

Building Services General

Date Rcvd	Permit Number	Counter Service	Bldg Plan Review	Permitting Process	Building Services General Comments:
10/29/2010	PS2010-0250	4	4	4	Cooperation greatly appreciated
10/29/2010	ME2010-1303	5	5	5	We was taking care of very quickly, very professionally, but still with a down home feeling about the whole process. Thank you very much.
10/29/2010		5			
10/29/2010	BD2010 6172	5	5	5	Thanks
10/29/2010		5	5	4	
10/29/2010		5	5	5	wonderful as always! JoAnn Randa Services
10/29/2010	2010-6570	5	5	5	Excellent Service, very timely service. Very pleasant to work with. D & D Village Construction.

Total Permits 4

Average Counter Service 4.9
Average Bldg Plan Review 4.8
Average Permitting Process 4.7

5=Excellent
4=Good
3=Expected
2=Fair
1=Poor

Inspections 2 Survey Results By Date Range

Date Rcvd	Permit Number	Mechanical	Electrical	Plumbing	Building	General	Comments:
10/29/2010					5		Kelly Helms was excellent - Rob McCalip - Appraiser.

Total Permits 0

Average Mechanical

Average Electrical

Average Plumbing

Average Building 5

Average General

5=Excellent
4=Good
3=Expected
2=Fair
1=Poor

Planning/Zoning/Development Review

Date Revd	Project Number	Customer Service	Zoning/Planning Review	Development Review	P/Z/D Comments:
10/8/2010	T2010-0012	5	5	5	Quick and Painless
10/20/2010	S2010-0008	5	5	5	Sumter County Staff is incredibly knowledgeable and very helpful. Andrea J G
10/29/2010	SS2010-0002, R2010-	5	5	5	Sarah Gill and Brad were very helpful in all areas. A big thanks to the Sumter Co Building, zoning and Development Department.
10/29/2010					You need a snack bar - customers and employees would kit it solvent.
10/29/2010		5			Very courteous and prompt service. Thank you kindly.
10/29/2010					
Total Permits		6			
Average Customer Service		5			
Average Zoning/Planning Review		5			
Average Development Review		5			
			5=Excellent		
			4=Good		
			3=Expected		
			2=Fair		
			1=Poor		

Mosquito Control by Date Range

<i>Date Recd</i>	<i>Location</i>	<i>Initial Contact</i>	<i>Customer Service</i>	<i>Response Time</i>	<i>Effectiveness of Service</i>	<i>MC Comments:</i>
10/18/2010	Bushnell	5	5	5	5	
10/18/2010	Lake Pan	5	5	4	5	
10/19/2010	Webster	5	5	5	5	Good job, great customer service.
10/19/2010	Bushnell	5	5	5	4	

Total Surveys 4

Average Initial Contact	5	5=Excellent
Average Customer Service	5	4=Good
Average Response Time	4.8	3=Expected
Average Effectiveness of Service	4.8	2=Fair
		1=Poor

Parks and Recreation by Date Range

<i>Date Rcvd</i>	<i>Facility</i>	<i>Initial Contact</i>	<i>Customer Service</i>	<i>Scheduling</i>	<i>Setup/Cleanliness</i>	<i>P & R Comments:</i>
10/1/2010	Lake Okahumpka	5			5	Ideal for walkers like myself.
10/5/2010	Marsh Bend "Outlet"	5	5	5	5	Nice park and boat ramp. Excellent people! The Polks
10/8/2010		5	5	5	5	Very clean and nice for kids to play. Come here twice a month and never had a problem. Like the cleanliness of the park. Keep up the good
10/18/2010	Croom-A-Coochee	5	5	5	5	It's a nice spot!!
10/18/2010	Croom-A-Coochee	5	5	5	5	Keep up the good work!
10/20/2010	Lake Okahumpka	5	5	5	5	Wife and I like to walk paths.
10/20/2010	Lake Miona	5	5	5	5	
10/20/2010	Lake Okahumpka	5	5	5	5	Nice clean park - Kids love it here.
10/20/2010	Lake Miona	5	5	5	5	Love the boat ramp
10/20/2010	Lake Miona	5	5	5	5	would like to see swimming area at park.
10/4/2010	Lake Pan Recreation	4	4		4	Thank you for all the work everyone does to keep our facilities in good shape. Would you please replace the basketball nets. Again, thank you for keeping our park in good order. Online Survey/CM
10/8/2010	Lake Pan Recreation	4	5	4	4	Thank you for putting up the basketball nets. You guys are AWESOME! Online Survey/CM

Total Surveys 12

Average Initial Contact	4.8	5=Excellent 4=Good 3=Expected 2=Fair 1=Poor
Average Customer Service	4.9	
Average Scheduling	4.9	
Average Setup/Cleanliness	4.8	

Solid Waste by Date Range

<i>Date Received</i>	<i>Day Visited</i>	<i>Initial Contact</i>	<i>Customer Service</i>	<i>Site Appearance</i>	<i>Recycling Options</i>	<i>Solid Waste Comments:</i>
10/13/2010	10/12/2010	3	4	2	5	I hope the dump stays open. We appreciate having a place to take our waste. We appreciate the convenience. Thank you
10/21/2010	10/12/2010	5	5	5	5	Very clean
10/28/2010	10/10/2010	5	5	5	5	Extra service by prisoners are just great. Please continue this solid waste department, we come weekly and it makes for a clean home - Jim Schneider
10/29/2010		5	5	5	5	10-10
10/29/2010		5	5	5	5	Would like to have recycle boxes placed at Walmart or Winn Dixie parking lot in bushnell 10-9
10/28/2010	10/11/2010	5	5	4		10-1

Total Surveys 6

Average Initial Contact	4.7
Average Customer Service	4.8
Average Site Appearance	4.3
Average Recycling Options	5

5=Excellent
4=Good
3=Expected
2=Fair
1=Poor

Animal Control Adoption

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	#10	#11	#12	Adopt Dog	Explain	Adopt Cat	Explain	Adoption
10/1/2010	5	5	5	5	5			5	5	5	5	5	Dog June 2008		Cat Sep 2010	A great place - nice folks.	

Total Surveys 1

Rating

- 5=Outstanding
- 4=Good
- 3=Satisfactory
- 2=Improvement Needed
- 1=Unsatisfactory

Average Question 1 5
 Average Question 2 5
 Average Question 3 5
 Average Question 4 5
 Average Question 5 5

Average Question 6
 Average Question 7

Average Question 8 5
 Average Question 9 5

Average Question 10 5
 Average Question 11 5

Average Question 12 5

Questions

1. Animal Control (AC) staff treated me with respect and courtesy.
2. AC staff thoroughly explained the adoption process.
3. The adoption process was easy and affordable.
4. I was asked appropriate questions to aid in securing an adoption.
5. I did not wait long to adopt a pet from the shelter.
6. I received the known history of the animal I adopted.
7. AC staff responded promptly to my questions, phone calls and other contacts.
8. Oral instructions from AC staff were clear and easily understood.
9. Written materials provided by AC staff were clear and easily understood.
10. I will likely return to adopt another animal.
11. I will likely recommend the AC shelter to friends/relatives as a good place to adopt a pet.
12. Rate your overall satisfaction with AC Services.

Did you adopt a dog? (Check indicates Yes)

Total Adopt a Dog 1
 % Total Dog Adoptions 100%

Did you adopt a cat? (Check indicates Yes)

Total Adopt a Cat 1
 % Total Cat Adoptions 100%

Probation

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	#10	#11	#12	Probation
10/29/2010	4	4	4	4	4	4	4	4	4	4	4	4	
10/29/2010	5	5	5	5	5	5	5	5	5	5	3	5	
10/29/2010	4	3	4	3	4	4	4	4	4	4	4	4	
10/29/2010	4	4	4	4	4	4	4	4	4	2	4	4	
10/29/2010	5	4	5	4	4	5	5	5	5	5	4	5	Did everything they could to help with my work and family. Thanks for eveything.
10/29/2010	5	5	5	5	5	5	5	5	5	5	5	5	
10/29/2010	5	5	5	5	4	5	5	5	5	5	3	5	One of the nicest P/O officers I've every had! Thanks Ms. Thorp
10/29/2010	5	5	5	5	5	5	5	5	5	5	5	5	
10/29/2010	5	5	5	5	5	5	5	5	5	5	5	5	
10/29/2010	5	5	5	5	5	5	5	5	5	5	5	5	Mr. Story was professional and very
10/29/2010	5	5	5	5	5	5	5	5	5	5	5	5	

Total Surveys	12
Average Question 1	4.8
Average Question 2	4.6
Average Question 3	4.8
Average Question 4	4.6
Average Question 5	4.6
Average Question 6	4.8
Average Question 7	4.8
Average Question 8	4.8
Average Question 9	4.8
Average Question 10	4.6
Average Question 11	4.3
Average Question 12	4.8

Rating
 5=Outstanding
 4=Good
 3=Satisfactory
 2=Improvement Needed
 1=Unsatisfactory

- Questions**
1. Probation staff treated me with respect and courtesy.
 2. The orientation session helped me to better understand what to expect of probation.
 3. My Probation Officer provided individual attention to my issues.
 4. Staff had a detailed understanding of the probation system.
 5. My first appointment was scheduled in a timely manner.
 6. Probation staff responded promptly to my questions, phone calls and other contacts.
 7. My Probation Officer answered my questions both clearly and professionally.
 8. Clear documentation was provided to me regarding the conditions of my probation.
 9. The life skills I learned were helpful to me to avoid future offenses.
 10. My Probation Officer spent sufficient time with me.
 11. The probation office is conveniently located.
 12. Rate your overall satisfaction with your experience regarding your probation.

Transit

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	Freq	Pass	Times/mo	Trav	Dr	How often	On time?	Why not?	Transit Comments
10/29/2010	5	4	4	5	5	5	5	5	5			0						
10/29/2010	5	5	5	5	5	5	5	5	5			0						
10/29/2010	4	4	4	4	4	4	4	4	4			4						
10/29/2010	2	3	4	4	4	4	3	4	4			0						
10/29/2010	4	4	4	4	5	5	5	5	4			3						
10/29/2010	5	5	5	5	5	5	5	5	5			4			Once a month			
10/29/2010	5	5	4	5	5	5	4	4	5			0			Not on a regular basis.			
10/29/2010	4	5	3	4	5	5	5	5	5			4			2-3 times			Do not let me wait. 2 hour or more to get home. Thank you
10/29/2010	3	4	4	5	5	5	5	3	2			5			2			
10/29/2010	2	5	4	4	5	5	4	4	3			2			not often			Took 3 hours to get home
10/29/2010	5	5	5	5	5	5	5	5	5			0						Would like to go to spanish Springs. Thank you
10/29/2010	5	5	4	4	5	5	5	5	5			5						would love to go to spanish Springs once a month. Thank you
10/29/2010	2	3	4	4	5	5	5	5	4			0						
10/29/2010	5	5	5	5	5	5	4	4	5			16			1 ths summer and 2 in Nov.			Only once this month I was picked up late and got to appt.
10/29/2010	5	5	5	5	5	5	4	4	4			12			2 times a month			Nancy and Scott are the most efficient drivers. Than van does not work - it's too small. The pickup from appointment can be faster.
10/29/2010	5	5	5	5	5	5	5	5	5			8						I wish the service could go Town Square and Spanish Plain. Thank you
10/29/2010	4	2	4	4	5	5	3	4	4			8			No experience	No Shuttle:	Re: The Villages Southern it would be preferable if it ran Mon. and Thr. or Tue. And Fri. so that there isn't such a long weekend without transit.	
10/29/2010	5	5	5	5	5	5	5	5	5			15			2 month			New Voice Mail system not the best. We don't know when or if driver is radio'd. Otherwise SCT is the greatest!
10/29/2010	5	5	5	5	5	5	5	5	5			0						Linda Bozeman
10/29/2010	4	5	4	5	5	5	3	2	4			0						
10/29/2010	4	5	4	5	5	5	4	4	5			0						
10/29/2010	5	5	5	5	5	5	5	5	5			12						Ms. Doris is very nice. She's the best driver I've had. She has a great and get me on time to my job. I hope to have her

<i>Date Rcvd</i>	<i>#1</i>	<i>#2</i>	<i>#3</i>	<i>#4</i>	<i>#5</i>	<i>#6</i>	<i>#7</i>	<i>#8</i>	<i>#9</i>	<i>Freq</i>	<i>Pass Times/mo</i>	<i>Trav Dr</i>	<i>How often</i>	<i>On time?</i>	<i>Why not?</i>	<i>Transit Comments</i>
10/29/2010	5	5	5	5	5	5	5	5	5		5		1 month			
10/29/2010	3	3	4	1	4	5	2	4	3		4					I would like to see more of kind and good - Maria Muntero
10/29/2010	5	5	5	5	5	5	5	5	5		3		1			Yes, keep in mind we're not being privatized is scary/strees causes health problem. Hire more drivers.
10/29/2010	5	5	5	5	5	5	5	5	5		0		No, but I might designated location I'm doctor			As long as I get to my completely satisfied. Suzanne Montero
10/29/2010	5	5	5	5	5	5	5	5	5		0					I am very much satisfied with
10/29/2010	2	3	3	4	3	3	1	1	2		0					Depends on driver (safe or Question 90 min from (time call) or from (time get off from work?) Its not always met!
10/29/2010	2	3	3	4	3	3	2	2	2		0					Riding transit has been both a blessing and a headache.
10/29/2010	2	3	3	4	3	3	2	2	2		0					Scheduling one of headaches and being taken off schedule when not suppose to be!
10/29/2010	2	3	3	4	3	3	2	2	2		0					Riding transit hs been both a blessing and a
10/29/2010	3	3	3	4	4	4	4	4	4		30		Varies			A specified date (every 3 mos.) so we could go to a movie, eat at a restaurant, and visit Targets, Ross & other stores there, giving them revenue. Thank you for the services you do provide us with. Again thank
10/29/2010	2	4	4	3	4	4	4	4	3		0					
10/29/2010	3	4	3	4	4	4	3	3	4		5		3			
10/29/2010	2	3	4	4	4	4	4	4	4		0					Let not the passenger wait so over all everything else is satisfactory.
10/29/2010	4	5	4	5	5	5	4	5	5		0					
10/29/2010	3	3	3	3	3		4	3	4		4		1			
10/29/2010	4	5	4	4	5	5	4	5	5		3					
10/29/2010	5	5	5	5	5	5	5	5	5		3					
10/29/2010	4	4	4	4	4	4	4	4	4		20					
10/29/2010	5	4	4	5	5	5	4	4	4		0					
10/29/2010	4	5	5	5	5	5	2	2	4		20					
10/8/2010	3	3	4	2	3	4	3	2	3		0					

Total Surveys	42
Average Question 1	3.9
Average Question 2	4.3
Average Question 3	4.2
Average Question 4	4.4
Average Question 5	4.6
Average Question 6	4.7
Average Question 7	4
Average Question 8	4.1
Average Question 9	4.2

I am a frequent passenger with SCT (Check mark indicates Yes)

Frequent Passenger	36
% of passengers frequent	86%
Total Times Per Month	195
Average Times per Month	5.4

I travel on SCT vehicles to doctors' appointments outside of Sumter County (Check mark indicates Yes)

Total who travel to Dr. outside county	18
% of passengers to Dr. outside county	43%

Rating

- 5=Outstanding
- 4=Good
- 3=Satisfactory
- 2=Improvement Needed
- 1=Unsatisfactory

When I travel to doctors' appointments outside of the County, I get there on time (Check mark indicates Yes)

Total who travel to Dr. outside County, on time	16
% of passengers to Dr., on time	89%
% of passengers to Dr., on time	

Questions

1. Recent scheduling of trips has been smooth and easy.
2. My reservationist was polite and helpful.
3. SCT vehicles are comfortable.
4. SCT vehicles are clean.
5. My driver was helpful and courteous.
6. My driver was careful and safe.
7. I get picked up for my appointment on time.
8. I am delivered at my appointment on time.
9. Rate your overall satisfaction with the SCT services you receive.

Veterans Benefits by Date Range

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	VSO
10/4/2010	5	5	5	5	5	5	5	5	5	
10/4/2010	5	5	5	5	5	5	5	5	5	No stamped on return envelope - it's your survey - Moving too far away!! Fred does a great job!!
10/4/2010	5	5	5	5	5	5	5	5	5	Thank you Fred for all your help and getting us the help we needed with my father so quickly. You made the process remarkably easy and your call and concern where remarkable. You are truly a professional and caring person.
10/4/2010	5	5	5	4	5	5	5	5	5	
10/4/2010	5	5	5	5	5	5	5	5	5	I would like to thank all of you for your continued support during the long process in my effort to get my service connected benefits. I came to Fred with very little hope as I had been denied and refused help several times. Fred said he would be glad to help me. I could not have done this on my own. I am very grateful for his total assistance and support. I am more then completely satisfied. Thanks again to all of you, James G. Rockwell 9/25/10
10/4/2010	5	5	5	5	5	5	5	5	5	Ricard was always on time and took the time to insure my paper work was complete and accurate. It was a tough year for me, but thanks to Richard, his attention to detail and dedicated service, things turned out great - Keep up the great service! Harold J. McDawg (?)
10/4/2010	5	5	5	5	5	5	5	5	5	
10/4/2010	5	5	5	5	5	5	5	5	5	I had a great successful experience with the Sumter County Veterans' Department. Thanks again, Rick J_____ - Richard Dobson and those in his office in "The Villages" were great.
10/4/2010	5	5	5	5	5	5	5	5	5	Mr. Fred Harrop was very helpful in giving the right direction and informatin I needed to file. We are still waiting to hear back, but I know how the government works, hurry up and wait! Thank you for your help L McInnis, Sr.
10/4/2010	5	5	5	5	5	5	5	5	5	Debbie goes far beyond what is necessary. Am very please and Linda does a wonderful job. Thank you, Tom Gibson
10/13/2010	5	5	5	5	5	5	5	5	5	I have had both Fred and Richard assist me and am thankful for professional knowledge and "can do" attitude. Both are to be commended for this work.
10/11/2010	5	5	5	5	5	5	5	5	5	I want to congratulate the personnel in this office on the outstanding service rendered. Accolades to Mrs. Deborah Smth for her superior knowledge and expertise, she is deserving of praise which words on this paper cannot describe.
10/11/2010	5	5	5	5	5	5	5	5	5	Richard has always been sincerely interested in helping me, he is personal professional and caring and has a good sense of humor. He has a gift for making you smile, when you are feeling down. He takes the time to understand you and your situation and gives the "extra mile" to get the job done. He is a definite assist to VSO. Linda is always pleasant, cheerful and helpful. Thank you! Elaine Mysterin.
10/8/2010	5	5	5	5	5	5	5	5	5	
10/8/2010	5	5	5	5	5	5	5	5	5	
10/8/2010	5	5	5	5	5	5	5	5	5	Richard Dobson has always been helpful and answered all my
10/8/2010	5	5	5	5	5	5	5	5	5	

<i>Date Rcvd</i>	<i>#1</i>	<i>#2</i>	<i>#3</i>	<i>#4</i>	<i>#5</i>	<i>#6</i>	<i>#7</i>	<i>#8</i>	<i>#9</i>	<i>VSO</i>
10/15/2010	5	5	5	5	5	5	5	5	5	I walked in without a clue as to what to do. Fred patiently walked me through each phase explaining clearly what would happen and how long it would take. He has continued to follow up with each step always explaining the process and making sure I understand where the process is at and what to expect next. From the first I have felt I'm in the hands of a true professional.
10/18/2010	5	5	5	5	5	5	5	5	5	
10/18/2010	4	4	4	4	4	4	4	4	4	Fred Harrop knows more about helping Veterans as Service Officer than anyone I know. He helped me get the assistance I needed.
10/25/2010	5	5	5	5	5	5	5	5	5	I want to thank Carolyn for the outstanding work she did on my claim. She spent a number of years working with me and the VA on my issues. Carolyn was extremely professional, timely and courtuous in all of her actions. This is a very dedicated employee and I hope that her work is recognized by her Supervisor and her peers.
10/1/2010	5	5	5	5	5	5	5	5	5	I would just like to say thank you very much. Rusty Mask

Total Surveys	22
Average Question 1	5
Average Question 2	5
Average Question 3	5
Average Question 4	4.9
Average Question 5	5
Average Question 6	5
Average Question 7	5
Average Question 8	5
Average Question 9	5

Rating
5=Outstanding
4=Good
3=Satisfactory
2=Improvement Needed
1=Unsatisfactory

Questions
1. Veterans Service Office (VSO) was responsive to my needs.
2. VSO staff treated me with respect and courtesy.
3. The VS Officer provided individual attention to my issues.
4. I was asked appropriate questions to aid in obtaining my earned benefits.
5. VSO staff has a good understanding of the details involved in obtaining veterans benefits.
6. VSO staff responded promptly to my question, phone inquiries, and other contacts.
7. My VS Officer answered my questions both clearly and professionally.
8. The VS Office spent sufficient time with me to fully understand my needs.
9. Rate your overall satisfaction with your experience.

Bushnell Public Library 1-5

Date Rcvd	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Look	# 4 Comment	# 5	# 5 Comment
10/12/2011	None of These							

Total Surveys 1

1. How often do you visit the library?

Total One to three times	0	Percent Total Surveys	0%
Total At least once	0	Percent Total Surveys	0%
Total Less than once	0	Percent Total Surveys	0%
Total Not on regular basis	1	Percent Total Surveys	100%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	0	Percent Total Surveys	0%
Total Audio Books	0	Percent Total Surveys	0%
Total Music CDs	0	Percent Total Surveys	0%
Total DVDs	0	Percent Total Surveys	0%
Total Newspapers	0	Percent Total Surveys	0%
Total Magazines	0	Percent Total Surveys	0%
Total Use Computer	0	Percent Total Surveys	0%
Total Attend Child Programs	0	Percent Total Surveys	0%
Total Attend Teen Programs	0	Percent Total Surveys	0%
Total Attend Adult Programs	0	Percent Total Surveys	0%
Total Study or Work Space	0	Percent Total Surveys	0%
Total Socialize	0	Percent Total Surveys	0%
Total None of these	0	Percent Total Surveys	0%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 0 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	0	Percent Total Surveys	0%
Total Question 4 No	0	Percent Total Surveys	0%
Total Question 4 Not Look Today	0	Percent Total Surveys	0%

5. The library staff was responsive to my needs.

Average # 5 0 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Bushnell Public Library 6-10

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
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10/12/201

Website is not up to date and Library Advisory Board minutes have not been updated for quite some time.

Total Surveys 1

6. Please indicate which programs you have participated in during the past 12 months. (Please check all that apply.)

Total #6 Children Programs Events	0	Percent Total Surveys	0%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #6 Adult Programs Events	0	Percent Total Surveys	0%
Total #6 None of These Programs	0	Percent Total Surveys	0%

7. Please check any areas below where you would like to see more programs offered at the library. (Please check all that apply.)

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	0	Percent Total Surveys	0%
Total #7 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #7 Other	0	Percent Total Surveys	0%

8. Please rate your satisfaction with the physical facility of this library:

Average Size	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you: Total Male	0	Percent Total Surveys	0%
Total Female	0	Percent Total Surveys	0%

How old are you?

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	0	Percent Total Surveys	0%
Total 40-55	0	Percent Total Surveys	0%
Total 56+	0	Percent Total Surveys	0%

E C Rowell Library 1-5

Date Revd	1-3/week	1/month	Not Regular	Books	Audio Books	DVDs	Newspapers	Magazines	Use Computer	Child Progra	Teen Progra	Adult Progra	Socialize	None of These	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Too	# 4 Comment	# 5	# 5 Comment
10/29/201	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
10/29/201	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3					
10/30/201	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	Only use computer/copier/printer and always very satisfied	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	3	Always very eager to assist				

Date Recvd	1-3/week	1/week	< 1/month	Not Regular	Books	Audio Books	DVDs	Music CDs	Newspapers	Magazines	Use Computer	Child Progra	Teen Progra	Adult Progra	Study/Work	Socialize	None of These	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Look	# 4 No	# 4 Comment	# 5	# 5 Comment
------------	----------	--------	-----------	-------------	-------	-------------	------	-----------	------------	-----------	--------------	--------------	-------------	--------------	------------	-----------	---------------	---------	-----	-------------	---------	--------------	--------	-------------	-----	-------------

Total Surveys 3

1. How often do you visit the library?

Total One to three times	2	<i>Percent Total Surveys</i>	67%
Total At least once	0	<i>Percent Total Surveys</i>	0%
Total Less than once	0	<i>Percent Total Surveys</i>	0%
Total Not on regular basis	1	<i>Percent Total Surveys</i>	33%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	1	<i>Percent Total Surveys</i>	33%
Total Audio Books	0	<i>Percent Total Surveys</i>	0%
Total Music CDs	0	<i>Percent Total Surveys</i>	0%
Total DVDs	1	<i>Percent Total Surveys</i>	33%
Total Newspapers	1	<i>Percent Total Surveys</i>	33%
Total Magazines	1	<i>Percent Total Surveys</i>	33%
Total Use Computer	2	<i>Percent Total Surveys</i>	67%
Total Attend Child Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Teen Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Adult Programs	0	<i>Percent Total Surveys</i>	0%
Total Study or Work Space	0	<i>Percent Total Surveys</i>	0%
Total Socialize	0	<i>Percent Total Surveys</i>	0%
Total None of these	0	<i>Percent Total Surveys</i>	0%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 2.67 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	2	<i>Percent Total Surveys</i>	67%
Total Question 4 No	0	<i>Percent Total Surveys</i>	0%
Total Question 4 Not Look Today	1	<i>Percent Total Surveys</i>	33%

5. The library staff was responsive to my needs.

Average # 5 3 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

E C Rowell Library 6-10

Date Recd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
10/29/201	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3	I will like see moe Africian American Magazines and Books	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10/29/201	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3	Need more light at computers	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
10/30/201	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3			<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Visit 2 times/ year - Family in Webster Makes travel to Webster a pleasant experience - Thanks

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
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Total Surveys 3

**6. Please indicate which programs you have participated in during the past 12 months.
(Please check all that apply.)**

Total #6 Children Programs Events	0	Percent Total Surveys	0%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	1	Percent Total Surveys	33%
Total #6 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #6 Adult Programs Events	0	Percent Total Surveys	0%
Total #6 None of These Programs	1	Percent Total Surveys	33%

**7. Please check any areas below where you would like to see more programs offered at the library.
(Please check all that apply.)**

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	1	Percent Total Surveys	33%
Total #7 Adult Programs Events	0	Percent Total Surveys	0%
Total #7 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #7 Other	0	Percent Total Surveys	0%

8. Please rate your satisfaction with the physical facility of this library:

Average Size	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you: Total Male	1	Percent Total Surveys	33%
Total Female	2	Percent Total Surveys	67%

How old are you?

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	1	Percent Total Surveys	33%
Total 40-55	0	Percent Total Surveys	0%
Total 56+	2	Percent Total Surveys	67%

Library on Wheels 1-5

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseCompute	ChildProgra	TeenProgra	AdultProgra	Study/Work	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Too	# 4 Comment	# 5	# 5 Comment
10/2/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3												
10/2/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	Great Staff
10/2/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	Reference Assistance	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3						
10/2/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	Great Staff! Always helpful
10/2/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
10/2/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		1	Need better new releases	<input type="checkbox"/>	<input type="checkbox"/>		2	
10/2/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>		2	
10/2/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseComputer	ChildProgra	TeenProgra	AdultProgra	Study/Work	Socialize	Noneofthes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Look	# 4 No	# 4 Comment	# 5	# 5 Comment
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Total Surveys 8

1. How often do you visit the library?

Total One to three times	2	Percent Total Surveys	25%
Total At least once	6	Percent Total Surveys	75%
Total Less than once	0	Percent Total Surveys	0%
Total Not on regular basis	0	Percent Total Surveys	0%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	7	Percent Total Surveys	88%
Total Audio Books	0	Percent Total Surveys	0%
Total Music CDs	1	Percent Total Surveys	13%
Total DVDs	4	Percent Total Surveys	50%
Total Newspapers	2	Percent Total Surveys	25%
Total Magazines	3	Percent Total Surveys	38%
Total Use Computer	3	Percent Total Surveys	38%
Total Attend Child Programs	0	Percent Total Surveys	0%
Total Attend Teen Programs	0	Percent Total Surveys	0%
Total Attend Adult Programs	0	Percent Total Surveys	0%
Total Study or Work Space	0	Percent Total Surveys	0%
Total Socialize	0	Percent Total Surveys	0%
Total None of these	1	Percent Total Surveys	13%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 2.62 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	7	Percent Total Surveys	88%
Total Question 4 No	0	Percent Total Surveys	0%
Total Question 4 Not Look Today	0	Percent Total Surveys	0%

5. The library staff was responsive to my needs.

Average # 5 2.75 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Library On Wheels 6-10

Date Recvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Size	8Furniture	8Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment	
10/2/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Scheduled for 10/13/10	2	3	2	2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	I love the library on wheels and that it stops acrossed the street from my house!!! (smile)					
10/2/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Staff that works on the mobile library are great, very helpful and polite. Go out the their way to assist any residents. They are top of the line.					
10/2/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Would like to have the Library on Wheels do computer classes at Thousand Palms	3	3	3	3	Great helpful staff.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>					
10/2/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>						<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>						
10/2/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	All I want is new books - more good new releases - Nora Roberts, etc.					
10/2/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		2	2	2	2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>						
10/2/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	2	1	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>						

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
-----------	--------	---------	-------	----------	--------	-------	--------	-------	--------	----------	--------	----------------	------	------------	-----------	-----------	----------	------	--------	----------	-------	-------	-------	-----	--------------------

Total Surveys 8

**6. Please indicate which programs you have participated in during the past 12 months.
(Please check all that apply.)**

Total #6 Children Programs Events	0	Percent Total Surveys	0%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #6 Adult Programs Events	0	Percent Total Surveys	0%
Total #6 None of These Programs	8	Percent Total Surveys	100%

**7. Please check any areas below where you would like to see more programs offered at the library.
(Please check all that apply.)**

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	1	Percent Total Surveys	13%
Total #7 Computer Classes/Workshops	2	Percent Total Surveys	25%
Total #7 Other	1	Percent Total Surveys	13%

8. Please rate your satisfaction with the physical facility of this library:

Average Size	2.33	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	2.67	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	2.33	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	2.2	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you: Total Male	1	Percent Total Surveys	13%
Total Female	6	Percent Total Surveys	75%

How old are you?

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	2	Percent Total Surveys	25%
Total 40-55	2	Percent Total Surveys	25%
Total 56+	3	Percent Total Surveys	38%

Panasoffkee Library 1-5

Date Rcvd	1-3/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseCompute	ChildProgra	TeenProgra	AdultProgra	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Too	# 4 Comment	# 5	# 5 Comment
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
10/29/201	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input type="checkbox"/>	<input type="checkbox"/>		3	
10/29/201	<input type="checkbox"/>		0		<input type="checkbox"/>	<input type="checkbox"/>		0															
10/15/201	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseCompu	ChildProgr	TeenProgr	AdultProgr	Study/Work	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 No	# 4 Not Look	# 4 Comment	# 5	# 5 Comment
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Total Surveys 5

1. How often do you visit the library?

Total One to three times	1	<i>Percent Total Surveys</i>	20%
Total At least once	1	<i>Percent Total Surveys</i>	20%
Total Less than once	1	<i>Percent Total Surveys</i>	20%
Total Not on regular basis	1	<i>Percent Total Surveys</i>	20%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	3	<i>Percent Total Surveys</i>	60%
Total Audio Books	1	<i>Percent Total Surveys</i>	20%
Total Music CDs	1	<i>Percent Total Surveys</i>	20%
Total DVDs	1	<i>Percent Total Surveys</i>	20%
Total Newspapers	1	<i>Percent Total Surveys</i>	20%
Total Magazines	1	<i>Percent Total Surveys</i>	20%
Total Use Computer	2	<i>Percent Total Surveys</i>	40%
Total Attend Child Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Teen Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Adult Programs	1	<i>Percent Total Surveys</i>	20%
Total Study or Work Space	1	<i>Percent Total Surveys</i>	20%
Total Socialize	1	<i>Percent Total Surveys</i>	20%
Total None of these	0	<i>Percent Total Surveys</i>	0%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 2.2 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	3	<i>Percent Total Surveys</i>	60%
Total Question 4 No	0	<i>Percent Total Surveys</i>	0%
Total Question 4 Not Look Today	0	<i>Percent Total Surveys</i>	0%

5. The library staff was responsive to my needs.

Average # 5 2.4 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Panasoffkee Library 6-10

Date Recd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Other	7Other Comment	8Computers	8Furniture	8Cleanlines	8Size	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
10/29/201	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
10/29/201	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Very nice all around
10/29/201	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Your staff has been very helpful.
10/29/201	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
10/15/201	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		3	3	2			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Date Recvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Other	7Other Comment	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
------------	--------	---------	-------	----------	--------	-------	--------	-------	--------	--------	----------------	----------	------	--------	----------	-------	-------	-------	-----	--------------------

Total Surveys 5

**6. Please indicate which programs you have participated in during the past 12 months.
(Please check all that apply.)**

Total #6 Children Programs Events	0	Percent Total Surveys	0%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	2	Percent Total Surveys	40%
Total #6 Adult Programs Events	1	Percent Total Surveys	20%
Total #6 None of These Programs	1	Percent Total Surveys	20%

**7. Please check any areas below where you would like to see more programs offered at the library.
(Please check all that apply.)**

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	1	Percent Total Surveys	20%
Total #7 Computer Classes/Workshops	2	Percent Total Surveys	40%
Total #7 Other	0	Percent Total Surveys	0%

8. Please rate your satisfaction with the physical facility of this library:

Average Size	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	2.5	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you: Total Male	1	Percent Total Surveys	20%
Total Female	2	Percent Total Surveys	40%

How old are you?

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	0	Percent Total Surveys	0%
Total 40-55	1	Percent Total Surveys	20%
Total 56+	3	Percent Total Surveys	60%

Villages Library 1-5

Date Recvd	1-3/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseCompute	ChildProgra	TeenProgra	AdultProgra	Scholar/Work	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Too	# 4 No	# 4 Comment	# 5	# 5 Comment
10/18/201	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
10/29/201	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		2	
10/29/201	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	books	0	do not use	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
10/29/201	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
10/19/201	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
10/29/201	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
10/29/201	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3					
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	PR is excellent
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3					
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	Staff is excellent!
10/29/201	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		3	
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	Need more books	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	I wish there were more books to choose and 2 weeks sometimes aren't enough	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
10/29/201	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseComputer	ChildPrograms	TeenPrograms	AdultPrograms	Study/Work	Socialize	Noneofthes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Look	# 4 Comment	# 5	# 5 Comment
-----------	----------	--------	-----------	-------------	-------	------------	----------	------	------------	-----------	-------------	---------------	--------------	---------------	------------	-----------	------------	---------	-----	-------------	---------	--------------	-------------	-----	-------------

Total Surveys 20

1. How often do you visit the library?

Total One to three times	4	<i>Percent Total Surveys</i>	20%
Total At least once	7	<i>Percent Total Surveys</i>	35%
Total Less than once	4	<i>Percent Total Surveys</i>	20%
Total Not on regular basis	5	<i>Percent Total Surveys</i>	25%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	19	<i>Percent Total Surveys</i>	95%
Total Audio Books	1	<i>Percent Total Surveys</i>	5%
Total Music CDs	1	<i>Percent Total Surveys</i>	5%
Total DVDs	1	<i>Percent Total Surveys</i>	5%
Total Newspapers	0	<i>Percent Total Surveys</i>	0%
Total Magazines	1	<i>Percent Total Surveys</i>	5%
Total Use Computer	0	<i>Percent Total Surveys</i>	0%
Total Attend Child Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Teen Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Adult Programs	0	<i>Percent Total Surveys</i>	0%
Total Study or Work Space	0	<i>Percent Total Surveys</i>	0%
Total Socialize	0	<i>Percent Total Surveys</i>	0%
Total None of these	0	<i>Percent Total Surveys</i>	0%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 2.45 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	18	<i>Percent Total Surveys</i>	90%
Total Question 4 No	0	<i>Percent Total Surveys</i>	0%
Total Question 4 Not Look Today	2	<i>Percent Total Surveys</i>	10%

5. The library staff was responsive to my needs.

Average # 5 2.75 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Villages Library 6-10

Date Recd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
10/18/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		0	2	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		1	3	2	0		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I love the library and th elibrary personnel - Everyone does a great job. I miss Freida				
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	2	0		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Your staff is most knowledgeable and helpful.				
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	more books	2	2	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Very few copies of the most read books - Kellerman, Patterson, Cook, Steele				
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		1	3	2	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
10/19/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	0		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3	0		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Ned more audio books				
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Keep up the great service. Love ordering books on line and being called when available!				
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		1	3	3	0	We need more books and/or more available from inter library loans. From other counties perhaps?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	0		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					
10/29/201	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		1	3	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>					

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
-----------	--------	---------	-------	----------	--------	-------	--------	-------	--------	----------	--------	----------------	------	------------	-----------	-----------	----------	------	--------	----------	-------	-------	-------	-----	--------------------

10/29/201

0 3 2 1

Please get a copy of "The China Study" Most extensive study on diet, health and nutrition.

Total Surveys 20

6. Please indicate which programs you have participated in during the past 12 months. (Please check all that apply.)

Total #6 Children Programs Events	0	Percent Total Surveys	0%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #6 Adult Programs Events	0	Percent Total Surveys	0%
Total #6 None of These Programs	20	Percent Total Surveys	100%

7. Please check any areas below where you would like to see more programs offered at the library. (Please check all that apply.)

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	2	Percent Total Surveys	10%
Total #7 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #7 Other	0	Percent Total Surveys	0%

8. Please rate your satisfaction with the physical facility of this library:

Average Size	2.1	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	2.85	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	2.6	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	1.65	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you: Total Male	4	Percent Total Surveys	20%
Total Female	14	Percent Total Surveys	70%

How old are you?

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	0	Percent Total Surveys	0%
Total 40-55	1	Percent Total Surveys	5%
Total 56+	18	Percent Total Surveys	90%

Wildwood Public Library 1-5

Date Recvd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseCompute	ChildProgra	TeenProgra	AdultProgra	Sudy/Work	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Look	# 4 No	# 4 Comment	# 5	# 5 Comment
10/6/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Books and Information	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3																

Total Surveys 1

1. How often do you visit the library?

Total One to three times	0	Percent Total Surveys	0%
Total At least once	1	Percent Total Surveys	100%
Total Less than once	0	Percent Total Surveys	0%
Total Not on regular basis	0	Percent Total Surveys	0%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	1	Percent Total Surveys	100%
Total Audio Books	0	Percent Total Surveys	0%
Total Music CDs	0	Percent Total Surveys	0%
Total DVDs	0	Percent Total Surveys	0%
Total Newspapers	0	Percent Total Surveys	0%
Total Magazines	0	Percent Total Surveys	0%
Total Use Computer	0	Percent Total Surveys	0%
Total Attend Child Programs	0	Percent Total Surveys	0%
Total Attend Teen Programs	0	Percent Total Surveys	0%
Total Attend Adult Programs	0	Percent Total Surveys	0%
Total Study or Work Space	0	Percent Total Surveys	0%
Total Socialize	0	Percent Total Surveys	0%
Total None of these	1	Percent Total Surveys	100%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 3 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	1	Percent Total Surveys	100%
Total Question 4 No	0	Percent Total Surveys	0%
Total Question 4 Not Look Today	0	Percent Total Surveys	0%

5. The library staff was responsive to my needs.

Average # 5 3 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Wildwood Public Library 6-10

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
10/6/2010	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>									

Total Surveys 1

**6. Please indicate which programs you have participated in during the past 12 months.
(Please check all that apply.)**

Total #6 Children Programs Events	0	Percent Total Surveys	0%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #6 Adult Programs Events	0	Percent Total Surveys	0%
Total #6 None of These Programs	1	Percent Total Surveys	100%

**7. Please check any areas below where you would like to see more programs offered at the library.
(Please check all that apply.)**

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	0	Percent Total Surveys	0%
Total #7 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #7 Other	0	Percent Total Surveys	0%

8. Please rate your satisfaction with the physical facility of this library:

Average Size	2	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	2	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you:	Total Male	0	Percent Total Surveys	0%
	Total Female	1	Percent Total Surveys	100%

How old are you?

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	0	Percent Total Surveys	0%
Total 40-55	0	Percent Total Surveys	0%
Total 56+	1	Percent Total Surveys	100%

Facilities Maintenance Helpdesk Survey Report

October 2010

<u>Requestor</u>	<u>Work Order #</u>	<u>Additional Comments</u>	<u>Response Time</u>	<u>Quality of Work</u>	<u>Proper Cleanup after completion of work</u>	<u>Professionalism</u>	<u>Courtesy</u>	<u>Date</u>	<u>Technician (if known)</u>
Morrison, Chris	WRQ-03553	Robert Rushing and Freddie Fudge was very quick and accomodating by making a table like ledge in the mailroom to fulfill the request from the Wildwood Postmaster. The color of the countertop matches the decor and even has a rounded edge. They went above and beyond to meet my expectations. Great Job!	Excellent	Excellent	Excellent	Excellent	Excellent	10/20/2010	Robert Rushing Freddie Fudge
Jones, Ronshea	03584		Excellent	Excellent	Not Applicable	Excellent	Excellent	10/14/2010	
Levesque, David	WRQ-03561	As usual the maintenance department saves the day. Thanks for everything you do. top notch service, expertise and courtesy!	Excellent	Excellent	Excellent	Excellent	Excellent	10/14/2010	freddie I think. He's the fire extinguisher pro and he's about 6'11" Robert Rushing and Lamar
Jones, Ronshea	03552		Excellent	Excellent	Not Applicable	Excellent	Excellent	10/13/2010	Sowell
Smith, Louise	03523		Excellent	Excellent	Excellent	Excellent	Excellent	10/7/2010	Freddie Fudge