

Amendment #1
Corti America, Inc. Service Agreement

This agreement amendment is made and entered into this 27th day of June 2023, between the Board of County Commissioners of Sumter County Florida, 7375 Powell Road, Wildwood, Florida 34785 (County) and Corti America, Inc. 3401 N. Miami Avenue, Suite 230, Miami, Florida 33127 (Vendor).

WHEREAS, the parties executed an original agreement dated July 26, 2022 through a Competitive Negotiation Waiver Request;

WHEREAS, the County wishes to amend the terms of the original agreement to extend the contract terms and add additional services. All other terms and conditions will remain the same.

NOW, THEREFORE, the parties agree as follows:

1. That the certain agreement between the parties originally dated July 26, 2022 is hereby amended to add access to "Corti Call Recorder". This service allows for the recording and storage of phone calls from Customer's Vesta telephony system. The service is to be delivered within 60 days of Customer's Vesta go-live date. Corti Call Recorder will be free of charge for one year following service delivery. Following the free service period, "Corti Call Recorder" services will be provided at a cost of \$23,250 per year, unless the Customer declines continuation of these services. The Customer retains the right to terminate this service at any time through the free of charge period. Following the initial twelve (12) month period, the Customer may do so by providing Corti with at least ninety (90) calendar days prior written notice.
2. The Customer additionally retains an option on "Corti Call Recorder" for the entire Customer Agency at 20% discount of Customer's current Call Recorder spend. This option expires December 31, 2024.
3. The agreement terms are extended for an additional 24 months from the original termination date, the new termination date will be July 30, 2027.
4. Vendor shall, at all times, comply with the Florida Public Records Law, the Florida Open Meeting Law and all other applicable laws, rules and regulations of the State of Florida.
5. **IF THE VENDOR HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO THE VENDORS' DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS AGREEMENT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT 352-689-4400, Sumter County Board of County Commissioners, 7375 Powell Road, Wildwood, Florida 34785 or via email at Records@sumtercountyfl.gov.**
6. Except as expressly modified by Amendment #1, all other terms and conditions of the original Agreement remain in full force and effect for the term of the Agreement.

THIS AGREEMENT is executed the day and year first written above.

Attest: Deputy Clerk

BOARD OF COUNTY COMMISSIONERS,
SUMTER COUNTY, FLORIDA
By: _____
Chairman

Date Signed: _____

Date Signed: _____

CORTI AMERICA, INC.

By: _____

Witness: _____

Date Signed: _____

Date Signed: _____