September 2, 2020

TO WHOM IT MAY CONCERN,

SUBJECT: Sumter County Letter of Authorization

ENCLOSURE: Authorized Akimeka Personnel supporting Sumter County, FL.

Sumter County, under the contracting authority of the Board of County Commissioners, has contracted with Akimeka, LLC (Akimeka) to deliver 9-1-1 database and location services. These services include the analysis and correction of 9-1-1 databases, 9-1-1 database synchronization efforts with specific Geographic Information Systems (GIS), the synchronization of GIS and tabular 9-1-1 databases, preparing the 9-1-1 data for their associated systems support, and 9-1-1 consulting program management support.

In furtherance of this services contract, Akimeka is authorized to act as an agent on behalf of Sumter County in order to edit, correct, and maintain 9-1-1 telecommunication device location records affecting 9-1-1 service locations supported by the Sumter County Sheriff’s Office, and Sumter County Fire and EMS Communications Center. This authorization shall remain in effect as long as Akimeka is providing these services under contract to Sumter County.

Akimeka’s scope and authority will include all items involving statistical 9-1-1 data collection, 9-1-1 Wireline and Voice Over Internet Protocol (VoIP) Master Street Address Guide (MSAG) issues and coordination, Wireless MSAG and Call Routing Sheet (CRS) collection, validation and response actions, GIS 9-1-1 mapping collections and response actions, Automatic Location Identification (ALI) issues (which includes Telephone Number Change Requests (TN CR) transaction), Automatic Location Identification (ALI) trouble reporting, 9-1-1 testing coordination along with Test Validation Worksheet (TVW) records preparation, and all 9-1-1 database synchronization efforts.

Attached is an Authorized Akimeka Personnel List, which identifies Akimeka’s direct representative and contact and escalation information regarding the Akimeka personnel authorized to work on this effort. Should anyone who is not on Akimeka’s authorized agents list contact you as an Akimeka representative, please notify Akimeka’s Program Manager immediately. As such, DO NOT provide, or release any information to anyone who is not on the Authorized Akimeka Personnel List. Akimeka and its representative(s) are not authorized to obligate Sumter County or its PSAP financially and all approvals for change to routine 9-1-1 industry practices normally conducted in the State of Florida or the Federal Government will continue to be processed through the appropriate County office and/or procurement process.
Should you have any questions or concerns, please contact me at (352) 689-4400 regarding this notification.

Sincerely,

Bradley Arnold
County Administrator

AUTHORIZED AKIMEKA PERSONNEL LIST

LUCIA BRETON, Program/Project Manager
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TIM WITT, GIS Analyst
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LOCATION: 901 N. Lake Destiny Rd., Suite 151, Maitland, FL 32751
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MARSHA “SUSAN” LUKE, MSAG Coordinator

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