

**AD-HOC FIRE EMS AND MEDICAL TRANSPORT COMMITTEE**

The Sumter County Ad-Hoc Fire, EMS, and Medical Transport Committee convened in a regular session on Wednesday, July 7, 2021, at the Wildwood Community Center's Washington and Jefferson Rooms, in Wildwood, Florida, with the following members present: Richard Kleindienst, Sr, District No. 1; Leland Greek, District 2; Gail J. Lazenby, District No. 3; Jeffrey Bogue, District No. 4; and Chairman David Bussone, District No. 5. The following individuals were also present and acting in their respective official capacities: Leslie Smith, Committee Liaison and Administrative Services Manager, and Rob Hanson, Fire Chief. The following individuals were also present and acting in their official capacities at American Medical Response (AMR) at the request of the Committee: Christine Kennedy, Operations Manager; Brett Jovanovich, Regional Vice President; Edward Badamo, Regional Director; Doug Jones, Vice President Analytics; and Michael Arinder, Regional Clinical Director. Chairman Bussone called the meeting to order at 7:00 p.m. with the invocation given by Mr. Lazenby, followed by the flag salute lead by Mr. Bogue.

Chairman Bussone asked for and received a consensus from the committee to go in order when asking questions after the presentation.

Chairman Bussone read the Public Forum Statement to the audience.

**1. Requested Documentation**

**a. Sumter County Fire & EMS Response within the Age-Restricted Development from September 19, 2018, through May 23, 2021 (For Information Only)**

Leslie Smith noted that the last meeting's requested data included addressing penalties in 2020/2021. From 4/28/20 until 4/16/21, Sumter County was in a declared State of Emergency and therefore not eligible for performance penalties. She also noted that she had provided at the members' seats the data requested from The Villages Public Safety Department and that the electronic versions would be emailed to them.

**2. American Medical Response (AMR) Presentation**

Chairman Bussone thanked all AMR representatives for coming. AMR Operations Manager Christine Kennedy introduced the AMR team present. The presentation included an overview of GMR, the local operations, current system challenges, and the future state of the system. They addressed personnel, the

contractual performance goals, historical performance, the annual call volume and compliance, and historical penalties. They further explained how Operations are planned with transport destinations, task times, and mutual aid support. The Emergency Triage, Treat, and Transport (ET3) was presented for low-acuity patients with the offer of additional treatment options, including telehealth on-scene and alternative destination including a partnership with Langley Health System. Clinical outcomes data related to CARES (Cardiac Arrest Registry to Enhance Survival), STEMI, Stroke Assessment, and trauma-specific to pain management was discussed with comparison to national and state metrics and areas for improvement. AMR's outreach and community involvement programs were detailed.

The AMR team presented system challenges and future solutions by talking about COVID's impact on the system, staffing solutions, and the system design/delivery enhancements.

The Committee members proceeded to ask questions of the AMR team related to the contract with AMR. The committee asked questions related to the presentation, response times, the planning and posting of ambulances throughout the County, general staffing and unit hours, the dynamics of The Villages growth, and the Nurse Navigator program. After a few questions, Mr. Greek mentioned the committee could recommend increasing the unit hours specified in the contract. There was also discussion regarding the free-standing ERs and transport volume to them versus other facilities with the hospital offload times. There was a request to provide the agreement for the Nurse Navigator and the statistics. There was also a request for the task time data broken out between the two fire departments.

### **3. Public Forum**

The following individuals spoke during Public Forum:

*(Clerk's Note: Addresses and spelling are compared with the Property Appraiser's website (when applicable) and are as accurate as possible.)*

1. Ray Bidwell, 1575 Hartsville Trail, The Villages, 32162;
2. Susan Ridgeway, 3775 Wine Palm Way, The Villages, FL 32163;
3. Jack Sussle, 6046 Delphina Loop, The Villages, FL 32163;
4. Jim Shields, 652 Stratford Lane, The Villages, FL 32162;
5. Stewart Eubanks, Local Union President of EMS Workers;
6. Michael O'Conner, 1510 SE 14<sup>th</sup> Ave, Ocala, FL;
7. Sheldon Levi, 2448 Caruthers Path, The Villages, FL 32163;
8. William "Trey" Pent, President of The Villages Professional Fire Fighters;
9. Rosemary Beales, 3751 Valleybrook Way, The Villages, FL 32163;
10. Reed Panos, 1791 Sunset Ridge, The Villages, FL 32162;

**4. June 23, 2021, Meeting Minutes (Staff Recommends Approval).**

Mr. Greek moved, with a second from Mr. Bogue, to approve the minutes. Motion passes 5-0.

**5. Determination of Requested Documentation (Committee's Direction).**

Chairman Bussone reviewed the topics on the schedule for the next meeting on July 21, 2021, with the presentation by Dr. Fitzpatrick with UF Health and the review of the County proposed options for discussion.

The committee thanked the team from AMR and the EMS providers.

**6. Next Meeting**

July 21, 2021, at 7:00 p.m. - Wildwood Community Center, Washington, and Jefferson Rooms, 6500 County Rd 139, Wildwood, FL 34785

**7. Adjourn**

Mr. Bussone adjourned the meeting at 10:04 p.m.