



FLORIDA  
*Sumter County*  
2010 Annual Report



## Mission Statement

Our mission is to provide the most efficient, effective, and responsive government that achieves economic growth, quality customer service, and a safe community for our citizens.

## Vision Statement

We will be an innovative and strategic leader in providing essential and effective customer service in a fiscally efficient manner to a rapidly growing population.

## Sumter County Statistics

Population: 97,385  
Area (Square Miles): 574  
County Seat: Bushnell  
Districting: At Large  
Median Age: 50.4  
Median Household Income: \$41,010

## Values

Fiscal responsibility  
Ethical conduct  
Respect for the individual and property rights  
Commitment to customer service  
Professionalism  
Leadership

## About Sumter County

Sumter County was the 29th county established in Florida and was created by State Legislature on January 8, 1853. It was named for General Thomas Sumter (1736-1832), a native of South Carolina who was prominent in the Southern campaigns of the Revolutionary War. The County is rich in Indian lore including the Seminole occupation of the territory. Major battles in the Second Seminole Indian War were fought in Sumter County.

The Sumter County Board of County Commissioners is the legislative and governing body of the County. Sumter County is a "Constitutional County", meaning that authority to operate is derived directly from the Constitution of the State of Florida and not from a locally adopted charter.

There are five county commissioners; each elected at large (countywide voting). Each commissioner represents an individual district and must reside in the district represented. Commission terms are four years. The terms of Districts 2 and 4 are staggered with the terms of District 1, 3, and 5.

The Board selects a Chairman from among the members and a Vice Chairman, who presides over the Board in the absence of the Chairman.

Chapter 125 of the Florida Statutes establishes numerous specific duties of County Commissioners. Generally, the Board adopts ordinances (local laws) and resolutions, which establish policies and programs to protect the health, safety, and general welfare of the citizens of the county. The Board adopts an operating budget for the functions of county government.

The County Commission appoints the County Administrator to carry out executive responsibilities. The duties of the County Administrator are established in the Florida Statutes and local ordinances. Under the direction of the County Administrator, departments provide a variety of local government services, information, and programs.

# Board of County Commissioners



**Richard Hoffman**  
District 1 Commissioner  
General Area: Oakland Hills,  
The Villages  
Dick.Hoffman@sumtercountyfl.gov  
7375 Powell Road  
Wildwood, FL 34785  
(352) 689-4400  
Term Expires: November 2012



**Doug Gilpin, 2nd Vice Chairman**  
District 2 Commissioner  
General Area: Coleman, Lake  
Panasoffkee, Oxford, Rutland, Wildwood  
Doug.Gilpin@sumtercountyfl.gov  
7375 Powell Road  
Wildwood, FL 34785  
(352) 689-4400  
Term Expires: November 2014



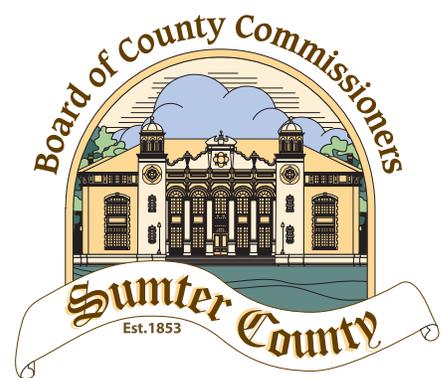
**Don Burgess, Chairman**  
District 3 Commissioner  
General Area: Oxford, The Villages  
West of Morse Boulevard  
Don.Burgess@sumtercountyfl.gov  
7375 Powell Road  
Wildwood, FL 34785  
(352) 689-4400  
Term Expires: November 2012



**Garry Breeden, Vice Chairman**  
District 4 Commissioner  
General Area: Bushnell,  
Croom-A-Coochee, Nolbeton  
Garry.Breeden@sumtercountyfl.gov  
7375 Powell Road  
Wildwood, FL 34785  
(352) 689-4400  
Term Expires: November 2014



**Randy Mask**  
District 5 Commissioner  
General Area: Adamsville, Bevilles Corner, Center  
Hill, Sumterville, Tarrytown, Webster, Wildwood  
Randy.Mask@sumtercountyfl.gov  
7375 Powell Road  
Wildwood, FL 34785  
(352) 689-4400  
Term Expires: November 2012



## *County Administrator*

Mr. Arnold was appointed as the County Administrator on January 9, 2006. He was born in Chattanooga, Tennessee and moved to Sumter County shortly after his appointment. His education includes a Bachelor of Science degree in Physics from The Military College of South Carolina (The Citadel) and a Master of Public Administration degree from Valdosta State University. He and his wife reside in Sumterville with their four children. His previous experience includes serving as Director of Utilities and Solid Waste Management and Interim County Manager in Lowndes County, Georgia and County Administrator in Whitfield County, Georgia. Prior to local Government, Mr. Arnold served clients in his family small businesses for over ten years.



Bradley Arnold, County Administrator  
7375 Powell Road  
Wildwood, FL 34785  
Voice: (352) 689-4400  
FAX: (352) 689-4401  
E-mail: [Bradley.Arnold@sumtercountyfl.gov](mailto:Bradley.Arnold@sumtercountyfl.gov)

## *Assistant County Administrator*

Mrs. Howell was born in Bushnell, Florida and has lived here throughout her life. She began employment with Sumter County as a Deputy Clerk for the Clerk of Circuit Court in 1975. In 1983, she was selected to staff the first County Administrator's Office. Mrs. Howell lives in Bushnell with her husband, Mike.

Mrs. Howell has served in many capacities of service to the Board including Interim County Administrator, manager of risk management, human resources, information technology, Commissioners' support services, budget, and solid waste. Mrs. Howell received her designation as a Certified Public Manager in 2006.



Sandra Howell, Assistant County Administrator  
7375 Powell Road  
Wildwood, FL 34785  
Voice: (352) 689-4400  
FAX: (352) 689-4401  
E-mail: [Sandra.Howell@sumtercountyfl.gov](mailto:Sandra.Howell@sumtercountyfl.gov)

## County Administration

The mission of the County Administration staff is to provide support to the citizens of Sumter County and the Sumter County Board of County Commissioners (Board), its employees, and the Constitutional Officers. This department provides direct support to the County Administrator and the Assistant County Administrator. Its duties include agenda preparation, special project administration, committee coordination, mailroom management, travel arrangements, reception services, management of the main web site pages, coordination of special events, information disbursement, accounts receivable, compiling and logging departmental survey data, Board meeting preparation, and assisting with research on topics related to county policy and/or procedure.

### Board Meetings and the Agenda

Board meetings are held the second and fourth Tuesday of each month. Board workshops are held the third Tuesday of each month at 7375 Powell Road, Room 102, in Wildwood. Special meetings and strategic planning sessions are scheduled by the Board as necessary and meeting sites vary depending on the topic, seating needs and statutory noticing requirements.

*Regular Board meetings are held at the Sumter County Government Offices in Bushnell (2nd Tuesday) at 910 North Main Street, Room 142 in Bushnell and at Colony Cottage Regional Recreation Center (4th Tuesday) at 510 Colony Boulevard, Parlor Room, in The Villages.*

The agenda is posted every Friday prior to the meeting date on the county's website for public review at [www.sumtercountyfl.gov](http://www.sumtercountyfl.gov).

### Accomplishments

- Managed fully automated agenda process
- Added new resources to web site
- Completed implementation of electronic document management system including transfer of old paper files into electronic document management system
- Relocated department to The Villages Sumter County Service Center
- Produced 33 agendas in 2010
- Coordinated 20 Ground Breaking and Ribbon Cutting Ceremonies for 2010
- Processed 9,869 pieces of incoming mail in 2010
- Processed 54,544 pieces of outgoing mail in 2010
- Instituted cost savings process for Electronic Return Receipts for Certified Mail
- Logged 1,835 surveys for 2010



### Accomplishments

- Donated 700 nonperishable food items to the Salvation Army
- Donated 497 school supply items to Sumter County schools
- Donated 24 turkeys to the Wildwood Soup Kitchen
- Donated \$102.75 to the American Cancer Society's Relay for Life
- Donated 90 Christmas Gifts through Salvation Army Angel Tree
- Coordinated various fundraisers
- Coordinated the Annual Recognition event for the Board employees with 225 employees in attendance

## Community Angels

Community Angels is comprised of a group of volunteers from each division. The purpose of the Community Angels is to raise money and collect items for the community. Additionally, the Community Angels plan the Annual Recognition event for Board employees.

# Human Resources

The mission of the Human Resources Department is to provide professional assistance in the development and administrative functions of human resource management for the departments under the Sumter Board of County Commissioners (Board). The Human Resources Department provides services to 330 employees including on-call fire reservists, student, and temporary employees. The Human Resources Department coordinates employment activities such as recruitment, interviews, and recommendations for employment, status changes, terminations, performance appraisals, and new hire orientation for all Board and Supervisor of Elections employees. The department also provides guidance, information and assistance to division heads, department heads, and supervisors on personnel matters to insure compliance with all Federal and State labor laws and compliance with the Employee Manual. The Human Resources Department also provides records management for the Board.

Turnover rate - 13.0% (includes reduction in force and hiring freeze)

National Turnover rate – 1.4%

State Turnover rate – 2.1%

Job Vacancies posted - 59

Applications processed – 1999 (48% increase over FY 2008/2009)

Average number of applications per position- 34

## Personnel Summary 10/01/09 - 09/30/10

(Includes on-call and temporary employees)

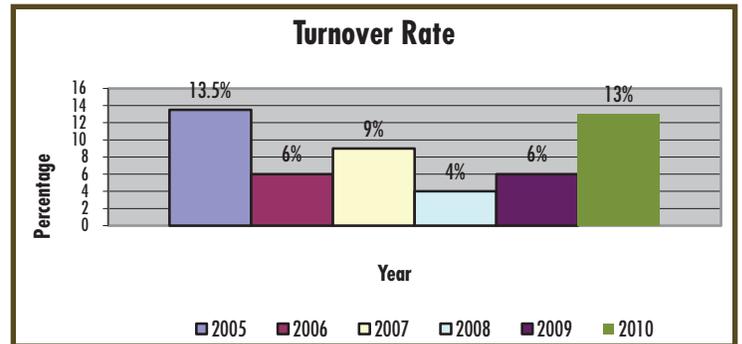
New Hires - 105

Separations - 61

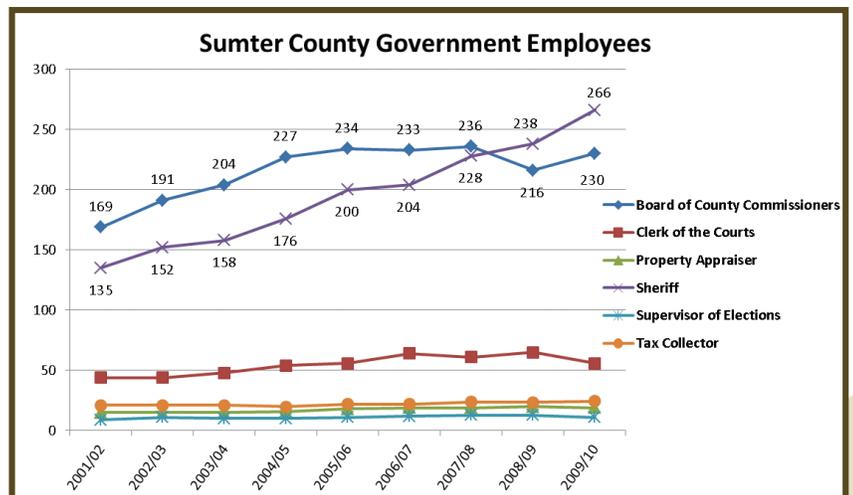
Reassignments - 32

## Accomplishments for Fiscal Year 2009/2010

- Conducted biweekly employee orientations and 42 Employee Manual training classes
- Conducted ten (10) Anti-harassment training classes for employees
- Conducted two (2) Supervisor training classes for supervisors
- Conducted Records Management training
- Prepared and distributed Quarterly Employee Newsletters
- Prepared and Distributed 2010/2011 Classification and Compensation Schedules
- Maintained Record Management program for the Board



## Employment Trend for Sumter County



# Financial Services Department

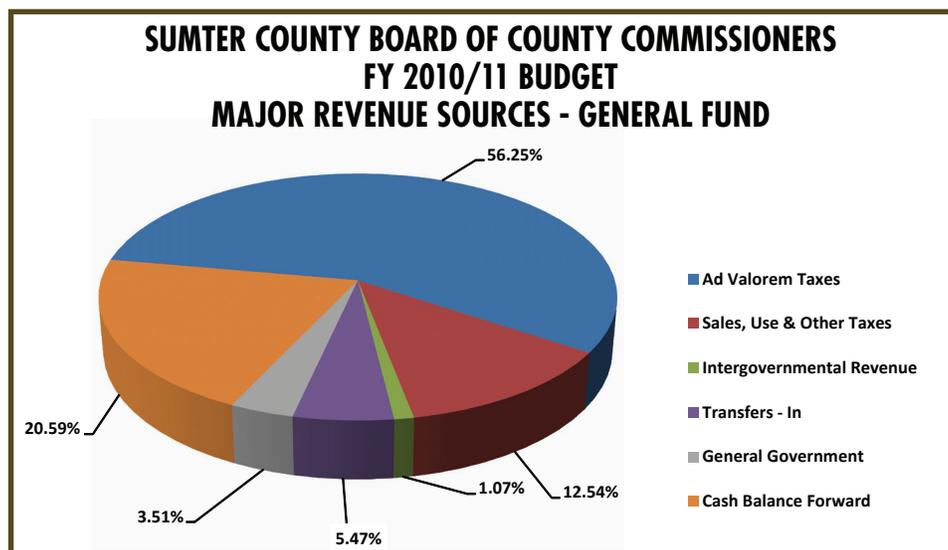
The mission of the Financial Services Department is to gather, analyze, and formulate information sufficient to assist the County Administrator and the Sumter County Board of County Commissioners to make well informed planning, program, and management decisions. The department strives to provide excellent professional services and accurate information to internal and external customers related to the annual budget, procurement of goods and services, and impact fees and assessment programs.

The Financial Services Department was created merging the Budget and Purchasing Department and the Impact Fees and Assessments Department. The department manages, maintains, and monitors the annual budget process as well as forecasts revenue and expenditures, estimates cash balances, performs statistical analysis and prepares studies at the request of the County Administrator.

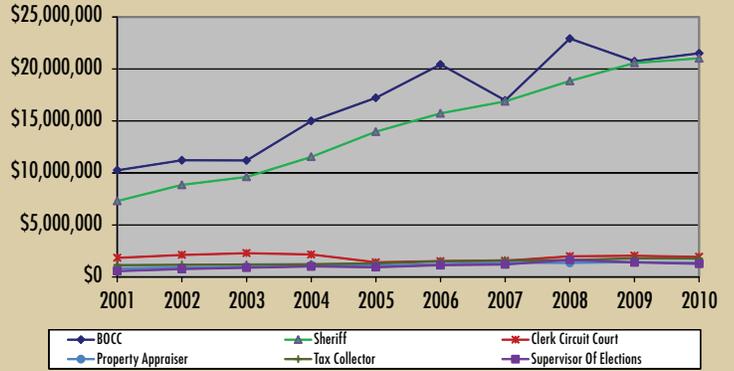
Department staff provides professional services regarding Road and Fire Impact Fees, Capital Improvement Assessments and Fire Assessments and assists with contract formation, negotiation and oversight. The department manages and oversees the Truth in Millage process, manages grants, develops bid related documents, facilitates public bid openings, evaluates proposals and maintains real property files. The department acquired responsibility for the administration of the Tourist Development Tax and associated support functions for the Tourist Development Council.

## Accomplishments

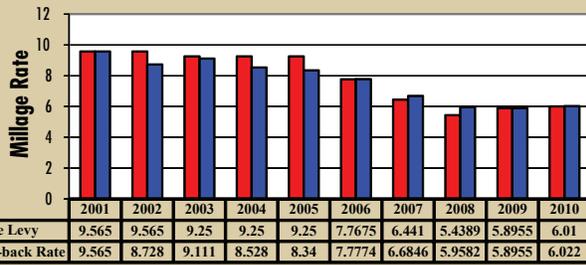
- Managed the County's \$137 million Fiscal Year 2009/2010 budget process
- Coordinated design and preparation of the County's Annual Report
- Awarded 22 bids with zero formal protests filed
- Transitioned Purchase Card Program to online administration
- Established new credit card program allowing customers to pay fees for services by credit card
- Completed second year in-house fire assessment roll
- Compiled data for fire assessment rates to appear on TRIM Notice
- Developed various policies including Road Capital Improvements
- Expanded GovMax budget system to include capital projects and grants
- Developed Tourist Development Grant Guidelines and reporting procedures
- Administration of automated Truth-in-Millage reporting process
- Coordinated review and update of the Purchasing Policy
- Processed over 4,100 purchase requisitions and purchase orders
- Analyzed Community Redevelopment Area information and generated invoices for same
- Completed Fire Impact Fee update study (rate adjustment pending Board approval)
- Maintained fire assessment rate for second year



**Sumter County Board of County Commissioners  
General Fund Breakdown of Expenditures  
10 Year Comparison**

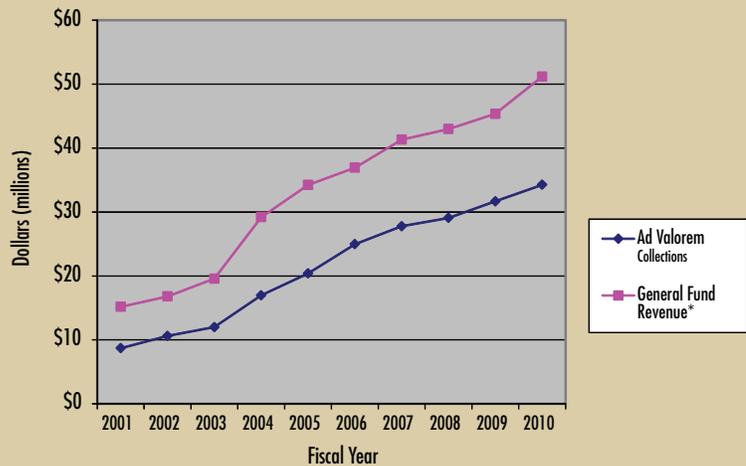


**Sumter County Millage Rate History**



Year of Tax Levy

**General Fund vs Ad Valorem Historical Growth  
2001 - 2010**



# Risk Management

The mission of the Risk Management Department is to provide professional oversight and administration of the county insurance program through comprehensive insurance management, loss control and prevention while providing quality benefits, wellness training/awareness and customer service to the employees of Sumter County. The insurance program includes Auto Physical Damage and Liability, Property, Pollution, General and Aggregate Liability, and Workers' Compensation (excluding LSEMS and Sheriff); Employee Health/Dental plan Insurance (including Stop Loss, Term life, AD & D, Short Term and Long term Disability) for over 909 combined Board, Clerk of Circuit Court, Property Appraiser, Sheriff, Supervisor of Elections, Tax Collector and Lake/Sumter Emergency Medical Services employees, retirees and COBRA participants (1,832 total participants when spouses and dependents are included); in addition to the coordination of various other voluntary/supplemental services.

## Accomplishments

- Implemented BeneWise, a web-based online benefit enrollment system, to reduce the amount of time spent on manual processing for benefit enrollments, benefit changes and terminations.
- Secured property insurance for 118 county buildings and processed 10 claims and/or incident reports involving damage to county buildings/property
- Maintained auto insurance on county fleet comprised of 253 vehicles and trailers and processed 35 collision claims involving county vehicles
- Conducted monthly safety meetings with county departments to reduce workplace injuries
- Processed and tracked 45 Non-Employee Accident/Incident Reports
- Processed and tracked 52 total STD (42) and LTD (10) Claims
- Processed and tracked 39 Workers Compensation Reports Only and Claims
- Tracked 579 lost time hours due to workplace injuries
- Coordinated the Annual Employee Health & Benefits Fair to provide information on various benefits and to promote wellness to employees and their families with 109 employees in attendance
- Conducted/coordinated 16 wellness seminars throughout the year
- Coordinated loan of 16 Safety Videos to various departments for use in their interdepartmental Safety Meetings
- Coordinated NACO Prescription Savings Program for Sumter County Citizens where 13,204 prescriptions were purchased under the plan resulting in a direct savings of \$129,414.37

# Facilities Development and Maintenance

The mission of Facilities Development and Maintenance encompasses the design, construction, and maintenance of all Sumter County buildings. This is achieved through sustainable design, quality construction, and proactive maintenance efforts with a continued focus on customer service. From the inception of design, to the maintenance of the building, we strive to develop and maintain Sumter County's buildings in the most cost effective manner. The department achieves its goals through two functions, Facilities Development and Facilities Maintenance.

## Facilities Development Function

In 2010, the Sumter County Board of County Commissioners successfully completed the construction phase for The Villages Sumter County Service Center located at 7375 Powell Road, Wildwood and the Security Vestibule located at 225 E McCollum Avenue, Bushnell. The design phase was completed for the Wildwood, Coleman, West Bushnell, and Oxford Fire Stations. The design phase for the renovation of the Historic Courthouse is still in progress. All projects that started or were completed during Fiscal Year 2009/2010 were within the approved budget for each.



Courthouse Security Vestibule (which includes security system for both the Historic Courthouse and the Judicial Building)

Budget of \$1,846,623.96  
Completion date 11/9/2010  
5,000 total sq. ft.  
\$369.32 cost per sq. ft.

## The Villages Sumter County Service Center

Budget of \$6,632,932.38  
Phased occupancy 9/17/10, 9/24/10/, 10/29/10  
49,162 total sq. ft.  
\$134.92 cost per sq. ft.



## Facilities Maintenance Function

The mission of Facilities Maintenance is to sustain our responsibility to protect Sumter County's assets by performing preventive as well as scheduled maintenance, applying strategic resource management practices to minimize costs while providing a safe, healthy environment for customers and employees of Sumter County.

Sumter County Facilities Maintenance Department is responsible for the maintenance and security of approximately 120 buildings and structures. Facilities Maintenance maintains the courthouse, government offices, fire stations, community centers, libraries, animal control, as well as office buildings, rentals, leases and warehouses. Facilities Maintenance is also responsible as the secondary support maintenance team for the detention facilities. Facilities Maintenance's seven employees provide HVAC, electrical, plumbing, carpentry, painting, irrigation, landscaping, site lighting and routine preventative maintenance inspections, to all County buildings and contract administration.

Designated projects are accomplished through contracted services. The remaining work is accomplished by our own maintenance staff.

## Statistics

An annual budget of \$2,741,018 was spent over the 750,803 square feet of facilities equaling a cost of \$3.65 per square foot.

## Community Services Division

The Division is comprised of Community Services Administration (CSA) and five departments: Animal Control Services, Library Services, Misdemeanor Probation, Transit Services, and Veterans Services. Housing Services was transferred to the Planning and Development Division in the last quarter of the year. In late September, Veterans Services, Library Services Headquarters, Transit's satellite office, and CSA relocated from The Villages Annex and Bushnell to The Villages Sumter County Service Center on Powell Road in Wildwood.

The Community Services Division is responsible for a wide range of social, health, safety, human, cultural, and transportation services that positively impact the communities of Sumter County. Community Services Administration serves to facilitate the delivery of departmental services in a professional manner, to anticipate service needs, and to ensure fiscal and programmatic accountability. This year, Community Services Administration staff has been deployed on special assignments to most of the five departments to ensure smooth operations while management recruitment was accomplished.

### **Fiscal Year 2010 Highlights:**

Community Services Administration reduced total legislated program (HCRA) disbursements by half from 2009 to 2010, spending only 20.6% of the budget with careful adherence to program regulations.

To accommodate customer requests, Animal Control Services changed adoption/kennel hours to 11:30AM-5:00PM with the office open from 9:00AM-5:30PM, Monday-Friday.

Library Services successfully consolidated the Wildwood and Bushnell Public Libraries while planning for the January 2011 opening of the new Villages Public Library at Pinellas Plaza in the new Villages Sumter County Service Center. The annual number of public Internet users continued to increase and over 4,000 library patrons received computer instruction.

Misdemeanor Probation saw 62% of probationers complete their sentences successfully. Multiple offenders comprise 67% of the probationers with 33% being first-time offenders. Probationers under supervision completed 4,171 hours of community service.

Transit Services continues as the Community Transportation Coordinator and the coordinator for Medicaid transportation in Sumter County. Transit attained an on-time performance rating of 98.2%. Transit secured from the Florida Department of Transportation a grant for three new vehicles and a service development grant to establish a Wildwood Circulator beginning March 2011.

Veteran Services won the Service Office of the Year award for 2010. Veterans Services was responsible for 510 successful claims with the U.S. Department of Veterans Affairs bringing over \$7.7 million to eligible veterans, representing a \$2.3 million or 30% increase over 2009.

# Animal Control Services

Our mission is to protect the health, safety, and welfare of the citizens and animals of Sumter County and to promote justice and equity in the enforcement of state and local laws for control and protection.



## Reorganization Enhances Flexibility of Services Delivery

In April, Animal Control Services reorganized its seven-member staff to include six certified Animal Control Officers (ACOs). ACOs are now either assigned to the kennel or to the field and are under the direction of either the Kennel Coordinator or the ACO Coordinator. Previously, the department had four kennel/office staff and three officers. The current staffing allows for more flexibility in the provision of services. Patrolling of neighborhoods, investigation of neglect and cruelty cases, and cat and dog trap delivery/pickup have increased intakes by 14% since the reorganization.



## Adoptions Fall with Increased Intakes

This year, Animal Control Services handled fewer animal adoptions than in 2009; yet total positive outcomes (e.g., adoptions, return to owner, and transfer to rescue) only decreased by 35 animals. Owner surrenders and strays brought to the kennel by the public numbered 1,592 – 58% of total intakes. The economy was often cited as a reason for not being able to maintain pets or to take in additional ones. Officers assisted residents in trapping 274 cats and dogs. Thirty-two horses and other livestock were sheltered by the department.

## Master Gardeners provide talent and person-power to beautify the grounds of Animal Control Services.

When the department wanted to provide a fresh look for the property, the Master Gardeners of University of Florida IFAS Extension were up to the challenge. With their landscaping ideas and volunteer planters, the grounds were transformed. The job could not have been completed without the help also provided by Sumter County Facilities/Maintenance and Public Works Departments.



# Veterans Services

Provide high quality professional guidance and assistance to Sumter County veterans and their dependents in obtaining their rightful entitlements from the U.S. Department of Veterans Affairs as well as other federal and state agencies at offices located in Bushnell and The Villages.



## Sumter County VSO Named “Veterans Service Office of the Year”

The Florida Department of Veterans of Foreign Wars recognized the Sumter County Veterans Service Office (VSO) as the 2010 Veterans Service Office of the Year for outstanding service provided to veterans and their dependents.

## Successful Claim Values Increase by 30%

VSO counselors filed 979 claims with the U.S. Department of Veterans’ Affairs and Department of Defense on behalf of veterans and their dependents.

VSO was directly responsible for 510 successful claims with the U.S. Department of Veterans’ Affairs, bringing over \$7.7 million to eligible veterans representing a \$2.3 million or 30% increase over 2009.

## New Villages VA Outpatient Clinic Opens

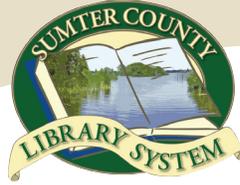
The new Veterans Administration (VA) Outpatient Clinic at Mulberry Grove in The Villages on CR 42 celebrated its grand opening on October 23, 2010, with over 1000 veterans and their guests in attendance. The Clinic will dramatically reduce the number of trips to out-of-area VA facilities for specialty care. Sumter County VSO will provide assistance in the clinic with counseling and claim processing.

*“But the freedom that they fought for, and the country grand they wrought for, Is their monument today, and for aye.”*

Thomas Dunn English



# Library Services



Dedicated to Serving and Providing Quality Customer Services

The Sumter County Library System is a cooperative of seven community libraries under the administration of Sumter County Library Services. Its mission is to provide free:

- Informational and educational materials and resources that educate, entertain, stimulate the imagination, and nurture personal growth;
- Access to the online world;
- Programs and services that foster lifelong learning and celebrate diversity;
- Assistance in locating and using quality information resources;
- Safe and welcoming facilities.

The Sumter County Library System is a cooperative of seven community libraries:



**Panasoffkee Community Library**



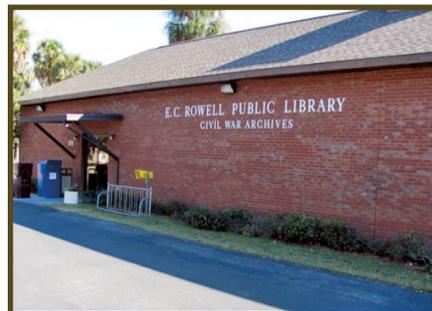
**Library On Wheels**



**The Villages at Belvedere**



**Bushnell Public Library**



**E.C. Rowell Public Library**



**Clark Maxwell, Jr. Library**



**Wildwood Public Library**

# Library Services

## The Relocation of Sumter County Library System's Administrative Offices to The Villages-Sumter County Service Center

On September 27, 2010, Library Services Administration moved into the service center in Wildwood at 7375 Powell Road, Suite 150, adjacent to the new state-of-the-art 15, 000+ square foot library. The Villages Public Library at Pinellas Plaza within The Villages-Sumter County Service Center is slated to open in January 2011.



## The Renovation of the Bushnell Public Library

In October 2009, Sumter County assumed the operation of the Bushnell Public Library. In April 2010, the Sumter County Library System renovated and reorganized the entire collection. New carpet, furniture, and computers were installed.



## The Delivery of Services and Programs

### Public Computers and Instruction

The Sumter County Library System provides free access to public computers with high speed internet. In 2009 -2010, over 100,000 people used this service including adult public computers, free wireless connectivity, Early Literacy computers designed for children, and homework teen computers. Library Services offered individualized computer instruction and group computer classes at each of the libraries. Over 300 patrons attended computer classes and more than 3,800 patrons received personalized individual computer instruction from library staff members. The demand for the use of its public computers and instruction continues to rise.



### Library Services FLYP for Summer Reading

As part of the Sumter County Library System's Library Services Outreach Program, six weeks of the Florida Library Youth Program (FLYP) were offered at seven community libraries. Over 1, 640 Sumter County children and their parents and/or childcare providers participated in the 'Make a Splash and Read' program, which encouraged children to learn about aquatic life integrating reading combined with arts and crafts as both a fun and enjoyable activity for children and their families.

# Library Services

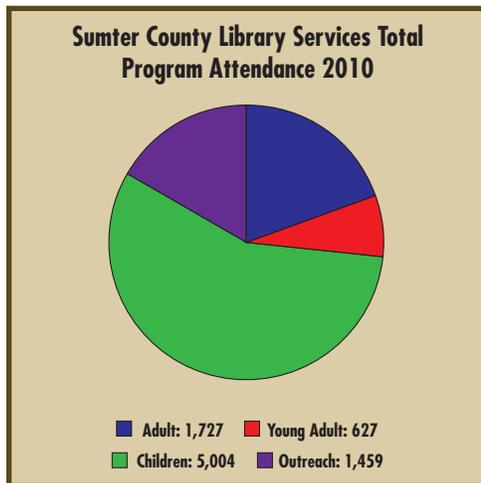
# Misdemeanor Probation Department



Over 8,880 Patrons Enjoyed Library Programs and Outreach Services



Sumter County Library Services offered over 1,000 different programs ranging from children's story hours to adult fiction book discussion groups for patrons to county residents and the general public. Library Services is dedicated to tailoring its programs and offering Outreach Services that meet the demands of those attending these programs.



The Sumter County Misdemeanor Probation Department seeks to assist misdemeanor probationers to become accountable and responsible to themselves, to the Court, and to their communities by acquiring life skills that decrease potential for continued criminal conduct.

**Multiple offenders more likely to violate terms of probation than first-time offenders.** In 2010, 62% of probationers completed their sentences successfully. Of those who violated the terms of probation, 15% were first-time offenders while 85% were multiple offenders. Of those sentenced to serve probation, 33% were first-time offenders and 67% were multiple offenders. 55% of multiple offenders are sentenced to probation for crimes involving alcohol and/or drugs such as driving under the influence (DUI).

**Caseloads trend upward.** Probation officers carried average caseloads of 121 in comparison to 93 cases last year, representing a 30% increase. Of the 362 new cases entering the system, 182 (50%) were ordered to misdemeanor probation for drug or alcohol offenses and 77 (21%) for battery or domestic violence. Nearly, three quarters of all misdemeanant probationers are under supervision due to crimes associated with drugs, alcohol, and domestic violence.

**Probationers complete 2,136 hours of weekend work detail** and perform tasks such as road beautification. Weekend work detail can be ordered by the Judge. The probationer pays the Court \$15 a day to work for the County. In 2010, this work represented sweat equity of just over one full-time employee.

53% of community service hours ordered is completed by probationers in Sumter County government offices or nonprofit agencies.

Probationers completed 4,171 hours of community service, representing in sweat equity the time of just over two full-time employees.

Community service is often ordered by the judge as a condition of misdemeanor probation. The offender must perform the specified number of hours in Sumter County for a governmental or nonprofit agency.



**Looking Toward the Future**

Sumter County Transit is busy planning trips for tomorrow, next week, and next year. Transit is working with transportation agencies in the surrounding counties to give county residents more destination options. In the near future, regionalization will make it possible for passengers to travel further and make connections with other modes of transportation.

Sumter County Transit is working with the Lake-Sumter Metropolitan Planning Organization to assess and project the needs of a fast growing population. One of resulting projects will soon be reality. On March 1, 2011, the Wildwood Circulator begins service. The Wildwood Circulator is a deviated/fixed route that will run weekdays from Sumterville to the southern end of The Villages. This new route will make it possible to ride scheduled daily routes from Webster to the Villages and points in between.

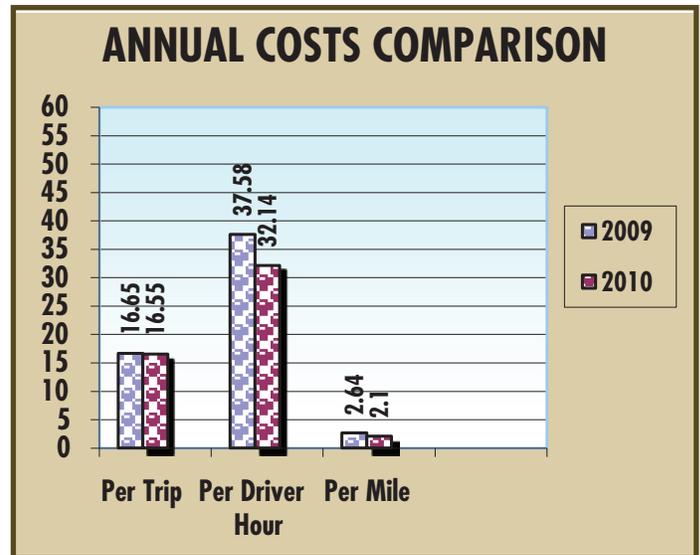


**Community Transportation Coordinator**

Sumter County Transit is one of 44 designated Community Transportation Coordinators (CTC) in the State of Florida. As the Community Transportation Coordinator, Sumter County Transit is responsible for the operational planning, administration, monitoring, coordination, arrangement, and delivery of transportation disadvantaged services originating within Sumter County. As the CTC, Transit also coordinates Medicaid transportation.

**Performance Results**

Based on Annual Operating Report, Sumter County Transit along with its contracted partners completed 95,980 passenger trips and logged 757,605 miles. Transit has a proud tradition of delivering passengers to their destination on time. Once again Transit lived up to its reputation with a 98.2% on-time performance record for the year. With a focus on efficiency, the transit department succeeded in several other areas as well. Transit realized reductions in costs per trip, per driver hour, and per mile driven. All of this was accomplished at the same time that the department's overtime was reduced by more than 50% per week.



# Sumter County Fire Rescue

Sumter County Fire Rescue philosophy fully endorses the “Combination” Fire Department model with a “lean” career staff providing administrative, managerial and budgetary support to a larger force of “reserve” firefighters. Just a few years ago Sumter County was served by ten (10) individual Volunteer Fire Departments. We have continued this tradition of volunteerism and refer to these positions as Reserve Firefighters. The Reserve Firefighters are compensated per event, as opposed to the career staff. All career staff positions are required to be dually certified in the State of Florida, meaning they are fully credentialed Firefighters and are also either an EMT or Paramedic. The term “combination” comes from combining the career and reserve (formerly “volunteer”) members under one administrative / supervisory structure. This model is very efficient and cost-effective as the Career Firefighters typically work at high call volume stations, during periods of peak demand, while the Reserve Firefighters cover outlying stations and evening / overnight hours when they are off from their regular job. Over 74% of the population of the United States receives fire rescue service from a “Combination Model Fire Department or Volunteer” as opposed to a “Fully Paid Model Fire Department”.

**The efficiencies of a Combination Fire Service are demonstrated throughout the nation as over 74% of the population of the United States receives fire rescue service from a “Combination Model Fire Department or Volunteers”**

Training is vital to the fire service, and is the key to a high performance Combination Type Fire Department. Career and Reserve Firefighters that train together will have a better understanding of each others proficiencies - which builds esprit de corps, trust, teamwork and camaraderie. S.C.F.R. provides basic Firefighter 1 Training for all new members at our Training Facility / Station 15 on the Lake-Sumter Community College – Sumterville Campus.



*SCFR Firefighter 1 Graduates with Commander B. Tucker - Instructor*



*Career & Reserve Firefighters Training Together  
Firefighter Safety “Denver Drill”*

# Sumter County Fire Rescue

## Dedicated Service – Our Passion, Our Pride, Our People

With a membership comprised of over 88% Reservists, our members are committed and dedicated to quality community service. While some have chosen to make this their career, they are not in it for the money; as mechanics, plumbers and construction workers make more than firefighters. Our members serve with passion and pride, with a commitment to do their very best for the citizens of Sumter County. We honor that commitment and each year recognize the “best of the best” from within our ranks at our annual Firefighter Recognition and Award Ceremony. These members exemplify SCFR’s Core Values:

**COURAGE \* UNITY \* RESPECT \* EXCELLENCE**



*SCFR Commander R. Hanson awarded State Fire Service Paramedic of the Year 2009*



*SCFR Annual Award Ceremony 2010  
Left: C. LaGrassa, Battalion 2 Firefighter of the Year  
Center: S. Laramie, Fire Medic of the Year  
Right: J. Feil, Battalion 3 Firefighter of the Year  
Not Pictured: M. Harrell, Battalion 1 Firefighter of the Year*

## Fire Prevention – Inspections – Investigations

Fiscal Year 2009/2010 marked the first full year that our Fire Prevention Bureau was able to conduct and record commercial fire inspections. We completed two-hundred eighty-one (281) Fire Inspections in Fiscal Year 2009/2010 and one-hundred thirty-seven (137) commercial and industrial fire plan reviews. We have seen a **20% decrease** in working structure fires since the full implementation of our Fire Prevention Bureau. **NOTE:** The implementation of this program is too new to fully appreciate its influence on this statistic.

### Fire Prevention Activity

Public Education Contact	5,756
Fire & Life Safety Inspections Conducted	281
Commercial Fire Plans Reviewed	137
Structure Fire Investigation	27*

\*Structure Fire construction dollar losses total \$614,651

# Sumter County Fire Rescue

## Response Times by Service Areas/Stations Fiscal Year 2009/2010

Station	Average 24 Hr Response Time (In Minutes)
11 - Bushnell	7.48
12 - Webster	9.48
14 - Center Hill	10.17
15 - Sumterville	9.61
21 - Lake Panasoffkee	8.56
28 - Croom-A-Coochee	9.81
29 - Tri-County	9.06
31 - Wildwood	8.07
32 - Oxford	10.31
33 - Coleman	9.87
34 - Royal	10.77
<b>System Wide Overall Average</b>	<b>8.61</b>

One measure of performance for fire rescue agencies is "Response Time". The above table shows the "Average Response Time" for each station / district in the SCFR system and an overall response time the system as a whole. Our response times are measured from the time the 9-11 call is answered in Dispatch to the time the first SCFR unit arrives at the scene. SCFR's coverage area is predominately rural with some suburban areas, and for locations of this density our Average Response Times are well within national standards. We have noted slight increases in response times over the past few years, with an increase of 0.23 minutes or about 15 seconds in Average Response Times when comparing Fiscal Year 2009/2010 with Fiscal Year 2008/2009. To determine if staffed fire stations would have a quicker response time than reserve stations, SCFR staffed our three busiest stations, 11 – Bushnell, 21 – Lake Panasoffkee and 31 – Wildwood with two Firefighters each for the twelve hour (12 hr.) period from 7:00 AM to 7:00 PM. These stations serve a primarily "suburban" type service area and when staffed, the Average Response Time for this for "suburban-staffed" falls to 7.22 minutes, a decrease of 1.39 minutes or 1:25 (one minute – twenty-five seconds). Identifying Stations 11 – Bushnell, 21 – Lake Panasoffkee and 31 – Wildwood as our Suburban Response Zones and the remaining eight (8) Fire Stations as our Rural Response Zones, we can expect the following Average Response

Times when the three (3) regional suburban fire stations are staffed with a minimal two person crew.

### Average Response Time By Service Area (population density)

Suburban Service Area: Stations #11, 21, 31 (Staffed)

*7.22 Min. Average Response Time*

Rural Service Area: Stations #12, 14, 15, 28, 29, 32, 33, 34

*9.88 Min. Average Response Time*

# Sumter County Fire Rescue

**Total Annual Call Volume in Fiscal Year 2009/2010 for S.C.F.R. remained consistent with Fiscal Year 2008/2009**

While overall call volume remained relatively constant, we did see an increase of 7% in our EMS Responses. In fact, Emergency Medical Service (EMS) calls was the only category to change significantly from the prior year. Rescue and EMS responses now account for over 77% of our annual total emergency calls. This percentage is in keeping with national reporting trends from fire departments throughout the country.



*SCFR Firefighters - Medical Training Exercise*

Series-Type	Number	Percentage
100 Series - Fire	234	3.46%
200 Series - Explosion	8	0.12%
300 Series - Rescue & EMS	5,210	77.01%
400 Series - Hazardous Condition (No Fire)	276	4.0%
500 Series - Service Call	391	5.78%
600 Series - Good Intent Call	453	6.70%
700 Series - False Alarm & False Call	170	2.51%
800 Series - Severe Weather & Natural Disaster	9	0.13%
900 Series - Special Type	14	0.21%

**Grand Total: 6,765**

**Type of Incident Most Frequent: 300 Series - Rescue & EMS**

## SCFR Values Volunteerism The Combination Fire Department Model

Position/Rank	No.	Career/Reservist
Fire Chief	1	Career
Deputy Chiefs	2	Career
Shift Commanders	3	Career
Fire Inspector / Plans Review	1	Career
Firefighters	18	Career
Firefighters / Members	110	Reserve
<b>Total Uniform / Sworn FF Positions</b>	<b>125</b>	



*SCFR Firefighter / EMTs extricating a victim from a vehicle accident on I-75*

# Sumter County Fire Rescue

On October 1, 2009 Sumter County Fire Rescue began its 7th year as a Division under the Sumter County Board of County Commissioners. During Fiscal Year 2009/2010 the following accomplishments were achieved:

Advanced operations under the "Combination-Type" fire department model, blending full-time "Career Firefighters" with paid-on-call "Reserve Firefighters"

Added six Career Firefighter positions making for a total of only 18 Career Firefighters

Through an aggressive recruitment campaign and with favorable recommendations from the State Fire College added 63 Reserve Firefighters, bringing that total to 110

Entered into an agreement with John Geeslin, M.D. to serve as our Medical Director, facilitating the advanced training of our personnel to the Paramedic Level.

An innovative training and "on the job experience" program was developed and implemented which allowed the three Shift Commanders to each work daily for a month with assigned administrative duties and functions to expedite meeting specific goals and objectives of the department. The schedule of this training program also allowed senior Firefighters to "step-up" into the role of Shift Commander for supervised training and evaluation. This 3-month program helped to prepare our Commanders for more administrative responsibility and identify Firefighters with the potential to assume more advanced command functions.

Standardized countywide Fire Rescue Training continued on a monthly schedule; conducted three times each month (once in each battalion) for all members of SCFR.

Standardized medical training continued for our EMTs and Paramedics with an in-house medical continuing education program developed by Commander Rob Hanson and approved by our Medical Director, Dr. John Geeslin.

Tower 31 was completely refurbished, re-certified, repainted and marked in accordance with N.F.P.A. Standards.

2009-2010 saw the implementation of a Fire Hydrant Inspection Program with improved coordination with municipalities and integration into our County G.I.S. system.

Completed the S.C.F.R. Strategic Plan to forecast and meet future needs for Fire & Emergency Response in Sumter County. This is a major benchmark in the Fire Department Accreditation Process.

Another milestone in the Accreditation of S.C.F.R. was achieved when Deputy Chief Leland Greek received his Chief Fire Officer (CFO) and Chief Medical Officer (CMO) Designations (CFO) in August at the International Association of Fire Chiefs Conference. He joins Fire Chief Gulbrandsen in earning the prestigious CFO designation. One of our goals through the accreditation process is to have all chief officers and senior staff earn the accreditation designation appropriate for their position.

Arson investigations led to the conviction of one individual for the arson of a commercial structure.



SCFR Fire Inspector / EMT demonstrates getting down low to escape from smoke



Structure fire fed by high winds and low humidity on dry trees and vegetation

# Planning and Development

The Division of Planning & Development is comprised of the following Departments:

- Planning Services
- Building Services
- Housing

The Division is responsible for the implementation of the County's Comprehensive Plan, Land Development Code, Florida Building Code, State laws related to the construction industry, coordination of affordable housing needs, and deployment of geographic information systems. The County also provides these services not only to the unincorporated areas of the county but also to the cities of Center Hill and Webster.

The following provides a review of each of the Division's Departments.

## Planning Services Department

The mission of Planning Services is committed to providing the citizens of Sumter County with proactive planning, zoning, development review, and geographic information services that are responsive to the needs and values of our county by fostering positive economic development, promoting community identity, and protecting unique environmental and rural resources.

2010 provided the County the continued opportunity from 2009 to take significant steps in the development and implementation of long term strategies to promote positive economic development and maintain a strong quality of life within the county. Efforts within the Department are focused on promoting economic

development and job growth opportunities balanced with protecting the rural atmosphere of many parts of the county.

As the table shows below, the total county population increased by over 2,000 new residents between 2009 and 2010. Overwhelmingly, this population growth is focused within the unincorporated areas of the county. In 2010, 85% of the population growth was in unincorporated areas of the county with the remaining 15% within the cities, specifically the City of Wildwood.

The Planning Services Department is comprised of four (4) operating segments:

**Planning** – Implementation of Sumter County Comprehensive Plan and Long Range Planning & Coordination

**Zoning** – Implementation of Sumter County Land Development Code and Staff Support to the Zoning & Adjustment Board

**Development Review** – Facilitate Site Development Review and Permitting and Staff Support to the Development Review Committee

**Geographic Information Systems** – Develop and Maintain Mapping and Data Management and Analysis in Support of County Functions and needs of the Public

Sumter County Population Estimates 2001-2010										
Jurisdiction	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
Bushnell	2,061	2,067	2,119	2,265	2,299	2,327	2,338	2,344	2,364	2,328
Center Hill	907	922	930	904	907	893	912	921	921	921
Coleman	658	643	642	649	653	655	647	643	644	634
Webster	802	797	802	800	772	767	777	786	784	763
Wildwood	3,929	3,954	3,948	3,987	4,115	4,564	4,895	4,885	4,825	5,200
Municipalities	8,357	8,383	8,441	8,605	8,746	9,206	9,569	9,579	9,538	9,846
Unincorporated County	48,575	52,965	54,560	57,811	65,306	73,393	80,202	83,445	85,788	87,539
<b>Total County</b>	<b>56,932</b>	<b>61,348</b>	<b>63,001</b>	<b>66,416</b>	<b>74,052</b>	<b>82,599</b>	<b>89,771</b>	<b>93,024</b>	<b>95,326</b>	<b>97,385</b>
<b># Change from Previous Year</b>	3,587	4,416	1,653	3,415	7,636	8,547	7,172	3,253	2,302	2,059
<b>% Change from Previous Year</b>	6.72%	7.76%	2.69%	5.42%	11.50%	11.54%	8.68%	3.62%	2.47%	2.16%

Source: University of Florida Bureau of Economic and Business Research Annual Population Estimates

Red numbers indicate decrease in population estimate from previous year.

# Planning and Development

The following provides a summary of the key accomplishments in 2010.

## Interlocal Agreements between County and Cities

Chapter 171, Part II, Florida Statutes provides for a county to enter into agreements with its cities to identify areas and conceptual future land uses that are intended for future city expansion through annexations and to establish who and how the necessary public services will be provided. These agreements are called "Interlocal Service Boundary Agreements". The goal of these agreements is to provide the necessary public services to existing and new development in the most effective and efficient manner regardless of jurisdiction. Agreements with the City of Center Hill, City of Webster and City of Wildwood were adopted in 2009 and with the City of Bushnell in 2010. As a result of these agreements, the Department took on the responsibility of providing the planning, zoning, development review, and geographic information systems services for the cities of Center Hill and Webster. The planning, zoning, development review, and geographic information systems are still separately operated by the City of Wildwood, City of Bushnell and the County but are now closely coordinated.

These agreements have resulted in a coordinated plan between the County and these four cities to provide public services to the citizens in the most efficient manner while maximizing level of service. In addition, these agreements have established a framework to promote and encourage economic development within the county within areas that are planned for the appropriate provision infrastructure to support these economic development activities.

Unfortunately, in 2010, the City of Coleman refused to enter into an agreement with the County.

## Comprehensive Plan Update

In 2010, the Department completed the Evaluation & Appraisal Report (EAR) of the Sumter County Comprehensive Plan. The EAR identified the amendments needed to the County's Comprehensive Plan to reflect a strong desire to protect the rural character and sensitive environmental resources of the county while supporting

and encouraging economic development to increase the quality of jobs available in the county. In 2011, the Department will be developing the appropriate amendments and holding public hearings to implement this vision. The map on page 26 shows a potential rendering of this vision for the county.

In direct support of expanding economic and employment opportunities, the County adopted an amendment to the County's Comprehensive Plan to designate approximately 3,000 acres at the intersection of I-75, Florida Turnpike, SR 44, and the CSX rail-line. This site provides a great opportunity for the future development of a major regional freight or industrial park hub. As of December 2010, the adopted amendment is under review by the Florida Department of Community Affairs.

## **Building Services Department**

The mission of Building Services is to provide a high level of building code compliance for the preservation of life, safety, and the general welfare for the people of Sumter County. This is accomplished through the enactment and enforcement of effective codes and standards to ensure the structural strength, sanitation, fire protection, adequate light and ventilation, and other essential elements of life safety in the building environment. The Building Department accomplishes their Mission with a maximum goal in customer service and efficiency.

The Building Service Department is comprised of the following operations:

**Building Plan Review and Inspections** – The intake, processing, review, and field inspection of all building permits to ensure compliance with the Florida Building Code and local regulations.

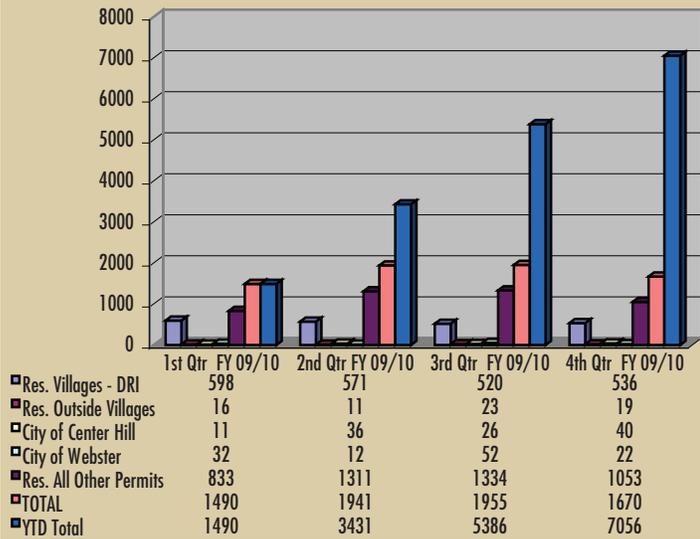
**Code Enforcement** – Investigation and prosecution of cases regarding non-compliance with Florida Building Code and other local regulations.

**Contractor Licensing** – Coordination of the process to assure the proper licensing of building contractors consistent with State law.

# Building Services

Unlike many other counties, the County continued to experience consistent building permitting activity over the past year, as shown in the chart below.

## Residential Permits Issued



2010 provided opportunity to consolidate building services between the County and the cities of Center Hill, Webster, and Wildwood. In 2010, the County assumed the building permitting and inspection functions for these three cities. In order to respond to this consolidation, the Building Services operations were re-organized to deploy existing personnel to respective offices providing code enforcement and building inspections at a superior level of customer service to all of our customers. The ideal performance of the Department was to sharpen the skills of the remaining staff members working in new locations and within other jurisdictions.

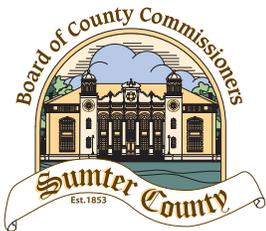
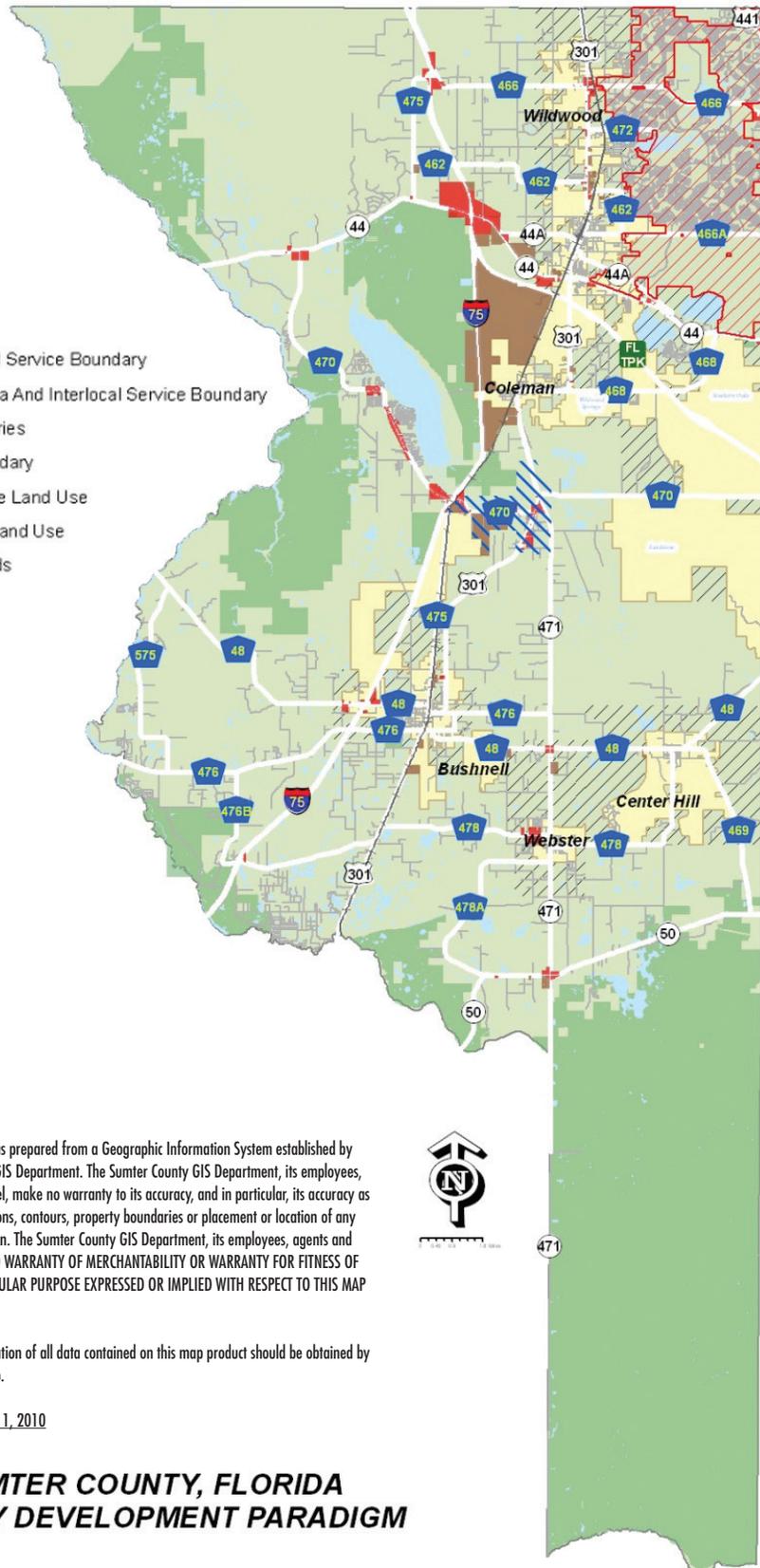
In addition, the Building Services Department continued to promote excellent customer service. This was achieved through cross-training and office rotation of staff. This enhanced the Department's efficiency and effectiveness to provide superior customer service, as indicated in the consistent positive feedback from our customer surveys.

### Accomplishments:

- Developed and initiated the CRW's Trakit.net program. This is the first step in the implementation of full online permitting. The target date for activation of online permitting is in the first quarter of 2011
- Implemented Central Cashiering and integrated it into our Trakit program. This is the second stage of full online permitting
- Incorporated the cities of Center Hill, Webster, Wildwood into the Department's building/code enforcement activities
- Published monthly reports of county wide statistics and trends for building, code enforcement and contractor licensing
- Implemented an enhanced procedure and policy for handling the cash drawer
- As a cost savings to the customer, the Department revised the Building Services Fee Schedule and implemented the new Building Services Fee schedule on October 1, 2010
- Established a monthly auditing process for verifying the administrative compliance of the Department's private building inspection providers
- Re-wrote the policy and procedure for the acceptance of electronic payments
- Coordinated computer access and the use of the Trakit computer software for Villages Public Safety to improve the efficiency of building permit plan review and comments
- Coordinated with the County Attorney to move forward the foreclosure of old code enforcement cases
- Developed and presented the Second Annual Building Code Seminar in Sumter County.

**Legend**

-  Bushnell Interlocal Service Boundary
-  Joint Planning Area And Interlocal Service Boundary
-  Municipal Boundaries
-  The Villages Boundary
-  Commercial Future Land Use
-  Industrial Future Land Use
-  State Owned Lands
-  Lakes/Waterways



This map product was prepared from a Geographic Information System established by the Sumter County GIS Department. The Sumter County GIS Department, its employees, agents and personnel, make no warranty to its accuracy, and in particular, its accuracy as to labeling, dimensions, contours, property boundaries or placement or location of any map features thereon. The Sumter County GIS Department, its employees, agents and personnel, MAKE NO WARRANTY OF MERCHANTABILITY OR WARRANTY FOR FITNESS OF A USE FOR A PARTICULAR PURPOSE EXPRESSED OR IMPLIED WITH RESPECT TO THIS MAP PRODUCT.



Independent verification of all data contained on this map product should be obtained by any user of this map.

Date Prepared: Nov. 1, 2010

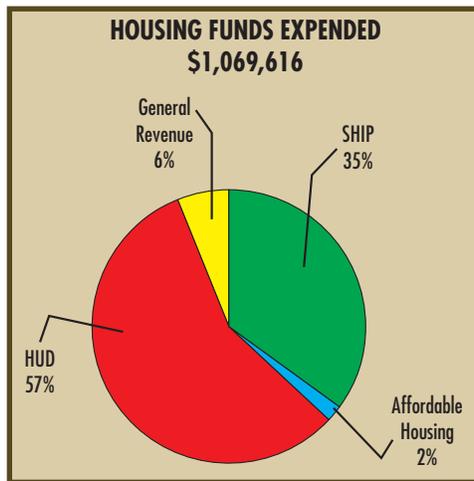
**SUMTER COUNTY, FLORIDA  
COUNTY DEVELOPMENT PARADIGM**

# Planning and Development

## Housing Department

The mission of the Housing Department is to provide safe, decent, affordable housing for eligible residents of Sumter County through creative partnerships with public and private entities with respect and the highest level of service without discrimination. The Housing Department will promote personal, economic, and social upward mobility to provide families the opportunity to make the transition from subsidized to non-subsidized housing.

The Housing Department provides a variety of services to the citizens of Sumter County. The Department continues to restructure programs to coincide with the housing needs of the community in order to continue its mission.



Over the past year, 140 Sumter County Families received housing financial assistance through the County's Housing Program. The following provides a brief overview of the programs provided by the Department.

### For the renters of the community:

The Section 8 Housing Choice Voucher (HCV) program provides rental assistance to extremely low and very low income families, especially focusing on the elderly and disabled on a very limited income. The program gives families the opportunity to afford basic necessities while living in a decent and safe home. On average, over 100 families are assisted every month.

The Rental Deposit program enables families who have the ability to pay rent but lack the upfront costs to move in, a 0% interest loan for security and utility deposits.

### For potential homebuyers:

Homeownership Counseling gives future homeowners educational tools and guidance necessary to make the right decision on a home that is affordable to their individual financial circumstances now and in the future.

Down Payment assistance allows residents the funds they need for closing costs and reductions in first mortgages. Lenders must meet strict guidelines in order to maintain affordability throughout the terms of the first mortgage. The 0% no interest subordinate county mortgage is spread out over 20 years to keep payments low; yet produce income for the housing department to assist other families in the community.

The following is testimony from a former Section 8 participant and current homeowner:

*First, I would like to thank Sumter County for all of its help so I could accomplish a long-time dream of becoming a homeowner.*

*In 1999, I first petitioned help from Sumter County Housing. I was a single mom with a two-year-old daughter and even though I was working as I always have, the income was not enough to pay rent and all the necessities needed to raise my daughter. I was approved and moved into my apartment October, 1999. Each year my income increased until finally my income exceeded the need for rental assistance. I stayed in my apartment until the end of April, 2010. I was looking for a home but knew I would need some assistance, so I once again petitioned for help from Sumter County. Thankfully I met the criteria and was blessed with a \$5,000.00 loan for a down payment. I now own a brand-new, beautiful four bedroom two bath home.*

*Thank you again for all your assistance which has not been taken lightly. My family and I are truly blessed and have an abundance of gratitude for your help.*

*Sincerely, Kim (Thornton) Welcome*

# Planning and Development

## For Sumter County homeowners:

Emergency housing repair aids families with urgent needs, such as leaking roofs, failing septic systems, electrical, plumbing issues and to make the home more accessible for disabled persons. This program is repaid by the family over 20 years at no interest allowing the home to stay affordable, while increasing the safety and usability of the residence.

Rehabilitation/replacement of substandard homes is for residents who require extensive repairs or replacement of unsafe homes. If the home is determined unfeasible to repair, it will be replaced with a concrete block home. The funds are repaid as a first mortgage over 30 years at no interest ensuring the homeowners' payments will not change over the life of the loan.

### **Ms. Hannah's new home**

Ms. Hannah's home had no kitchen and the bathroom was enclosed on the back porch. Through the County's substandard housing program, now she has a new 2 bedroom concrete block home with energy efficient features and an affordable mortgage.



The Department continues to restructure programs to coincide with the housing needs of the community in order to continue its mission. Over the past year, over 140 Sumter County families received housing financial assistance through the County's housing program.

## **Low-income families throughout Sumter County**

As a Community Platinum Partner with the Florida Department of Children and Families (DCF), the Housing Department is able to help families apply for additional assistance that covers medical and food expense as well as provide temporary cash assistance to single expectant mothers. The Department can assist families in setting up an access account online and fax required documentation to the DCF central office. Staff can contact the local DCF office with questions and help resolve problems or provide verification to other agencies within Sumter County.

The Housing Department is an active participant in the annual Sumter County Provider Expo in order to maintain our community network partnership with other agencies throughout Sumter County so services can be provided to the largest number of eligible citizens without overlapping services.

# Public Works Division

The Public Works Division is comprised of a headquarters and administrative/financial support department, and four operational departments:

Road and Bridge    Solid Waste  
Mosquito Control    Parks and Recreation

The mission of the division and these departments is to strive for operational efficiency and sustain a commitment of excellence to ensure the protection of public health, safety and the welfare of the citizens of Sumter County.

**Together  
Everyone  
Achieves  
More**

## Road and Bridge Department

The Road and Bridge Department consists of a highly motivated and professional staff that is committed to maintaining the infrastructure within the county rights of way and providing quality services to the citizens of Sumter County. A variety of operations including:

- Planning
- Design
- Construction and
- Maintenance

are performed by staff and contract services to maintain the desired level of service on the county's system of roads, bridges, sidewalks, and rights of way.

## Operation and Maintenance

The Road and Bridge Department provides day to day services to Sumter County citizens to help keep our roadways safe for our residents and neighbors' traveling through our County's roadways.

In addition to our regular work day duties, we respond to evening and weekend call-outs from the Sumter Counties Sheriff's Office, the Fire Department, and the Emergency Management Office. These responses include fallen trees across roadways, improperly

operating traffic signals, washouts, potholes, drainage problems, stop sign replacement, and assorted other items.

During the past year, Road and Bridge crews systematically maintained, patched, mowed trimmed, and otherwise improved the County rights of way through a variety of methods, in addition to the following:

Assisted volunteers with trash cleanup of Richloam State Forest. (ten consecutive years)

Made necessary repairs to CR 514 and to the parking lot at the Coleman Boat Landing, to facilitate opening of this park and access road.

Exercised the maintenance agreement with the Florida Department of Transportation to enhance the on/off ramps at the Veteran's Memorial Highway (CR 673) and I-75, as a beautification project.

Supervised crews of state prisoners that keep our county maintained roadways, guardrail, and bridge slopes litter free.

Planned and executed mowing operations that resulted in more than 2,400 miles of County right of way.

Assisted with the transformation of the Solid Waste Transfer Station into a Citizen's Drop-Off Area.

The Road and Bridge Department responded to almost 1,200 citizen's Work Orders in Fiscal Year 2009/2010.

The County's brush crew responded to 367 right-of-way Work Orders including tree or bush related trimming concerns.

The road and sign crews responded to 83 pothole Work Orders, 72 signal Work Orders and 62 sign repairs, while also performing 48 bridge work orders and driveway work orders. The sign crew takes cold mix with them and repairs minor potholes on site while changing or installing signs. The road crews systematically performed hot mix pothole repairs at more than 200 locations at a cost of more than \$130k.

## Public Works Division

The total number of citizens' customer service requests is down from last year, indicative of the preventive repairs done by our crews, such as the sign crew taking cold mix with them, and adding driveway repairs to our resurfacing contracts.

### Engineering

This section of Road and Bridge is comprised of the Staff Engineer (PE) and one Engineering Technician. It also includes the effort of 8 engineering consulting firms and 2 geo-tech firms.

During Fiscal Year 2009/2010 the following were completed or initiated.

#### **ARRA Stimulus Funded Projects**

The County solicited and received stimulus funding for 6 projects under the American Recovery and Reinvestment Act (ARRA). Five were completed in 2010 and one was started, with an ECD of February 2011.

#### **C-470 from I-75 to CR 459**

Croft Contracting, Inc. completed the following improvements on this corridor at a cost of \$299,590.00. During construction the contract amount was reduced to \$249,507.00 due to quantity reductions.

- Installed sidewalk and concrete driveways.
- Added a handrail.
- Added School Crossing Signals.
- Removed and replaced highway signing.
- Constructed new thermoplastic pavement markings.

#### **C-476W from SW 22nd Way to Hernando County Line**

C.W. Roberts Contracting, Inc. completed the following improvements on this corridor at a cost of \$1,053,326.09.

- Milled and resurfaced the existing 6.65 mile roadway.
- Added two foot wide paved shoulders.
- Constructed more than 2,500 feet of guardrail.
- Constructed new thermoplastic pavement markings.
- Removed and replaced highway signing.

#### **CR 48E from SR 471 to Center Hill**

C.W. Roberts Contracting, Inc. completed the following improvements on this corridor at a cost of \$712,269.00.

- Milled and resurfaced the existing 3.8 mile roadway.
- Added two foot wide paved shoulders.
- Constructed more than 2,750 feet of guardrail.
- Removed and replaced highway signing.
- Constructed new thermoplastic pavement markings.

#### **C-470 from the Lake Panasoffkee Canal Bridge to SR 44**

C.W. Roberts Contracting, Inc. completed the following improvements on this corridor at a cost of \$1,131,760.00.

- Milled and resurfaced the existing 2.9 mile roadway.
- Added two foot wide paved shoulders.
- Constructed more than 2,400 feet of guardrail.
- Removed and replaced highway signing.
- Constructed new thermoplastic pavement markings.

#### **C-476E from Highway 301 to SR 471**

C.W. Roberts Contracting, Inc. completed the following improvements on this corridor at a cost of \$860,380.00. During construction the contract amount was reduced to \$733,016.00 due to quantity reductions.

- Milled and resurfaced the existing 3.2 mile roadway.
- Added two foot wide paved shoulders.
- Constructed more than 3,300 feet of guardrail.
- Constructed new thermoplastic pavement markings.

#### **C-476B from west of I-75 to C-476W**

C.W. Roberts Contracting, Inc. is currently under contract to undertake the following improvements on this corridor at a cost of \$1,095,364.00. Estimated completion date is February 2011.

- Mill and resurface the existing 2.9 mile roadway.
- Add two foot wide paved shoulders.
- Add acceleration/deceleration lanes at Florida National Cemetery and Sumter County Correctional Institute.

# Public Works Division

- Construct more than 3,800 feet of guardrail.
- Remove and replace highway signing.
- Construct new thermoplastic pavement markings.

## Other Completed Roadway Improvement Projects:

### Powell Road Project

On July 10, 2009, Notice to Proceed was issued for the two phases of the CR 139 project. Phase I begins at C-466A and runs approximately 0.60 miles to C-44A. Phase II begins at C-44A and runs approximately 0.51 miles to SR 44. This project is funded through Sumter County Impact Fees at a cost of \$8,747,750.00. Contract for Phase I was awarded to Steven Counts Construction. Contract for Phase II was awarded to Rainey Construction.

### Project Description

The project consisted of the redesign and realignment of CR 139. Design included a newly constructed four lane divided highway, with turn lanes running from C-466A to SR 44. This project also entailed the acquisition of right of way, tree removal, storm water retention improvements, and the addition of traffic signals.

### Buena Vista Boulevard & C-466

The Sumter County Board of County Commissioners contracted with Steven Counts, Inc., (SCI) for the construction of a turn lane on Buena Vista Boulevard at C-466.



The total cost of the project was \$96,108.98. Project commenced on August 31, 2010, utilizing Sumter County gas tax revenues.

### The major improvements that were accomplished are:

- Adding of a 12' right turn lane onto C-466E
- Milling and resurfacing existing road within project
- New curbing
- Realignment of irrigation system
- Reshaping of back slope

- Sodded all disturbed areas
- Placed Thermoplastic pavements markings and reflective pavement markers according to FDOT specifications

### CR 528 project

On February 9, 2010, the Sumter County Board of County Commissioners gave Notice to Proceed to Boykin Construction for



the construction of CR 528 in the amount of \$332,949.18. Work on this project commenced On March 17, 2010, and was funded through Sumter County gas tax revenues.

*The major improvements that were accomplished are*  
Redesign and total reconstruction from CR 526A to SR 471 project length 2,666' or 0.051 miles

- Constructed two 12' through lanes
- Constructed two turn lanes one at each end of project
- Constructed two W.R.A
- All new drainage pipe along with earth work ditches
- Sodded on all earth work
- Placed Thermoplastic pavement markings and reflective pavement markers according to FDOT specifications

**2009-2010 Countywide Pavement Re-marking Contract**

At a cost of \$265,000.00, AKCA Inc. re-marked several "C" roadways and "Local" Roadways to improve the day and night visibility on existing County roadways. Raised pavement markers were added to the "C" roads to improve night visibility and enhance motorist guidance.

***Roadway Improvement Projects Under Construction:***

**C-466 A Phase II**

Widening from Powell Road to Buena Vista Blvd from 2 to 4 lanes, is underway and in the punch list phase as of the end of Fiscal Year 2010.

***Studies and Design:***

**Project Development and Environmental (PD&E) Studies**

C -470 from I-75 to Lake County Line. Widening from 2 to 4/6 lanes, to be completed December 2010.

C-468 from US 301 to the FL Turnpike. Widening from 2 to 4 lanes to be completed April 2011.

C-466W from C475 to US 301. Widening from 2 to 4 lanes to be completed May 2011.

C-462 from CR209 to C 466A A Project Environmental Study (PES) from 2 to 3 lanes (2 lane with center turn lane) to be completed April 2011.

**Design**

C 468 from the FL Turnpike to SR 44. Widening from 2 to 4 lanes, to be completed in Spring 2011.

C 466A Phase III from US 301 to Powell Road. Widening from 2 to ¾ lanes. Negotiations from August thru October 2010, and to start in December 2010 and complete by January 2012.

**Roadway Improvement Programs:**

Initiated negotiations with the Lake Sumter MPO and their contractor for pavement management services, training and assistance and associated MicroPaver software developed by the

US Army Corps of Engineers. This was approved in December 2010 and will be implemented in Fiscal Year 2011

**Engineering Inventories and Traffic Counts:**

2010 Annual "C" Road Traffic Counts

2009 "C"- Road Inventory Update

**Permits Reviews and Development Reviews:**

Completed the review of 92 applications for issuance of either a utility or driveway permit to facilitate construction. Performed field inspections on an "as needed basis" to facilitate approval the permitted improvement.

Completed the review of more than 100 developments, large and small, in conjunction with the Development Review Committee.

## Adopt-A-Highway

Adopt-A-Highway, a public service program, began in 1995 enabling environmentally conscious citizens to make a contribution by helping to provide a cleaner environment. To date, this program continues to provide an avenue for individuals, organizations, and businesses to impact the environment by removing litter from a specified two mile section of road rights of way. Besides feeling a sense of pride for helping to clean up the environment, participants enhance the appearance of our County. To recognize their contribution, at each adopted location roadway signage identifying the participant is installed, by the Road and Bridge Department.

Participants in this program are required to enter into a formal agreement with the Sumter County Board of County Commissioners committing to picking up litter along an adopted two mile long rights of way, at least four times a year for two years.

The Florida Department of Correction was the Adopt-a-Highway's largest organization participant and from 1995 until 2000 made a tremendous impact on the achieved results. In Fiscal Year 1999, The Florida Department of Corrections two participants collected 356 bags of trash on over 20 miles of roadway resulting in 12,460 pounds of litter being removed.

In February 2000, The Florida Department of Correction made the decision not to renew The Florida Department of Corrections/ Boot Camp and Sumter Correctional Institution Adopt-A-Highway contracts. The graft reflects the loss of these contracts but does not take into account, that beginning in 2006 for four days a week; The Sumter Correctional Institution/Forestry Squad began picking up from the County rights of way carpet, furniture, appliances as well as litter. The efforts of this squad fall under the supervision of the Road and Bridge Maintenance Department and even though amounts and pounds are not recorded their effort is appreciated and apparent by the appearance of our county rights of way.

Another collection which is not recorded consists of those participants who combine their cleanup with a daily exercise routine and dispose of retrieved litter with their regular household trash.

Fiscal Year 2009/2010 showed an increase in participant involvement with fifteen participants maintaining approximately thirty-five miles of rights of way. These dedicated participants collected one hundred sixty (160) fifty-five gallon bags of trash which represents over fifty-six hundred pounds of litter removed from county rights of way.

### *Key Points about Sumter County's Adopt-A-Highway Program:*

Adopters must enter into a two year formal agreement with the Board.

Attendance of safety meeting prior to first event and not less than every six months thereafter.

Pick ups performed only during daylight hours and in good weather conditions.

Four scheduled events each year.

Safety vest and equipment used at every event.

Participants must be at least twelve years old with at least one adult for every five youth.

Coordinate event dates with Public Works Division office.

# Mosquito Control

The mission of the Mosquito Control Department is to achieve and maintain safe levels of arthropod control as well as protect human health and safety, foster the quality of life of the people, promote the economic development of the county, and facilitate the enjoyment of its natural attractions by reducing the number of pestiferous and disease carrying arthropods.

The Mosquito Control Department consists of a highly trained, state certified professional staff. Through extensive training and continued educational programs the Mosquito Control staff stays informed and up-to-date on the latest techniques, products, procedures and concerns for an effective and environmentally friendly mosquito control program. Surveillance and control efforts are continued throughout the year by way of light traps, inspections, chemical and biological control measures. Annually thousands of acres are treated through Adulticiding (night spraying) and Larvaciding (treating aquatic breeding sites) which insures that all control efforts are being performed.



- Accomplishments:**
- Treated (Adulticided and Larvacided) 401,956 acres throughout Sumter County
  - Installed Accuflow Control Systems (GPS/Flow Control) on all ULV sprayers
  - Successfully planned and organized mosquito control operations for the addition of the Villages retention areas
  - Responded to over 130 customer service requests throughout Sumter County
  - All employees successfully acquired the State required Certification

# Parks and Recreation

The mission of the Parks and Recreation Department is to provide a quality park system while preserving the County's natural environment for the enjoyment of current and future citizens. We are committed to fulfilling our mission through visionary leadership, dedication, and the responsible use of available resources.

## Accomplishments

- Coleman Landing – Reopened the Coleman Landing Park
- C-470 Sidewalk Lake Panasoffkee – New sidewalk along C-470 and down CR-459 to the park
- Lake Miona Park – Florida Fish and Wildlife Conservation Commission (FWC) constructed and Parks & Recreation assisted with access dock and parks built the parking area
- Lake Panasoffkee Recreation Park – Rebuilt the inside of the concession stand with the help of a Tourist Development Grant and refurbished outfield fences on fields one and two.
- Marsh Bend "Outlet" Park – Access Dock funded by FWC and new pavilions by Parks and Recreation
- Lake Okahumpka Park – Walking trail signs, canoe shed, new pavilions, and pump shed installed.
- Royal Park – Installed new historical sign and poured a sidewalk around the sign
- Shady Brook Greenway Park – Built new entrance way and parking area

## Responsibilities

It is the responsibility of the Parks and Recreation Department to: Maintain all grounds and landscaping in County-maintained parks which includes:

Fertilizing

Herbicides

Insecticides

Landscaping

Mowing

Clean and maintain public restrooms and community buildings associated with the County's parks

Maintain all baseball, softball, and multi-purpose fields that are in the County's parks

Maintain all County-owned park playground equipment to meet safety standards as set forth by the American Society for Testing Materials (ASTM)



*Clockwise from top right: Royal Historical Sign and Sidewalk; Lake Panasoffkee Concession Stand and new Outfield Fence; Coleman Landing Park; Lake Okahumpka Walk Trail signs, Canoe Shed, Pavilions and Pump Shed; Lake Miona Access Dock and Parking Area; Marsh Bend "Outlet" Park Access Dock and Pavilions*

## *Solid Waste*

The mission of the Solid Waste Department is to provide the citizens of Sumter County excellent service while maintaining a cost effective solid waste management system that follows the guidelines of local, state, and federal rules and regulations. In addition, the employees of the Solid Waste Department promote a safe work environment not only for themselves, but for the public as they visit our facility.

The Solid Waste Facility is located on CR 529 south of C-470 between Lake Panasoffkee and Sumterville and effectively manages a great amount of Sumter County's waste stream. This includes household garbage, appliances, construction and demolition debris, brush, lawn debris, used tires of all sizes, scrap metal, used oil, and batteries. This waste stream is either transferred to a regulated landfill or is sold for recycling. Recyclables include scrap metal, cardboard, plastic mild containers, soda and water bottles, newspaper, used oil, aluminum and tin cans, and used car batteries. Effective November 1, 2010 the Solid Waste Department transitioned the permitted transfer station into a Citizen's Drop Off Area (CDA), for residential streams of the items listed above. Commercial waste may be taken to Sumter Sanitation in Wildwood, FL, or other permitted landfills or transfer stations.

### **Accomplishments:**

- Managed over 7,384.55 tons of incoming waste
- Recycled over 146.67 tons of the waste brought into the facility
- All three full-time employees of the Solid Waste Department are Department of Environmental Protection certified spotters

### **Amnesty Day (Household Hazardous Waste Collection)**

Each year since 1995, The Florida Department of Environmental Protection (DEP) has provided funding to Sumter County for an annual Household Hazardous Waste Collection event with Marion County hosting. DEP funds 75% of the collection cost not to exceed \$13,000.00. The annual collection site rotates between the north and south end of the County.

The Household Hazardous Waste Collection, Amnesty Day, was held on March 27, 2010 at Wildwood High School with 654 participants and 44,688 lbs. of hazardous waste. The Solid Waste Department provided personnel and equipment for the day while Marion County is responsible for event coordination.

### **FORCE**

The Florida Organics Recycling Center for Excellence (FORCE) is Florida's Organics recycling effort involving Sumter County, Florida Department of Environmental Protection (FDEP), and Public/Private Researchers.

The legislatively funded project provides a framework to promote organics recycling and research in a statewide effort to streamline compost processing, research, demonstration, marketing, and education in Florida.

The ForceMatters April 2010 and August 2010 electronic newsletters were prepared and distributed to the organics industry.

During the past year FORCE has continued to build upon its previous years of success by continuing the projects listed below:

Pre-consumer food waste and on-farm composting research and demonstration projects.

Developed and distributed new outreach and educational materials. Finalized Organics Recycling Rule summary brochure approved by the Department of Environmental Protection on August 10, 2010.

Finalized the compost training course research and training course outline which was submitted to Department of Environmental Protection in June 2010.

UF/IFAS Sumter County Extension is a partnership between Sumter County Government and The University of Florida's Institute of Food and Agricultural Sciences. The mission of UF/IFAS Extension is to develop knowledge in agriculture, human and natural resources and the life sciences and to make that knowledge accessible to sustain and enhance the quality of human life. Our local extension program operates from an office in Bushnell as well as a satellite office in The Villages and includes seven UF faculty members and five paraprofessional and support staff.

### Highlights for 2010

Sumter County citizens receive information from the extension office in a variety of ways such as: classes, workshops, conferences, field days, office visits, plant clinics, phone calls, farm visits, emails, blogs, and websites. In 2010, 18,950 Sumter County residents attended a class or workshop taught by the extension staff.

Volunteers also help extension staff teach and assist residents through the Master Gardener program and also through volunteering for 4-H and other programs. In 2010, the value of the volunteer hours spent teaching and assisting Sumter County residents was \$219,856.60 (12,080 hours at the rate of \$18.20 per hour according to Florida Independent Sector data).

Grants written by faculty members totaled \$483,079.00 in 2010. These grants provided new programs in Florida Friendly Landscaping, nutrition programs in the school system, assistance in starting a weekly farmers market, and other enhancements to the community.

According to University of Florida research, each homeowner that is taught to operate their irrigation controller can save 13,000 gallons of water each month. New residents in The Villages who attended New Residents Workshops provided by Sumter County Extension report make changes to their irrigation practices that potentially save 520,000 gallons per month and 6, 240,000 gallons in 2010.

The FYN Extension Agent helped the Sumter County Maintenance department in selecting more appropriate plants for public areas resulting in a savings of \$1,879.68 for 2010 and a savings of \$2,935.68 in each subsequent year. This is a result of selecting Florida Friendly perennial plants (\$5.28 sq. ft.) instead of more costly annual flowers (\$8.84 sq. ft.).

124 landscape professionals attended Green Industries Best Management Practice Training in 2010. 91% of participants became GI-BMP certified by passing the exit exam. By comparing pre and post test scores, the 124 participants increased their knowledge of storm water runoff, recommended fertilizer and pesticide use, and pesticide safety an average 14.5%

In the year of 2010 records indicate that 363 youth were active in a 4-H government council at the County, District, and State level. One hundred ten (110) youth are enrolled in 4-H between the ages of 11 and 13 for the 2009-2010 year indicating that eligible youth are attaining leadership skills through participation at higher level experiences.

In 2010 four new 4-H clubs were established, two of which meet in the northern part of the county where previously there was only one club. There were 242 youth members in 4-H and 140 adult volunteers. 1,609 participated in 4-H through school enrichment. According to a four year study by Tufts University, youth who participate in 4-H are 1.6% more likely to go to college than youth who are involved in other activities outside school, including sports

Growers and ranchers in Sumter County received information through classes and the AGRItunity Conference about new direct marketing opportunities in the county, as well as technical information to assist with numerous new pathogens and insects that affect their business.

<b>All Emergencies</b>	911	<b>County Probation</b>	(352) 793-0255	<b>Public Works</b>	(352) 793-0240
<b>Animal Control</b>	(352) 793-1470	<b>Fire Services</b>	(352) 689-4500	<b>Risk Management</b>	(352) 689-4430
<b>BOCC - Administration</b>	(352) 689-4400	<b>GIS</b>	(352) 689-4460	<b>Solid Waste</b>	(352) 793-3368
<b>Building Department</b>		<b>Housing Services</b>	(352) 569-1515	<b>Transit</b>	(352) 568-6683
<b>Bushnell</b>	(352) 569-1500	<b>Human Resources</b>	(352) 689-4420	<b>Veterans Services</b>	
<b>Wildwood</b>	(352) 689-4460	<b>Library Headquarters</b>	(352) 689-4560	<b>Bushnell</b>	(352) 569-1520
<b>Code Compliance</b>	(352) 689-4460	<b>Parks &amp; Recreation</b>	(352) 793-0240	<b>Wildwood</b>	(352) 689-4450
<b>Community Services</b>		<b>Planning &amp; Development</b>	(352) 689-4460		
<b>Division Office</b>	(352) 689-4490				

<b>911 Information</b>		<b>Flood Designation</b>	(352) 689-4460	<b>Probation, County</b>	(352) 793-0255
<b>911 Admin (Sumter)</b>	(352) 689-4620	<b>Flooding, Road</b>	(352) 793-0240	<b>Probation, State</b>	(352) 793-2131
<b>Accounts Payable - BOCC</b>	(352) 793-0217	<b>Greenbelt</b>	(352) 793-0210	<b>Property, Unkempt</b>	(352) 689-4460
<b>Addressing</b>	(352) 689-4460	<b>Health Care Responsibility Act</b>	(352) 689-4490	<b>Public Defender</b>	(352) 793-0290
<b>Agenda - BOCC</b>	(352) 689-4400	<b>Homestead</b>	(352) 793-0210	<b>Purchasing</b>	(352) 689-4435
<b>Birth Certificates</b>	(352) 793-6979	<b>Hunting License</b>	(352) 793-0260	<b>Real Estate Tax</b>	(352) 793-0260
<b>Building Permits</b>		<b>Insurance</b>	(352) 689-4430	<b>Recording</b>	(352) 793-0215
<b>Building Department</b>	(352) 689-4460	<b>Inventory</b>	(352) 689-4435	<b>Registration (Voter)</b>	(352) 569-1540
<b>Forestry - Brooksville</b>	(352) 754-6777	<b>Jail</b>	(352) 793-0225	<b>Resolutions</b>	(352) 793-0217
<b>Child Support</b>	(352) 793-0211	<b>Job Line</b>	(352) 689-4444	<b>Roads</b>	(352) 793-0240
<b>Circuit Court</b>	(352) 793-0280	<b>License Plates</b>	(352) 793-0265	<b>Sheriff's Office</b>	(352) 793-0222
<b>Civil Judgments</b>	(352) 793-0211	<b>Litter Complaints</b>	(352) 793-0240	<b>State Attorney</b>	(352) 793-0285
<b>County Agent – Main Office</b>		<b>Marriage License</b>	(352) 793-0211	<b>Sumter County Health Dept.</b>	
<b>County Extension Office</b>		<b>Minutes - BOCC</b>	(352) 793-0217		(352) 793-6979
<b>Webster</b>	(352) 793-2728	<b>Mosquito Problems</b>	(352) 793-0240	<b>Tags</b>	(352) 793-0265
<b>County Extension Office</b>		<b>Natural Disasters</b>	(352) 569-6000	<b>Titles</b>	(352) 793-0265
<b>The Villages</b>	(352) 689-4468	<b>Official Records</b>	(352) 793-0215	<b>Traffic Tickets</b>	(352) 793-0211
<b>County Court</b>	(352) 793-0250	<b>Ordinances</b>	(352) 793-0217	<b>Vehicle Registration</b>	(352) 793-0265
<b>Deeds</b>	(352) 793-0215	<b>Passports</b>	(352) 793-0215	<b>Voting</b>	(352) 569-1540
<b>Divorces</b>	(352) 793-0211	<b>Personal Property Tangible Tax</b>	(352) 793-0260	<b>Weather Emergencies</b>	(352) 569-6000
<b>Driver Licenses</b>		<b>Personnel (BOCC)</b>	(352) 689-4420	<b>Wills</b>	(352) 793-0211
<b>Bushnell</b>	(352) 793-0260	<b>Probate</b>	(352) 793-0211	<b>Zoning</b>	(352) 689-4460
<b>Wildwood</b>	(352) 689-4540				
<b>Financial Services</b>	(352) 689-4435				
<b>Fishing License</b>	(352) 793-0260				
<b>Fire Assessment</b>	(352) 689-4435				