100%

**7. Please check any areas below where you would like to see more programs offered at the library.  
(Please check all that apply.)**

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	0	Percent Total Surveys	0%
Total #7 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #7 Other	1	Percent Total Surveys	100%

**8. Please rate your satisfaction with the physical facility of this library:**

Average Size	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	1	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	2	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

**Please tell us about yourself.**

<b>Are you:</b> Total Male	1	Percent Total Surveys	100%
Total Female	0	Percent Total Surveys	0%

**How old are you?**

Total Under 18	1	Percent Total Surveys	100%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	0	Percent Total Surveys	0%
Total 40-55	0	Percent Total Surveys	0%
Total 56+	0	Percent Total Surveys	0%

# E C Rowell Library 1-5

Date Rcvd	1-3/week	< 1/month	Not Regular	Books	Audio Books	Music CDs	DVDs	Newspapers	Magazines	Use Computer	Child Programs	Teen Programs	Adult Programs	Study/Work	Socialize	None of These	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not/Low	# 4 Comment	# 5	# 5 Comment
9/30/2010	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3														

Total Surveys 1

## 1. How often do you visit the library?

Total One to three times	1	Percent Total Surveys	100%
Total At least once	0	Percent Total Surveys	0%
Total Less than once	0	Percent Total Surveys	0%
Total Not on regular basis	0	Percent Total Surveys	0%

## 2. Which services do you frequently use at the library? (Check all that apply)

Total Books	0	Percent Total Surveys	0%
Total Audio Books	0	Percent Total Surveys	0%
Total Music CDs	0	Percent Total Surveys	0%
Total DVDs	1	Percent Total Surveys	100%
Total Newspapers	0	Percent Total Surveys	0%
Total Magazines	0	Percent Total Surveys	0%
Total Use Computer	0	Percent Total Surveys	0%
Total Attend Child Programs	0	Percent Total Surveys	0%
Total Attend Teen Programs	0	Percent Total Surveys	0%
Total Attend Adult Programs	0	Percent Total Surveys	0%
Total Study or Work Space	0	Percent Total Surveys	0%
Total Socialize	0	Percent Total Surveys	0%
Total None of these	0	Percent Total Surveys	0%

## 3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 3      3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

## 4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	1	Percent Total Surveys	100%
Total Question 4 No	0	Percent Total Surveys	0%
Total Question 4 Not Look Today	0	Percent Total Surveys	0%

## 5. The library staff was responsive to my needs.

Average # 5 3      3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

# E C Rowell Library 6-10

Date Recd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Comment	Size	Cleanlines	Furniture	Computers	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
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9/30/2010           3 3 3 3

Total Surveys 1

**6. Please indicate which programs you have participated in during the past 12 months.  
(Please check all that apply.)**

Total #6 Children Programs Events	0	Percent Total Surveys	0%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #6 Adult Programs Events	0	Percent Total Surveys	0%
Total #6 None of These Programs	1	Percent Total Surveys	100%

**7. Please check any areas below where you would like to see more programs offered at the library.  
(Please check all that apply.)**

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	1	Percent Total Surveys	100%
Total #7 Adult Programs Events	1	Percent Total Surveys	100%
Total #7 Computer Classes/Workshops	1	Percent Total Surveys	100%
Total #7 Other	0	Percent Total Surveys	0%

**8. Please rate your satisfaction with the physical facility of this library:**

Average Size	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

**Please tell us about yourself.**

Are you:	Total Male	1	Percent Total Surveys	100%
	Total Female	0	Percent Total Surveys	0%

**How old are you?**

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	0	Percent Total Surveys	0%
Total 40-55	1	Percent Total Surveys	100%
Total 56+	0	Percent Total Surveys	0%

# Library on Wheels 1-5

Date Rcvd	Use For											# 3	# 3 Comment	# 4		# 4 Comment	# 5	# 5 Comment		
	1-3/week	1/week	< 1/month	Not Regular	Books	Audio Books	Music CDs	DVDs	Newspapers	Magazines	Use Computers			Child Progra	Teen Progra				Adult Progra	Study Mark
9/7/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	The people I have met on the LOW love their job!								

Date Recd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseComputer	ChildPrograms	TeenPrograms	AdultPrograms	Socialize	Noneofthes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 No	# 4 Not Too	# 4 Comment	# 5	# 5 Comment
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**Total Surveys 2**

**1. How often do you visit the library?**

Total One to three times	0	<i>Percent Total Surveys</i>	0%
Total At least once	1	<i>Percent Total Surveys</i>	50%
Total Less than once	1	<i>Percent Total Surveys</i>	50%
Total Not on regular basis	0	<i>Percent Total Surveys</i>	0%

**2. Which services do you frequently use at the library? (Check all that apply)**

Total Books	2	<i>Percent Total Surveys</i>	100%
Total Audio Books	1	<i>Percent Total Surveys</i>	50%
Total Music CDs	0	<i>Percent Total Surveys</i>	0%
Total DVDs	1	<i>Percent Total Surveys</i>	50%
Total Newspapers	1	<i>Percent Total Surveys</i>	50%
Total Magazines	1	<i>Percent Total Surveys</i>	50%
Total Use Computer	1	<i>Percent Total Surveys</i>	50%
Total Attend Child Programs	1	<i>Percent Total Surveys</i>	50%
Total Attend Teen Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Adult Programs	0	<i>Percent Total Surveys</i>	0%
Total Study or Work Space	0	<i>Percent Total Surveys</i>	0%
Total Socialize	0	<i>Percent Total Surveys</i>	0%
Total None of these	0	<i>Percent Total Surveys</i>	0%

**3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)**

Average # 3 3      3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

**4. I found something to read, watch or listen to for myself or someone else on this library visit.**

Total Question 4 Yes	2	<i>Percent Total Surveys</i>	100%
Total Question 4 No	0	<i>Percent Total Surveys</i>	0%
Total Question 4 Not Look Today	0	<i>Percent Total Surveys</i>	0%

**5. The library staff was responsive to my needs.**

Average # 5 3      3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

# Library On Wheels 6-10

Date Recvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
9/7/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3		This is a book mobile.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I live in Continental Country Club & enjoy the convenience of the book mobile coming here. Plus the staff go out of their way to please you. Hope you continue this great service.
9/30/2010	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Throughout the year, not just summer.	2	3	3	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Me and my 6 year old felt very welcome on LOW, and staff was very eager to help! Great Staff.

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
-----------	--------	---------	-------	----------	--------	-------	--------	-------	--------	----------	--------	----------------	----------	------	--------	----------	-------	-------	-------	-----	--------------------

Total Surveys 2

**6. Please indicate which programs you have participated in during the past 12 months.  
(Please check all that apply.)**

Total #6 Children Programs Events	1	Percent Total Surveys	50%
Total #6 Summer Reading Program	1	Percent Total Surveys	50%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #6 Adult Programs Events	0	Percent Total Surveys	0%
Total #6 None of These Programs	1	Percent Total Surveys	50%

**7. Please check any areas below where you would like to see more programs offered at the library.  
(Please check all that apply.)**

Total #7 Children Programs Events	1	Percent Total Surveys	50%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	0	Percent Total Surveys	0%
Total #7 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #7 Other	0	Percent Total Surveys	0%

**8. Please rate your satisfaction with the physical facility of this library:**

Average Size	2.5	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	2	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

**Please tell us about yourself.**

<b>Are you:</b> Total Male	0	Percent Total Surveys	0%
Total Female	2	Percent Total Surveys	100%

**How old are you?**

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	1	Percent Total Surveys	50%
Total 40-55	0	Percent Total Surveys	0%
Total 56+	1	Percent Total Surveys	50%

# Panasoffkee Library 1-5

Date Rcvd	Use For	# 3	# 3 Comment	# 4 Yes	# 4 No	# 4 Not Loc.	# 4 Comment	# 5	# 5 Comment
9/30/2010	<input checked="" type="checkbox"/> None of These <input type="checkbox"/> Socialize <input type="checkbox"/> Study/Work <input type="checkbox"/> Adult/Boys <input type="checkbox"/> Teen/Boys <input type="checkbox"/> Child/Boys <input type="checkbox"/> Use/Compute <input type="checkbox"/> Magazines <input type="checkbox"/> Newspapers <input type="checkbox"/> DVDs <input type="checkbox"/> Music/CDs <input type="checkbox"/> Audio/Books <input type="checkbox"/> Books <input type="checkbox"/> Not Regular <input type="checkbox"/> < 1 month <input type="checkbox"/> 1-3 week <input type="checkbox"/> 1-3 week	3	Excellent Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>		If I can't they help me to locate interesting reading.	3	Excellent

Date Rcvd	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not/No	# 4 Comment	# 5	# 5 Comment
1-3/week	None of These							

**Total Surveys** 1

**1. How often do you visit the library?**

Total One to three times	1	<i>Percent Total Surveys</i>	100%
Total At least once	0	<i>Percent Total Surveys</i>	0%
Total Less than once	0	<i>Percent Total Surveys</i>	0%
Total Not on regular basis	0	<i>Percent Total Surveys</i>	0%

**2. Which services do you frequently use at the library? (Check all that apply)**

Total Books	1	<i>Percent Total Surveys</i>	100%
Total Audio Books	0	<i>Percent Total Surveys</i>	0%
Total Music CDs	0	<i>Percent Total Surveys</i>	0%
Total DVDs	0	<i>Percent Total Surveys</i>	0%
Total Newspapers	0	<i>Percent Total Surveys</i>	0%
Total Magazines	0	<i>Percent Total Surveys</i>	0%
Total Use Computer	0	<i>Percent Total Surveys</i>	0%
Total Attend Child Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Teen Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Adult Programs	0	<i>Percent Total Surveys</i>	0%
Total Study or Work Space	0	<i>Percent Total Surveys</i>	0%
Total Socialize	0	<i>Percent Total Surveys</i>	0%
Total None of these	0	<i>Percent Total Surveys</i>	0%

**3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)**

Average # 3 3      3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

**4. I found something to read, watch or listen to for myself or someone else on this library visit.**

Total Question 4 Yes	1	<i>Percent Total Surveys</i>	100%
Total Question 4 No	0	<i>Percent Total Surveys</i>	0%
Total Question 4 Not Look Today	0	<i>Percent Total Surveys</i>	0%

**5. The library staff was responsive to my needs.**

Average # 5 3      3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

# Panasoffkee Library 6-10

Date Rec'd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
------------	--------	---------	-------	----------	--------	-------	--------	-------	--------	----------	--------	----------------	----------	------	--------	----------	-------	-------	-------	-----	--------------------

9/30/2010             More Books!! 3 3 3 3       Customer Service at Panasoffkee is outstanding

Total Surveys 1

**6. Please indicate which programs you have participated in during the past 12 months. (Please check all that apply.)**

Total #6 Children Programs Events	0	Percent Total Surveys	0%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #6 Adult Programs Events	0	Percent Total Surveys	0%
Total #6 None of These Programs	1	Percent Total Surveys	100%

**7. Please check any areas below where you would like to see more programs offered at the library. (Please check all that apply.)**

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	0	Percent Total Surveys	0%
Total #7 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #7 Other	0	Percent Total Surveys	0%

**8. Please rate your satisfaction with the physical facility of this library:**

Average Size	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

**Please tell us about yourself.**

<b>Are you:</b> Total Male	1	Percent Total Surveys	100%
Total Female	0	Percent Total Surveys	0%

**How old are you?**

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	0	Percent Total Surveys	0%
Total 40-55	0	Percent Total Surveys	0%
Total 56+	1	Percent Total Surveys	100%

# Villages Library 1-5

Date Rcvd	1-3/week	1-3/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newsapers	Magazines	Use Computer	ChildProgra	TeenProgra	AdultProgra	StudyWork	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 No	# 4 Not Loo	# 4 Comment	# 5	# 5 Comment
9/22/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		2	
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		0		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		0	
9/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		1	Always seems to be "same old stuff" on shelfe - are there funds to buy NEW books?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	Always available attentive, helpful and knowing
9/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
9/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
9/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Books	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3					
9/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
9/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
9/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
9/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	Can always use a bigger selection	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	Great staff!
9/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
9/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
9/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
9/30/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3									
9/13/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	Everyone is so nice and fast.				
9/1/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Faxing & Copying	3	I utilize your reserver system and love it!	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Your selection is great!	3	

Date Rcvd	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Look	# 4 Comment	# 5	# 5 Comment
1-3/week	None of These							
< 1/month	Socialize							
Not Regular	Study/Work							
1-3/week	Adult Programs							
	Teen Programs							
	Child Programs							
	Use Computer							
	Magazines							
	Newspapers							
	DVDs							
	Music CDs							
	Audio Books							
	Books							

**Total Surveys 21**

**1. How often do you visit the library?**

Total One to three times	4	<i>Percent Total Surveys</i>	19%
Total At least once	11	<i>Percent Total Surveys</i>	52%
Total Less than once	5	<i>Percent Total Surveys</i>	24%
Total Not on regular basis	1	<i>Percent Total Surveys</i>	5%

**2. Which services do you frequently use at the library? (Check all that apply)**

Total Books	20	<i>Percent Total Surveys</i>	95%
Total Audio Books	2	<i>Percent Total Surveys</i>	10%
Total Music CDs	1	<i>Percent Total Surveys</i>	5%
Total DVDs	2	<i>Percent Total Surveys</i>	10%
Total Newspapers	3	<i>Percent Total Surveys</i>	14%
Total Magazines	5	<i>Percent Total Surveys</i>	24%
Total Use Computer	2	<i>Percent Total Surveys</i>	10%
Total Attend Child Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Teen Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Adult Programs	2	<i>Percent Total Surveys</i>	10%
Total Study or Work Space	0	<i>Percent Total Surveys</i>	0%
Total Socialize	0	<i>Percent Total Surveys</i>	0%
Total None of these	0	<i>Percent Total Surveys</i>	0%

**3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)**

Average # 3 2.38      3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

**4. I found something to read, watch or listen to for myself or someone else on this library visit.**

Total Question 4 Yes	18	<i>Percent Total Surveys</i>	86%
Total Question 4 No	1	<i>Percent Total Surveys</i>	5%
Total Question 4 Not Look Today	1	<i>Percent Total Surveys</i>	5%

**5. The library staff was responsive to my needs.**

Average # 5 2.71      3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

# Villages Library 6-10

Date Revd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Size	8Cleanlines	8Furniture	8Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment	
9/22/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		0	0	0	0		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
9/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		0	2	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	I was put on reserve list for 2 DVD's - (New movies) almost 2 months ago. Still waiting. I feel movies should be limited to 2 or 3 days at most. That would be fair to patrons insuring movies returned in a timely manner..						
9/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		0	0	0	0		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		1	2	2	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>							
9/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	More current novels	1	3	1	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	75+ and grumpy, so ignore this - I don't bother going to the library very often, because I know I won't find anything NEW from my "list of authors" "wrapped in white", put on "special shelves", and not generally available from the shelves - for the first year after purchase. Some libraries have a "Hot Read-New Books" shelf - check it out FOR 4 days. Read it and return it on the 4th day. Keep it longer and each day (starting on 5th) is a BUCK A DAY FIRM!							
9/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		2	2	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Wait is too long for current hard cover books. It's not good to hear you are 85th on the list of a Patterson book. It only takes 2 days to read one.						
9/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	3	3	0		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>							

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Size	8Furniture	8Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment	
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		1	2	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	1) Check out length of time for books should be longer than 2 weeks - even though they can be renewed easily - STILL NOT ENOUGH TIME - 3 weeks or 1 month would be more satisfactory. 2) The books on the spinner racks - need to be replaced with newer ones - why are so many newer and in better condition paperbacks sitting on shelves in the "Friends of the Library" room. The spinner racks need new titles, more authors - just how many Nora Roberts, Janet Evanovich, etc. books can one read?? - Over and Over!!				
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	3	3	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	We both enjoy the library.				
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3	2	Lighting in the book stalls needs improvement	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
9/30/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	3	3	2	When school is at session, there are not enough computers.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
9/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3	0		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
9/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3	All of the staff are helpful and very friendly	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	This library serves our community very well and is a place where everyone can come to study, read, use the computers and enjoy the friendly, helpful programs and staff.

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Size	8Cleanlines	8Furniture	8Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
9/30/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	3	3	3	I love the books, movies and computers.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	The staff here is really great!
9/13/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Just moved here but want to take a computer class	3	3	3	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I enjoy going in every time. .Your staff is so accomodating.
9/1/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Marsha Brinson and her staff are always willing to go the extra mile to help her patrons.

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
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Total Surveys 21

**6. Please indicate which programs you have participated in during the past 12 months.  
(Please check all that apply.)**

Total #6 Children Programs Events	1	Percent Total Surveys	5%
Total #6 Summer Reading Program	1	Percent Total Surveys	5%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	1	Percent Total Surveys	5%
Total #6 Adult Programs Events	3	Percent Total Surveys	14%
Total #6 None of These Programs	14	Percent Total Surveys	67%

**7. Please check any areas below where you would like to see more programs offered at the library.  
(Please check all that apply.)**

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	2	Percent Total Surveys	10%
Total #7 Computer Classes/Workshops	4	Percent Total Surveys	19%
Total #7 Other	0	Percent Total Surveys	0%

**8. Please rate your satisfaction with the physical facility of this library:**

Average Size	2.05	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	2.52	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	2.43	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	1.86	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

**Please tell us about yourself.**

<b>Are you:</b> Total Male	6	Percent Total Surveys	29%
Total Female	14	Percent Total Surveys	67%

**How old are you?**

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	0	Percent Total Surveys	0%
Total 40-55	0	Percent Total Surveys	0%
Total 56+	19	Percent Total Surveys	90%

# Wildwood Public Library 1-5

Date Rcvd	1-3/week	1/week	< 1month	Not Regular	Books	Audiobooks	MusicCDs	DVDs	Newspapers	Magazines	UseCamnite	ChildBraera	TeenBraera	AdultBraera	Socialize	StudyMark	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 No	# 4 Not Loo	# 4 Comment	# 5	# 5 Comment
9/7/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input type="checkbox"/>	<input type="checkbox"/>		2		
9/7/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		
9/7/2010	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		
9/7/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input type="checkbox"/>	<input type="checkbox"/>		3		
9/7/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>		2													
9/7/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3													

Date Rcvd	1-3/week	< 1/month	Not Regular	Audio Books	Music CDs	DVDs	Newspapers	Magazines	Use Computer	Child Programs	Teen Programs	Adult Programs	Socialize	Study/Work	Adult Programs	Teen Programs	Child Programs	Use Computer	Magazines	Newsapers	DVDs	Music CDs	Audio Books	Books	Not Regular	< 1/month	1-3/week	None of these	Socialize	Study/Work	Adult Programs	Teen Programs	Child Programs	Use Computer	Magazines	Newsapers	DVDs	Music CDs	Audio Books	Books	Not Regular	< 1/month	1-3/week	Use For	# 3	# 3 Comment	# 4 Yes	# 4 No	# 4 Not Look Today	# 4 Comment	# 5	# 5 Comment
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**Total Surveys 6**

**1. How often do you visit the library?**

Total One to three times	1	<i>Percent Total Surveys</i>	17%
Total At least once	3	<i>Percent Total Surveys</i>	50%
Total Less than once	0	<i>Percent Total Surveys</i>	0%
Total Not on regular basis	1	<i>Percent Total Surveys</i>	17%

**2. Which services do you frequently use at the library? (Check all that apply)**

Total Books	6	<i>Percent Total Surveys</i>	100%
Total Audio Books	2	<i>Percent Total Surveys</i>	33%
Total Music CDs	0	<i>Percent Total Surveys</i>	0%
Total DVDs	0	<i>Percent Total Surveys</i>	0%
Total Newspapers	0	<i>Percent Total Surveys</i>	0%
Total Magazines	0	<i>Percent Total Surveys</i>	0%
Total Use Computer	0	<i>Percent Total Surveys</i>	0%
Total Attend Child Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Teen Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Adult Programs	0	<i>Percent Total Surveys</i>	0%
Total Study or Work Space	0	<i>Percent Total Surveys</i>	0%
Total Socialize	0	<i>Percent Total Surveys</i>	0%
Total None of these	0	<i>Percent Total Surveys</i>	0%

**3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)**

Average # 3 2.67      3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

**4. I found something to read, watch or listen to for myself or someone else on this library visit.**

Total Question 4 Yes	4	<i>Percent Total Surveys</i>	67%
Total Question 4 No	0	<i>Percent Total Surveys</i>	0%
Total Question 4 Not Look Today	0	<i>Percent Total Surveys</i>	0%

**5. The library staff was responsive to my needs.**

Average # 5 2.67      3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

# Wildwood Public Library 6-10

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
9/7/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
9/7/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	all books by well known writers.	2	3	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Villages Branch not as helpful as is Wildwood Branch.					
9/7/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I visit the Library at least 2x month. The employees in the Wildwood Library are far superior-i.e. courteous, helpful, friendly, than Villages (Belvedere library)				
9/7/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	More new books	1	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>							
9/7/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Need more Playaway audio books other libraries in area have more.					
9/7/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Health related topics - i.e. Diabetes, weight loss/management, heart disease, etc.	3	3	3	2		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>						

Date Recd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
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**Total Surveys 6**

**6. Please indicate which programs you have participated in during the past 12 months.  
(Please check all that apply.)**

Total #6 Children Programs Events	0	Percent Total Surveys	0%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #6 Adult Programs Events	0	Percent Total Surveys	0%
Total #6 None of These Programs	6	Percent Total Surveys	100%

**7. Please check any areas below where you would like to see more programs offered at the library.  
(Please check all that apply.)**

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	1	Percent Total Surveys	17%
Total #7 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #7 Other	2	Percent Total Surveys	33%

**8. Please rate your satisfaction with the physical facility of this library:**

Average Size	2.17	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	2.67	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	2.5	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	2.33	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

**Please tell us about yourself.**

<b>Are you:</b>	Total Male	2	Percent Total Surveys	33%
	Total Female	3	Percent Total Surveys	50%

**How old are you?**

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	0	Percent Total Surveys	0%
Total 40-55	0	Percent Total Surveys	0%
Total 56+	6	Percent Total Surveys	100%

## Facilities Maintenance Helpdesk Survey Report

September 2010

Requestor	Work Order #	Additional Comments	Response Time	Quality of Work	Proper Cleanup after completion of work	Professionalism	Courtesy	Date	Technician (if known)
Nelson, Debbie	WRQ-03442		Excellent	Excellent	Excellent	Excellent	Excellent	9/22/2010	Sowell & Rushing
Webb, Aimee	WRQ-03438	Thanks to Richard and his staff. I know you are very busy right now and I truly appreciate you taking the time to remove our transit shelving and bulletin boards. Thanks, Selena Neumann	Excellent	Excellent	Not Applicable	Excellent	Excellent	9/20/2010	Richard Cobb
Neumann, Selena	03423		Excellent	Excellent	Excellent	Excellent	Excellent	9/17/2010	Robert Rushing
Smith, Louise	03399		Excellent	Excellent	Not Applicable	Excellent	Excellent	9/14/2010	Freddie Fudge