

SUMTER COUNTY BOARD OF COUNTY COMMISSIONERS
EXECUTIVE SUMMARY

SUBJECT: Lifefleet Southeast Inc. d/b/a American Medical Response (AMR) Ambulance Agreement Amendment #3

REQUESTED ACTION: **Staff Recommends Approval**

Meeting Type: Regular Meeting

DATE OF MEETING: 3/9/2021

CONTRACT: N/A

Vendor/Entity: Lifefleet Southeast Inc.
d/b/a American Medical
Response (AMR)

Effective Date: 1/1/2018

Termination Date: 12/31/2022

Managing Division / Dept: **Assistant County Administrator**

BUDGET IMPACT: \$91,620 annually

FUNDING SOURCE: **General Fund – Ambulance**

Type: Annual

EXPENDITURE ACCOUNT: 001-160-526-3422

HISTORY/FACTS/ISSUES:

American Medical Response (AMR), formerly Rural Metro Corporation of Florida, has delivered ambulance services in Sumter County since October 1, 2011. On December 12, 2017, the Sumter County Board of County Commissioners (BOCC) awarded AMR a five-year agreement for Ambulance Services. On December 11, 2018, the agreement was amended to have AMR provide the management and oversight of the consumable medical supplies, including distribution to the fire departments. On March 12, 2019, the agreement was amended through Amendment 2 for AMR to provide consolidated dispatch services for the County’s fire rescue agencies and after-hour notification services. The amendment also allowed for user fees and rates for Non-Transport/Patient Refusals and removed Stephen Kennedy as the contract administrator for the ambulance contract.

On February 11, 2020, the BOCC approved contract negotiations with the UF Department of Emergency Medicine for RFQ 056-0-2019/RS Sumter County Medical Director Services. The UF Department of Emergency Medicine reviews and approves the Emergency Medical Dispatch system used to process emergency medical 911 calls for service.

Sumter County initially implemented the Nurse Navigation line to assist with COVID-19. To ensure that our community has access to the most appropriate care using every resource we have available at our disposal, the EMS medical directors recognize that although ambulance transport to emergency rooms have been the backbone of EMS traditionally, there are situations when transport to an emergency room may be a disservice to the patient when there are other facilities available that can more appropriately care for them. The EMS medical directors recommend we proceed with a full Nurse Navigator implementation to be added to our patient assessment process for low-acuity calls.

Amendment 3 to this agreement will allow for full integration of the Nurse Navigation line as a patient assessment process for low-acuity calls for service.

Attached for BOCC review and approval are Amendment 3 and Exhibit A (including Appendix A – F).

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Prepared by: Stephen J Kennedy, Sr.

Grammarly Check