

May 2011 Survey Report For Facilities Maintenance

Requestor	Work Order Number	Additional Comments	Response Time		Quality of Work		Professionalism	Courtesy	Date	Technician (if known)
			Excellent	Good	Excellent	Good				
Shannon, Kimberly	WRQ-04794		Excellent	Excellent	Excellent	Excellent	Excellent	5/20/2011	Robert Rushing	
Morrison, Chris	WRQ-47531	Lamar is always very courteous and willing to do whatever is required to accomplish the task at hand.	Excellent	Excellent	Excellent	Excellent	Excellent	5/20/2011	Lamar Sowell	
Fitzpatrick, Annette	WRQ-04782	I've received the same great level of service from the Maintenance crew that I've always experienced. They are always prompt, courteous, friendly and efficient!	Excellent	Excellent	Excellent	Excellent	Excellent	5/18/2011	Lamar Sowell / Robert Rushing	
Shannon, Kimberly	WRQ-04792	All of the Maintenance staff is top notch! Thank you!	Excellent	Excellent	Excellent	Excellent	Excellent	5/18/2011	Robert Thamey	
Chavez, Tina	WRQ-04661		Good	Good	Good	Good	Excellent	5/9/2011	Lamar Sowell / Robert Rushing / 2 inmates	
Stocomb, Kim	WRQ-04725	Thanks so much for your help with this project!	Excellent	Excellent	Excellent	Excellent	Excellent	5/7/2011	Robert Rushing	
Shannon, Kimberly	WRQ-04594		Excellent	Excellent	Excellent	Excellent	Excellent	5/4/2011	Robert Thamey	
Shannon, Kimberly	WRQ-04702		Excellent	Excellent	Excellent	Excellent	Excellent	5/3/2011	Robert Thamey	

Building Services General

Date Rcvd	Permit Number	Counter Service	Bldg Plan Review	Permitting Process	Building Services General Comments:
5/17/2011		5	5	5	The girls in the front are friendly and very helpful.
5/23/2011	BDR2011-0215	5	5	5	Great service.
5/23/2011	BD2011-2376	5	5	5	Thanks for doing a great job! "Always"
5/23/2011	1900	5	5	5	Ladies were excellent!!
5/23/2011	BD2011-2776	5	5	5	Great job - thanks Steve, Kelly and Kathy

Total Permits 4

Average Counter Service 5
Average Bldg Plan Review 5
Average Permitting Process 5

5=Excellent
4=Good
3=Expected
2=Fair
1=Poor

Mosquito Control by Date Range

<i>Date Rcvd</i>	<i>Location</i>	<i>Initial Contact</i>	<i>Customer Service</i>	<i>Response Time</i>	<i>Effectiveness of Service</i>	<i>MC Comments:</i>
5/16/2011	2051 CR 439A, Lake Pan	5	5	5	5	I thank you so very much. When you spray the next day is safe. No mosquitos. That's great but they come back. Please spray. Ms. Lacy Jenkins CW5-9
5/16/2011	2298 CR 423, Lake Pan	5	5	5	4	Thank you so much for helping us. CW 4-3
5/16/2011	2515 SW 77 RD, Bushnell	5	2	5	3	The fogging on last one week. CW 5-6
5/19/2011	1916 CR 422 Lake Pan	5	5	5	5	Sprayed Mosquitos twice and we had rain. This was all I could read on the survey card. The survey card was damaged in route to our office through delivery of the USPS - Chris.
5/23/2011	8539 CR640 Bushnell	5	5	5	3	Lot below us is low and wet. Forrest around ou community next to River need frequent spraying. CW 5-4
5/23/2011	10463 CR 115 Oxford	5	5	5	5	I have had great experiences over many years. CW 4-9
5/31/2011	7280 CR663, Bushnell	5	5	5	5	Five stars on response time - thank you Stephanie CW5-5
5/31/2011		5	5	5	4	CW5-2

Total Surveys 8

Average Initial Contact	5	5=Excellent 4=Good 3=Expected 2=Fair 1=Poor
Average Customer Service	4.6	
Average Response Time	5	
Average Effectiveness of Service	4.2	

Parks and Recreation by Date Range

<i>Date Rcvd</i>	<i>Facility</i>	<i>Initial Contact</i>	<i>Customer Service</i>	<i>Scheduling</i>	<i>Setup/Cleanliness</i>	<i>P R Comments:</i>
5/4/2011	Marsh Bend "Outlet"	5	5		5	ED-3#1
5/16/2011	Marsh Bend "Outlet"	5	5			Kerry & Josh - Very friendly and helpfull ED 3-#1
5/19/2011	Shady Brook	5	5	5	5	Good use of available property. Will be very nice when completed. Suggest one handicap boat trailer parking site near ramp.
5/31/2011	Lake Miona	5	5		5	Parks & Rec Department did a good job taking care of this park. E 5-11 #04
5/31/2011		5	5	5	5	
5/31/2011	Royal	5	5	5	5	Carla was very helpful -nice, great person always!
5/30/2011	Lake Okahumpka	5	5		5	Great paths, cool covered by shade trees. Excellent exercise equipment.

Total Surveys 7

Average Initial Contact	5	5=Excellent 4=Good 3=Expected 2=Fair 1=Poor
Average Customer Service	5	
Average Scheduling	5	
Average Setup/Cleanliness	5	

Solid Waste by Date Range

<i>Date Received</i>	<i>Day Visited</i>	<i>Initial Contact</i>	<i>Customer Service</i>	<i>Site Appearance</i>	<i>Recycling Options</i>	<i>Solid Waste Comments:</i>
5/2/2011		5	5	4	4	Please change my name in your computer to Richard Lark from Richard Clark. My initial is C. - Attendent tired but could not.
5/4/2011	5/2/2011	4	4	4	4	CDA 4-2
5/5/2011	4/30/2011	5	5	5	5	Good Job! CDA 4-1
5/6/2011	5/2/2011	4	4	4	4	Need to use scales that you put in a few years ago that cost so much money. CDA 3-7
5/9/2011	5/2/2011	5	5	5	5	Good work CDA 4-3
5/11/2011	5/7/2011	5	5	4	4	CDA 4-5
5/12/2011	4/21/2011	5	5	5	5	I think the use of prisoners to assist county workers is a great idea. CDA 3-15
5/13/2011	5/9/2011	4	4	4	1	I used to recycle everything. Now bins are too hard to get to, so I don't CDA 4-6
5/20/2011	5/14/2011	5	5	5	5	Visit every Friday or Saturday - Very polite workers CDA 12-36
5/31/2011	4/30/2011	5	5	5	5	Thank you for letting us bring our waste material to the Solid Waste Dept. Your service is a great help to our budget. P 3-4

Total Surveys 10

Average Initial Contact 4.7
Average Customer Service 4.7
Average Site Appearance 4.5
Average Recycling Options 4.2

5=Excellent
4=Good
3=Expected
2=Fair
1=Poor

Housing Applicant

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	Staff Help You*	Explain:	If Not**	If Not Explain:	Comments
5/5/2011	5	4	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>		<input type="checkbox"/>		

Total Surveys 1

Average Question 1 5
 Average Question 2 4
 Average Question 3 5
 Average Question 4 5
 Average Question 5 5
 Average Question 6 5
 Average Question 7 5
 Average Question 8 5
 Average Question 9 5

Rating

5=Outstanding
 4=Good
 3=Satisfactory
 2=Improvement Needed
 1=Unsatisfactory

Questions

1. Housing staff treated me with respect and courtesy.
2. The application process was easy and understandable.
3. Housing staff provided individual attention to my issues.
4. Housing staff responded promptly to my questions, phone calls and other contacts.
5. Housing staff answered my questions both clearly and professionally.
6. Housing staff thoroughly explained the paperwork I signed (if applicable).
7. Clear documentation was provided to me regarding the conditions of the agreement (if applicable).
8. The Housing office is conveniently located.
9. Rate your overall satisfaction with your experience with Housing Department.

*Was Housing staff able to help you?
 (Check indicates Yes)*

Total Yes 1
 % Yes Staff Help You 100%

If Housing staff could not help you, did staff provide information on other types of assistance that might be available in the area? (Check indicates Yes)

Yes, provided other assistance 0

Housing Contractor

<i>Date Rcvd</i>	<i>#1</i>	<i>#2</i>	<i>#3</i>	<i>#4</i>	<i>#5</i>	<i>#6</i>	<i>#7</i>	<i>#8</i>	<i>#9</i>	<i>#10</i>	<i>Housing Contractor Comments</i>
5/31/2011	4	4	4	5	5	5	5	5	5	5	
5/31/2011	5	5	5	5	5	5	5	5	5	5	
5/31/2011	5	5	5	5	5	5	5	5	5	5	

Total Surveys	3	
Average Question 1	4.7	
Average Question 2	4.7	
Average Question 3	4.7	
Average Question 4	5	
Average Question 5	5	
Average Question 6	5	
Average Question 7	5	
Average Question 8	5	
Average Question 9	5	
Average Question 10	5	

Rating

- 5=Outstanding
- 4=Good
- 3=Satisfactory
- 2=Improvement Needed
- 1=Unsatisfactory

Questions

1. Housing staff treated me with respect and courtesy.
2. Housing staff thoroughly explained the contract.
3. The inspection process was timely and fair.
4. I was satisfied with the contract amount and change order process.
5. I received payments from the County promptly.
6. Housing staff was an effective mediator in resolving difficulties between the homeowner and me.
7. Housing staff responded promptly to my questions, phone calls and other contacts.
8. I am likely to submit a bid on another job for Housing Services.
9. The Housing office is conveniently located.
10. Rate your overall satisfaction with your experience with Housing Department.

Housing Landlord

<i>Date Rcvd</i>	<i>#1</i>	<i>#2</i>	<i>#3</i>	<i>#4</i>	<i>#5</i>	<i>#6</i>	<i>#7</i>	<i>#8</i>	<i>#9</i>	<i>#10</i>	<i>Housing Landlord Comments</i>
5/9/2011	5	5	5	5	5	4	5	5	5	5	Very outstanding staff to work with. Thank you.

Total Surveys 1

Rating

- 5=Outstanding
- 4=Good
- 3=Satisfactory
- 2=Improvement Needed
- 1=Unsatisfactory

Average Question 1 5

Average Question 2 5

Average Question 3 5

Average Question 4 5

Average Question 5 5

Average Question 6 4

Average Question 7 5

Average Question 8 5

Average Question 9 5

Average Question 10 5

Questions

1. Housing staff treated me with respect and courtesy.
2. The application process was easy and understandable.
3. The inspection process was timely and fair.
4. The inspections process was informative.
5. Housing staff made clear the reasons for repairs needed.
6. Housing staff thoroughly explained the lease, eviction and financial processes.
7. Housing staff answered my questions both clearly and professionally.
8. Housing staff responded promptly to my questions, phone calls and other contacts.
9. The Housing office is conveniently located.
10. Rate your overall satisfaction with your experience with Housing Department.

Bushnell Public Library 1-5

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseComputer	ChildProgra	TeenProgra	AdultProgra	Study/Work	Socialize	Noneofthes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 No	# 4 Not Look	# 4 Comment	# 5	# 5 Comment
5/5/2011	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3												

Total Surveys 1

1. How often do you visit the library?

Total One to three times	1	<i>Percent Total Surveys</i>	100%
Total At least once	0	<i>Percent Total Surveys</i>	0%
Total Less than once	0	<i>Percent Total Surveys</i>	0%
Total Not on regular basis	0	<i>Percent Total Surveys</i>	0%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	0	<i>Percent Total Surveys</i>	0%
Total Audio Books	0	<i>Percent Total Surveys</i>	0%
Total Music CDs	0	<i>Percent Total Surveys</i>	0%
Total DVDs	1	<i>Percent Total Surveys</i>	100%
Total Newspapers	0	<i>Percent Total Surveys</i>	0%
Total Magazines	0	<i>Percent Total Surveys</i>	0%
Total Use Computer	1	<i>Percent Total Surveys</i>	100%
Total Attend Child Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Teen Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Adult Programs	0	<i>Percent Total Surveys</i>	0%
Total Study or Work Space	0	<i>Percent Total Surveys</i>	0%
Total Socialize	0	<i>Percent Total Surveys</i>	0%
Total None of these	0	<i>Percent Total Surveys</i>	0%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 3 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	1	<i>Percent Total Surveys</i>	100%
Total Question 4 No	0	<i>Percent Total Surveys</i>	0%
Total Question 4 Not Look Today	0	<i>Percent Total Surveys</i>	0%

5. The library staff was responsive to my needs.

Average # 5 3 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Bushnell Public Library 6-10

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
5/5/2011	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	3	3	2		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Would like to see more DVD's on National Geographic subjects and steam engines and Sherlock Holmes.													

Total Surveys 1

6. Please indicate which programs you have participated in during the past 12 months. (Please check all that apply.)

Total #6 Children Programs Events	0	Percent Total Surveys	0%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #6 Adult Programs Events	0	Percent Total Surveys	0%
Total #6 None of These Programs	1	Percent Total Surveys	100%

7. Please check any areas below where you would like to see more programs offered at the library. (Please check all that apply.)

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	0	Percent Total Surveys	0%
Total #7 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #7 Other	0	Percent Total Surveys	0%

8. Please rate your satisfaction with the physical facility of this library:

Average Size	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	2	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you: Total Male	1	Percent Total Surveys	100%
Total Female	0	Percent Total Surveys	0%

How old are you?

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	0	Percent Total Surveys	0%
Total 40-55	0	Percent Total Surveys	0%
Total 56+	1	Percent Total Surveys	100%

Library on Wheels 1-5

Date Rcvd	1-3/week	1/month	Not Regular	Books	AudioBooks	MUSIC/CDs	DVDs	News/Reports	Magazines	Use Computer	ChildProgra	TeenProgra	AdultProgra	Study/Work	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Too	# 4 Comment	# 5	# 5 Comment	
5/31/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>			3	
5/31/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		3	Keep up the good work. Retired, no trans. Thank you.	<input checked="" type="checkbox"/>	<input type="checkbox"/>			3	
5/31/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>			3	
5/31/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	Top notch service	
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Research	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	For myself		3	
5/31/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>			3	
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		2		<input type="checkbox"/>	<input type="checkbox"/>			3	
5/31/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>			3	
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		3		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		3	

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Books	Audio Books	Music CDs	DVDs	Newspapers	Magazines	Use Computer	Child Programs	Teen Programs	Adult Programs	Study/Work	Socialize	None of These	Use For	# 3	# 3 Comment	# 4 Yes	# 4 No	# 4 Not Look	# 4 Comment	# 5	# 5 Comment
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Total Surveys 9

1. How often do you visit the library?

Total One to three times	1	<i>Percent Total Surveys</i>	11%
Total At least once	5	<i>Percent Total Surveys</i>	56%
Total Less than once	0	<i>Percent Total Surveys</i>	0%
Total Not on regular basis	2	<i>Percent Total Surveys</i>	22%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	8	<i>Percent Total Surveys</i>	89%
Total Audio Books	1	<i>Percent Total Surveys</i>	11%
Total Music CDs	1	<i>Percent Total Surveys</i>	11%
Total DVDs	4	<i>Percent Total Surveys</i>	44%
Total Newspapers	0	<i>Percent Total Surveys</i>	0%
Total Magazines	2	<i>Percent Total Surveys</i>	22%
Total Use Computer	3	<i>Percent Total Surveys</i>	33%
Total Attend Child Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Teen Programs	1	<i>Percent Total Surveys</i>	11%
Total Attend Adult Programs	0	<i>Percent Total Surveys</i>	0%
Total Study or Work Space	2	<i>Percent Total Surveys</i>	22%
Total Socialize	0	<i>Percent Total Surveys</i>	0%
Total None of these	3	<i>Percent Total Surveys</i>	33%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 2.78 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	7	<i>Percent Total Surveys</i>	78%
Total Question 4 No	0	<i>Percent Total Surveys</i>	0%
Total Question 4 Not Look Today	1	<i>Percent Total Surveys</i>	11%

5. The library staff was responsive to my needs.

Average # 5 3 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Library On Wheels 6-10

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I am an RVer & stayed at Thousand Palms Resort. The mobile library is an excellent service I use regularly during my two month stay. I rated it excellent! Thank you for the service. M. June McDonald, Ontario, Canada
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	3	3	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Thank you.
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	We appreciate having the Library on Wheels come to our school because we do not have a library in the school. It is a great opportunity for our students.
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	2	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I am very satisfied with mobile library. The staff is excellent. I am not aware of programs that are being offered.
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3		No computers on the bus! I am filling out this survey based	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I am thankful for Library on Wheels!
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I'm at Thousand Palms - 1 month a year. I really appreciate the Library on Wheels. I go to the Panasoffkee Library also. Thank you for access to your libraries.
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>						Only use for book mobile at Breeze Oaks RV Park	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3		3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
5/31/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	On teens and sex	3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Thank you for allowing us to use this library!

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
-----------	--------	---------	-------	----------	--------	-------	--------	-------	--------	----------	--------	----------------	------	------------	-----------	-----------	----------	------	--------	----------	-------	-------	-------	-----	--------------------

Total Surveys 9

**6. Please indicate which programs you have participated in during the past 12 months.
(Please check all that apply.)**

Total #6 Children Programs Events	1	<i>Percent Total Surveys</i>	11%
Total #6 Summer Reading Program	0	<i>Percent Total Surveys</i>	0%
Total #6 Teen Programs Events	0	<i>Percent Total Surveys</i>	0%
Total #6 Computer Classes/Workshops	1	<i>Percent Total Surveys</i>	11%
Total #6 Adult Programs Events	1	<i>Percent Total Surveys</i>	11%
Total #6 None of These Programs	5	<i>Percent Total Surveys</i>	56%

**7. Please check any areas below where you would like to see more programs offered at the library.
(Please check all that apply.)**

Total #7 Children Programs Events	0	<i>Percent Total Surveys</i>	0%
Total #7 Teen Programs Events	2	<i>Percent Total Surveys</i>	22%
Total #7 Adult Programs Events	1	<i>Percent Total Surveys</i>	11%
Total #7 Computer Classes/Workshops	2	<i>Percent Total Surveys</i>	22%
Total #7 Other	1	<i>Percent Total Surveys</i>	11%

8. Please rate your satisfaction with the physical facility of this library:

<i>Average Size</i>	2.75	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
<i>Average Cleanliness</i>	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
<i>Average Furniture/Furnishings</i>	2.86	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
<i>Average Number of Computers</i>	2.71	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you: Total Male	2	<i>Percent Total Surveys</i>	22%
Total Female	7	<i>Percent Total Surveys</i>	78%

How old are you?

Total Under 18	1	<i>Percent Total Surveys</i>	11%
Total 18-24	0	<i>Percent Total Surveys</i>	0%
Total 25-39	1	<i>Percent Total Surveys</i>	11%
Total 40-55	0	<i>Percent Total Surveys</i>	0%
Total 56+	7	<i>Percent Total Surveys</i>	78%

Panasoffkee Library 1-5

Date Rcvd	Use For											# 3	# 3 Comment	# 4		# 4 Comment	# 5	# 5 Comment													
	None of These	Socialize	Study/Work	Adult Programs	Teen Programs	Child Programs	Use Computer	Magazines	Newsletters	DVDs	Music CDs			Audio Books	Books				Not Regular	1 month	1 week	1-3/week	Yes	No							
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>			3		
5/31/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			3	All of staff very nice, friendly and helpful																			
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3	I really enjoy all the choices you offer	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I always find something that interests me.		3	The Staff always has the answer to my question or finds them for me.

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Books	Audio Books	Music CDs	DVDs	Newspapers	Magazines	Use Computer	Child Programs	Teen Programs	Adult Programs	Study/Work	Socialize	None of These	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Look	# 4 Comment	# 5	# 5 Comment
-----------	----------	--------	-----------	-------------	-------	-------------	-----------	------	------------	-----------	--------------	----------------	---------------	----------------	------------	-----------	---------------	---------	-----	-------------	---------	--------------	-------------	-----	-------------

Total Surveys 3

1. How often do you visit the library?

Total One to three times	1	<i>Percent Total Surveys</i>	33%
Total At least once	0	<i>Percent Total Surveys</i>	0%
Total Less than once	0	<i>Percent Total Surveys</i>	0%
Total Not on regular basis	0	<i>Percent Total Surveys</i>	0%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	2	<i>Percent Total Surveys</i>	67%
Total Audio Books	1	<i>Percent Total Surveys</i>	33%
Total Music CDs	1	<i>Percent Total Surveys</i>	33%
Total DVDs	3	<i>Percent Total Surveys</i>	100%
Total Newspapers	1	<i>Percent Total Surveys</i>	33%
Total Magazines	1	<i>Percent Total Surveys</i>	33%
Total Use Computer	1	<i>Percent Total Surveys</i>	33%
Total Attend Child Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Teen Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Adult Programs	1	<i>Percent Total Surveys</i>	33%
Total Study or Work Space	1	<i>Percent Total Surveys</i>	33%
Total Socialize	1	<i>Percent Total Surveys</i>	33%
Total None of these	0	<i>Percent Total Surveys</i>	0%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 3 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	2	<i>Percent Total Surveys</i>	67%
Total Question 4 No	0	<i>Percent Total Surveys</i>	0%
Total Question 4 Not Look Today	1	<i>Percent Total Surveys</i>	33%

5. The library staff was responsive to my needs.

Average # 5 3 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Panasoffkee Library 6-10

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3			<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Great for the community
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	More movie and DVDs	3	3	3	3			<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Silvia, Maryann and Kim very pleasant to be around.
5/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Craft Book Club, etc.2	2	2	2	2	This month the computer service was down more frequently. WE could use a few more computers. They are always busy when the service is working.		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I really enjoy the library and all it offers. For someone who is limited to the area I live in, it's a God sent!

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
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Total Surveys 3

**6. Please indicate which programs you have participated in during the past 12 months.
(Please check all that apply.)**

Total #6 Children Programs Events	0	<i>Percent Total Surveys</i>	0%
Total #6 Summer Reading Program	0	<i>Percent Total Surveys</i>	0%
Total #6 Teen Programs Events	0	<i>Percent Total Surveys</i>	0%
Total #6 Computer Classes/Workshops	1	<i>Percent Total Surveys</i>	33%
Total #6 Adult Programs Events	1	<i>Percent Total Surveys</i>	33%
Total #6 None of These Programs	2	<i>Percent Total Surveys</i>	67%

**7. Please check any areas below where you would like to see more programs offered at the library.
(Please check all that apply.)**

Total #7 Children Programs Events	0	<i>Percent Total Surveys</i>	0%
Total #7 Teen Programs Events	0	<i>Percent Total Surveys</i>	0%
Total #7 Adult Programs Events	0	<i>Percent Total Surveys</i>	0%
Total #7 Computer Classes/Workshops	1	<i>Percent Total Surveys</i>	33%
Total #7 Other	0	<i>Percent Total Surveys</i>	0%

8. Please rate your satisfaction with the physical facility of this library:

<i>Average Size</i>	2.67	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
<i>Average Cleanliness</i>	2.67	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
<i>Average Furniture/Furnishings</i>	2.67	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
<i>Average Number of Computers</i>	2.5	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you:	Total Male	2	<i>Percent Total Surveys</i>	67%
	Total Female	1	<i>Percent Total Surveys</i>	33%

How old are you?

Total Under 18	0	<i>Percent Total Surveys</i>	0%
Total 18-24	0	<i>Percent Total Surveys</i>	0%
Total 25-39	0	<i>Percent Total Surveys</i>	0%
Total 40-55	2	<i>Percent Total Surveys</i>	67%
Total 56+	1	<i>Percent Total Surveys</i>	33%

Wildwood Public Library 1-5

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Books	Audio Books	Music CDs	DVDs	Newspapers	Magazines	Used Computer	Child Programs	Teen Programs	Adult Programs	Study/Work	None of These	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Too	# 4 Comment	# 5	# 5 Comment	
5/11/2011	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Ref Information	3	The restrooms are not always very clean	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		
5/11/2011	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		
5/11/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		
5/11/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input type="checkbox"/>	<input checked="" type="checkbox"/>		3		
5/11/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input type="checkbox"/>	<input checked="" type="checkbox"/>		3		
5/11/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		
5/11/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		0		
5/11/2011	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		
5/11/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		New resident - don't know yet.	0		<input type="checkbox"/>	<input type="checkbox"/>		0										
5/11/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Every two weeks	0		<input type="checkbox"/>	<input type="checkbox"/>		3										
5/11/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		
5/11/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	Book Club was excellent!	
5/11/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		0		<input type="checkbox"/>	<input type="checkbox"/>		0		
5/11/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3		
5/30/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>		2		

Date Recvd	1-3/week	1/week	< 1/month	Not Regular	Books	Audio Books	Music CDs	DVDs	Newspapers	Magazines	Use Computer	Child Programs	Teen Programs	Adult Programs	Study/Work	Socialize	None of These	Use For	# 3	# 3 Comment	# 4 Yes	# 4 No	# 4 Not Look	# 4 Comment	# 5	# 5 Comment
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Total Surveys 16

1. How often do you visit the library?

Total One to three times	5	<i>Percent Total Surveys</i>	31%
Total At least once	7	<i>Percent Total Surveys</i>	44%
Total Less than once	2	<i>Percent Total Surveys</i>	13%
Total Not on regular basis	0	<i>Percent Total Surveys</i>	0%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	14	<i>Percent Total Surveys</i>	88%
Total Audio Books	2	<i>Percent Total Surveys</i>	13%
Total Music CDs	0	<i>Percent Total Surveys</i>	0%
Total DVDs	5	<i>Percent Total Surveys</i>	31%
Total Newspapers	2	<i>Percent Total Surveys</i>	13%
Total Magazines	5	<i>Percent Total Surveys</i>	31%
Total Use Computer	4	<i>Percent Total Surveys</i>	25%
Total Attend Child Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Teen Programs	0	<i>Percent Total Surveys</i>	0%
Total Attend Adult Programs	4	<i>Percent Total Surveys</i>	25%
Total Study or Work Space	0	<i>Percent Total Surveys</i>	0%
Total Socialize	0	<i>Percent Total Surveys</i>	0%
Total None of these	0	<i>Percent Total Surveys</i>	0%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 2.38 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	11	<i>Percent Total Surveys</i>	69%
Total Question 4 No	0	<i>Percent Total Surveys</i>	0%
Total Question 4 Not Look Today	2	<i>Percent Total Surveys</i>	13%

5. The library staff was responsive to my needs.

Average # 5 2.38 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Wildwood Public Library 6-10

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
5/11/2011	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I think Pinellas Plaza has great programs.	3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		I have only one complaint about the Building in General, there is no directory for the building and, of course, the Public Bathrooms are not very clean. The family bathroom is always sticky on the floors.
5/11/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		Love the book club! Just joined and very impressed with everything. Mary was a great leader for club. Everyone is very helpful, courteous and friendly.
5/11/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		2	3	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		1 - The paperback books should be on a vertical shelf instead of the low-very low curved book shelves surrounding the center desks. It is very difficult to see the names of the authors or titles if you have to either head down so low, or turn your head to one side to find what you are looking for. 2 - There is no clear indication of where the alphabet starts in the cataloging of the books, unless you walk around with your head to one side to sort out which way A-Z goes. 3 - I think there could be better use of some of the open spaces in this new library in Wildwood. Paperback section is not user friendly. PS - I am a former bookstore owner!

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
5/11/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		I would like a better genealogy section and wanted to know if you would be getting a film reader so that genealogist could do inter library loans with the LDS Library and others, And if you will be getting footnote.com for genealogists
5/11/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
5/11/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		A beautiful facility! Thank you!
5/11/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
5/11/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	and books	3	3	3	3	New to area	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		Please add e-books. E books are now more popular (sales at Amazon) than paper books. I am sure this will only continue.
5/11/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3			Paper back books are too low - have to sit on the floor to see titles, then can't get up. Move higher.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
5/11/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		I would like to see newspaper and magazines. I hear this is on the way - A WONDERFUL JOB BY ALL. THANK YOU.
5/11/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
5/11/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		I am disappointed at how filthy the bathroom was located near the children's area. There was only a little toilet paper left and had to use paper towel. Please take better care of restrooms. It is such a beautiful place.

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	8Size	8Furniture	8Cleanlines	8Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
-----------	--------	---------	-------	----------	--------	-------	--------	-------	--------	----------	--------	----------------	-------	------------	-------------	------------	----------	------	--------	----------	-------	-------	-------	-----	--------------------

5/11/2011	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Please install a hook in the bathroom for hanging bag/purses instead of putting them on the floor. Thank you,					
5/30/2011	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	I would love to have e-books available through the library				

Total Surveys 16

6. Please indicate which programs you have participated in during the past 12 months. (Please check all that apply.)

Total #6 Children Programs Events	1	Percent Total Surveys	6%
Total #6 Summer Reading Program	1	Percent Total Surveys	6%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	1	Percent Total Surveys	6%
Total #6 Adult Programs Events	6	Percent Total Surveys	38%
Total #6 None of These Programs	5	Percent Total Surveys	31%

7. Please check any areas below where you would like to see more programs offered at the library. (Please check all that apply.)

Total #7 Children Programs Events	2	Percent Total Surveys	13%
Total #7 Teen Programs Events	1	Percent Total Surveys	6%
Total #7 Adult Programs Events	4	Percent Total Surveys	25%
Total #7 Computer Classes/Workshops	5	Percent Total Surveys	31%
Total #7 Other	2	Percent Total Surveys	13%

8. Please rate your satisfaction with the physical facility of this library:

Average Size	2.86	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	2.93	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	2.85	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	2.83	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you:	Total Male	3	Percent Total Surveys	19%
	Total Female	12	Percent Total Surveys	75%

How old are you?

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	1	Percent Total Surveys	6%
Total 40-55	2	Percent Total Surveys	13%
Total 56+	12	Percent Total Surveys	75%

Probation

<i>Date Rcvd</i>	<i>#1</i>	<i>#2</i>	<i>#3</i>	<i>#4</i>	<i>#5</i>	<i>#6</i>	<i>#7</i>	<i>#8</i>	<i>#9</i>	<i>#10</i>	<i>#11</i>	<i>#12</i>	<i>Probation Comment</i>
5/31/2011	5	5	5	5	5	5	5	5	5	5	5	5	Randy Story is the best!!

Total Surveys 1

Average Question 1	5
Average Question 2	5
Average Question 3	5
Average Question 4	5
Average Question 5	5
Average Question 6	5
Average Question 7	5
Average Question 8	5
Average Question 9	5
Average Question 10	5
Average Question 11	5
Average Question 12	5

Rating

- 5=Outstanding
- 4=Good
- 3=Satisfactory
- 2=Improvement Needed
- 1=Unsatisfactory

Questions

1. Probation staff treated me with respect and courtesy.
2. The orientation session helped me to better understand what to expect of probation.
3. My Probation Officer provided individual attention to my issues.
4. Staff had a detailed understanding of the probation system.
5. My first appointment was scheduled in a timely manner.
6. Probation staff responded promptly to my questions, phone calls and other contacts.
7. My Probation Officer answered my questions both clearly and professionally.
8. Clear documentation was provided to me regarding the conditions of my probation.
9. The life skills I learned were helpful to me to avoid future offenses.
10. My Probation Officer spent sufficient time with me.
11. The probation office is conveniently located.
12. Rate your overall satisfaction with your experience regarding your probation.

Veterans Benefits by Date Range

<i>Date Rcvd</i>	<i>#1</i>	<i>#2</i>	<i>#3</i>	<i>#4</i>	<i>#5</i>	<i>#6</i>	<i>#7</i>	<i>#8</i>	<i>#9</i>	<i>VSO Comments:</i>
5/2/2011	4	5	5		5	5	5	5	5	I was very pleased with the way I was treated when I went for assistance with the burial of my beloved husband, Ray Murphy. Caroline Allfrey at the Sumter Co office was wonderful and extremely helpful. The Florida National Counsel and the Staff at the Cemetery went out of their way to be helpful. I am so glad my husband is resting in such a blessed place. God Bleu you one and all, sincerely the family of Ray Murphy. Thank you again, Philomena Murphy.

Total Surveys 1

Rating

- 5=Outstanding
- 4=Good
- 3=Satisfactory
- 2=Improvement Needed
- 1=Unsatisfactory

Average Question 1 4

Average Question 2 5

Average Question 3 5

Average Question 4

Questions

Average Question 5 5

Average Question 6 5

Average Question 7 5

Average Question 8 5

Average Question 9 5

1. Veterans Service Office (VSO) was responsive to my needs.
2. VSO staff treated me with respect and courtesy.
3. The VS Officer provided individual attention to my issues.
4. I was asked appropriate questions to aid in obtaining my earned benefits.
5. VSO staff has a good understanding of the details involved in obtaining veterans benefits.
6. VSO staff responded promptly to my question, phone inquiries, and other contacts.
7. My VS Officer answered my questions both clearly and professionally.
8. The VS Office spent sufficient time with me to fully understand my needs.
9. Rate your overall satisfaction with your experience.